

Conflict-Free Case Management

Changes are coming to case management for people with intellectual and developmental disabilities.



What does it mean?

- Providers may not provide case management and direct supports to the same person.
- **High quality, person-centered planning** that keeps the **focus on you**.
- Your case manager will help identify community supports so you **achieve your goals** and will help you **solve problems**.



Why and when does it have to change?

- The Centers for Medicare and Medicaid Services changed federal regulation so providers of Home and Community Based Services (HCBS) cannot provide case management or develop the person-centered plan for the same people they provide direct supports.
- The change is planned to begin in June 2016.

How does it affect me?

- Your case manager will continue to focus on what is **important to** and **important for** you.
- Your case manager will continue to **advocate** for you.
- Your case manager will help you make **decisions** about the supports and services that you want.
- Your case manager will help **you select** supports and services from **all** available providers and resources.



Who will provide my case management?

- A different organization from the Community Support Provider will provide your case management services and help you choose the supports you desire to live and work in your community.
- Your case manager may end up being the same case manager you have now. If not, you will be able to choose a case manager from a list of qualified case managers.

CHOICES is a Medicaid Waiver program which delivers HCBS for individuals with intellectual and developmental disabilities.

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