BE PART OF THE CONVERSATION.
A Guide To Greater Independence.

CONNECTING ALL OF US

DIAL 711
Relay SOUTH DAKOTA
GET TO KNOW
RELAY SOUTH DAKOTA

Relay South Dakota makes it possible for deaf, hard-of-hearing or speech-disabled people to communicate over the phone.

Service is available 24 hours a day, 365 days a year and calls are confidential. There are no restrictions on the length or number of Relay calls you make.

To make a Relay call, dialing 711 connects you with a trained Communication Assistant (CA) to facilitate your call.
The user’s typed message is voiced to the hearing caller through a CA. The CA relays the hearing person's spoken words by typing them back to the TTY user.

Internet-based equipment that allows a caller to communicate via video conferencing. A CA speaks and signs between the two parties.

The user’s typed message is voiced to the hearing caller through a CA. The CA relays the hearing person’s spoken words by typing them back to the TTY user.

The speech-disabled person listens to the standard telephone user and types his/her conversation for the Relay Operator to read back to the other party.

A specially trained Relay Operator repeats the words of the person with a speech disability or synthesizer output to the other party.

A telephone that uses a text screen to display captions of what the other party is saying.

A telephone that has adjustable volume levels to help the user hear what the other party is saying.
The TED (Telecommunication Equipment Distribution) program puts phones into the hands of those with hearing loss or speech disabilities. You qualify for a FREE phone* if you are a South Dakota resident with existing phone service in your home.

**STEP 1**
**APPLY**
Go to relaysd.com and either:
- Apply online
- Print an application

**STEP 2**
**GET CERTIFIED**
Simply print a certification form at relaysd.com to show certification of your speech or hearing diagnosis.

*Already wearing hearing aids, cochlear implants or using ASL to communicate? No certification needed.*

**STEP 3**
**SETUP**
We’ll deliver and install your new phone, then train you how to use it.

*Income guidelines may apply to some devices offered through the program.*
RAPID CITY
2040 W Main Street, Suite #306
Rapid City, SD 57702
(888) 304-2311 Voice/TTY
(605) 394-6864 Voice/TTY
COUNTIES: Bennett, Butte, Custer, Fall River, Haakon, Harding, Jackson, Lawrence, Meade, Mellette, Oglala Lakota, Pennington, Perkins, Todd

PIERRE
3800 Hwy 34, 500 E. Capitol
Pierre, SD 57501
(800) 265-9684 Voice/TTY
(605) 773-5301 Voice/TTY
COUNTIES: Brule, Buffalo, Corson, Dewey, Hughes, Hyde, Jones, Lyman, Stanley, Sully, Ziebach

SIoux FALLS
117 W 39th Street
Sioux Falls, SD 57105
(866) 246-5759 (V/TTY)
(605) 362-2912 (V/TTY)
COUNTIES: Aurora, Bon Homme, Brookings, Charles Mix, Clay, Davison, Douglas, Gregory, Hamlin, Hanson, Hutchinson, Jerauld, Kingsbury, Lake, Lincoln, McCook, Miner, Minnehaha, Moody, Sanborn, Tripp, Turner, Union, Yankton

ABERDEEN
1707 4th Ave SE, Suite C
Aberdeen, SD 57401
(866) 246-5759 Voice/TTY
(605) 626-2668 Voice/TTY
COUNTIES: Beadle, Brown, Campbell, Clark, Codington, Day, Deuel, Edmunds, Faulk, Grant, Hand, Marshall, McPherson, Potter, Roberts, Spink, Walworth

RAPID CITY
PIERRE
ABERDEEN
SIoux FALLS

RELAY SD.COM
Relay South Dakota and TED are funded through the South Dakota Dept of Human Services