



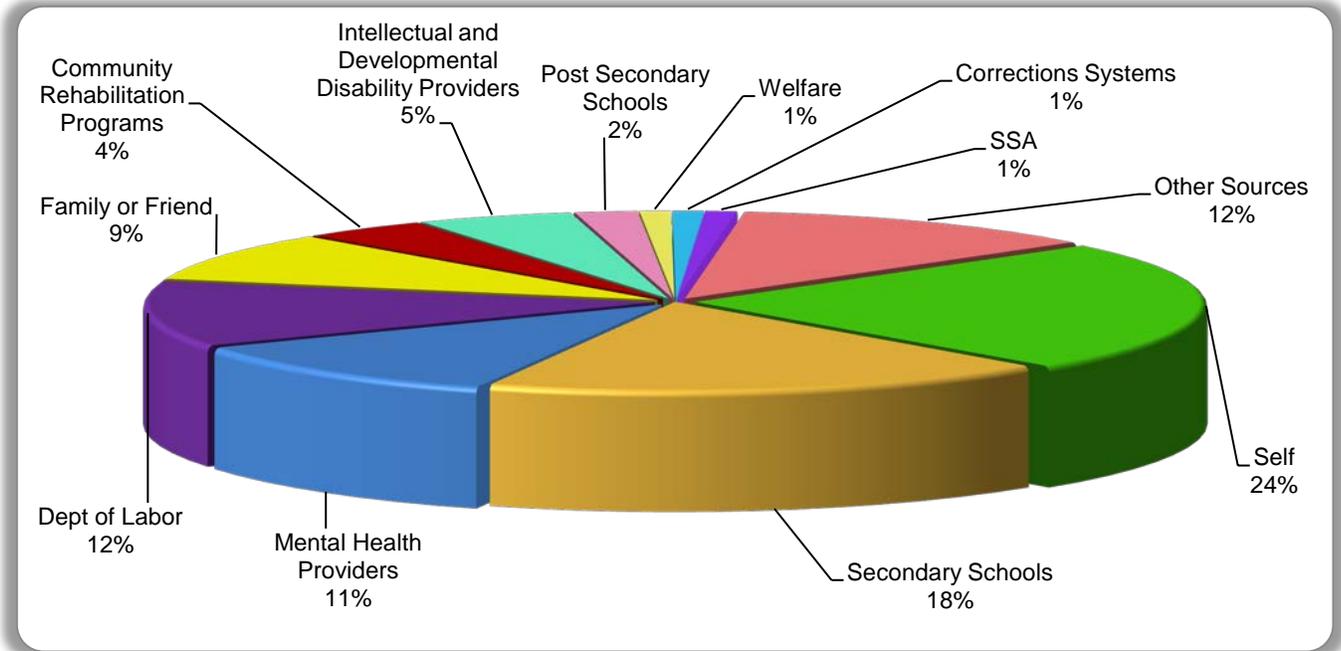
**DIVISION OF REHABILITATION SERVICES
FFY 2015 YEAR END REPORT**



Summary of All Cases

FFY 2015 Year End Results of All Cases

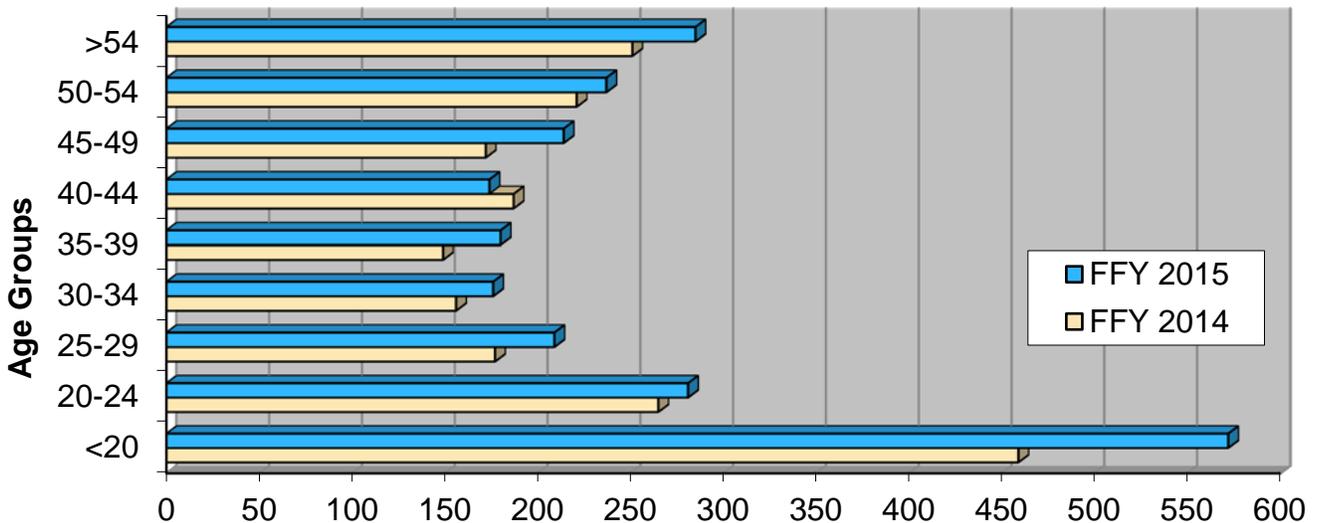
Source of Referrals



Applicants

	FFY 2013	FFY 2014	FFY 2015
Number of applicants	2,288	2,037	2,328
Average number of days from application to eligibility	26	28	29
Average age of applicants	36.3 years	35.6 years	35.1 years

Number of Applicants per Age Group

