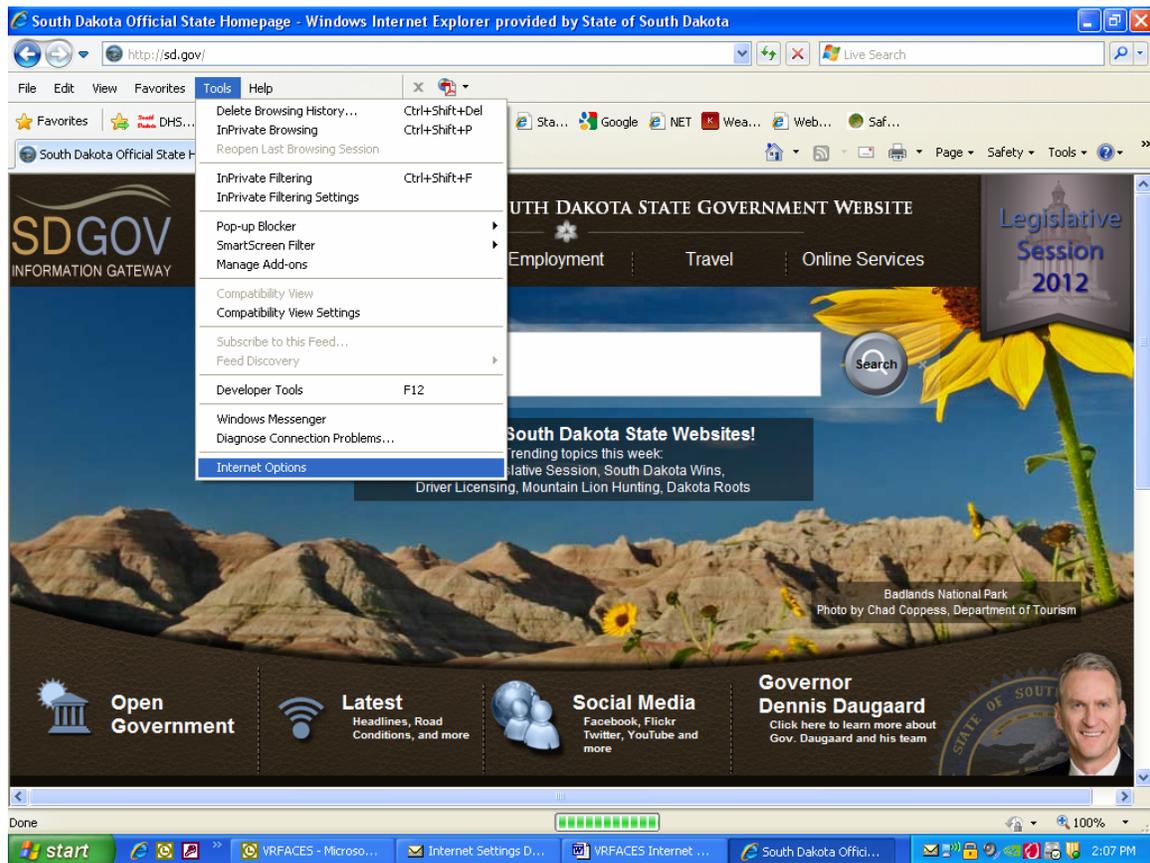


Internet Explorer Settings to stabilize VR FACES Web Application

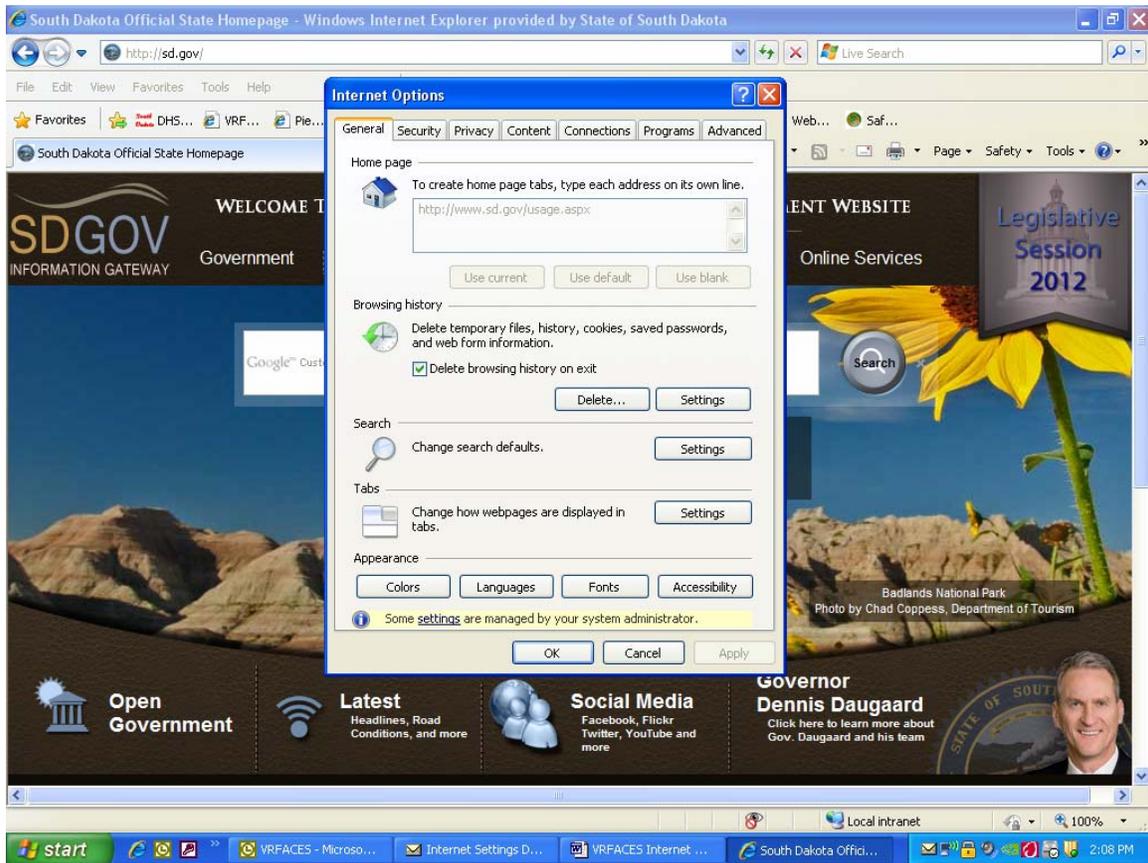
These settings should be checked periodically to ensure that your VR FACES will perform properly. The settings should save to your profile during a proper shutdown, but many times after a Microsoft patch is applied or your PC is sent in for repair or you move to another location, these settings are lost.

You may change these settings yourself or ask someone to help you. The first step is to start Internet Explorer and find the Tools menu option. From there, select Internet Options as shown below.

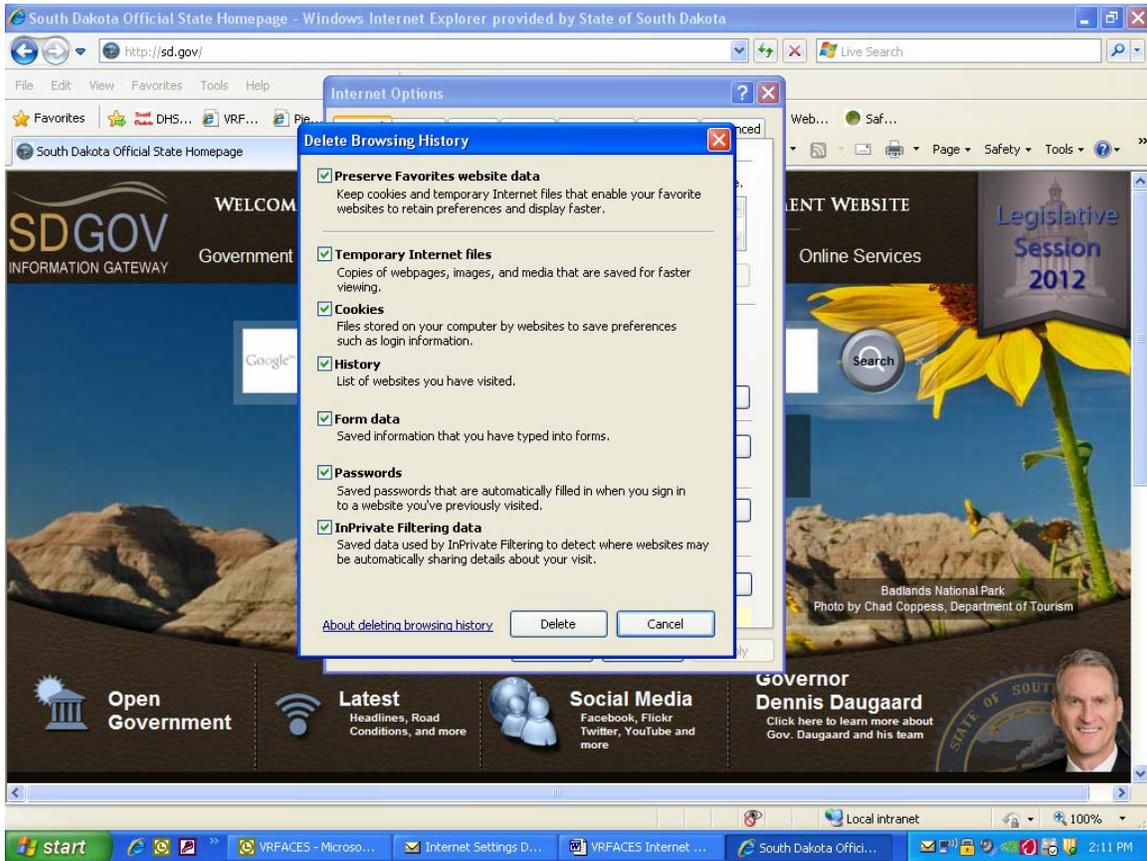


Internet Explorer Settings to stabilize VR FACES Web Application

This dialog box is displayed next. Select the General tab if it is not there by default. There are two things to point out here. If you are having trouble with Internet Explorer or VR FACES, **we often tell you to flush the cache**. It means to delete Cookies and the Temporary Internet files. Do this by pressing the Delete button in the Browsing History section (make sure Delete browsing history on exit is checked).



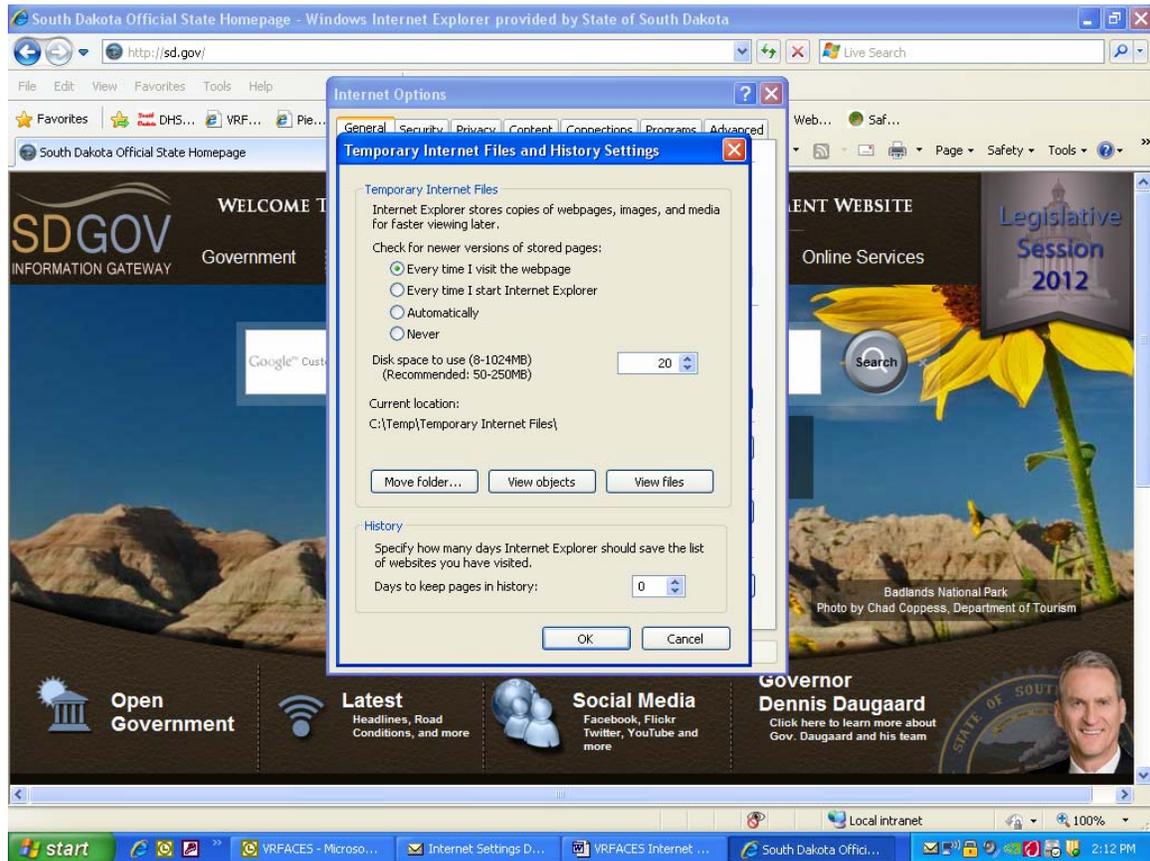
Internet Explorer Settings to stabilize VR FACES Web Application



Put checkmarks in every box and click Delete.

Internet Explorer Settings to stabilize VR FACES Web Application

There is a dialog box that appears after pressing the Settings button. Please set the radio button to **Every visit to the page** option. This will cause Internet Explorer to download web pages from the server each time. Otherwise, IE will try to pull a copy from your cache which could be old and outdated data. Click on OK when finished.



Note: Check that your current location of Temporary Internet files folder is set to the C:\Temp\Temporary Internet Files\. If it is located on a network drive or in your profile folders, it will slow down performance of Internet Explorer.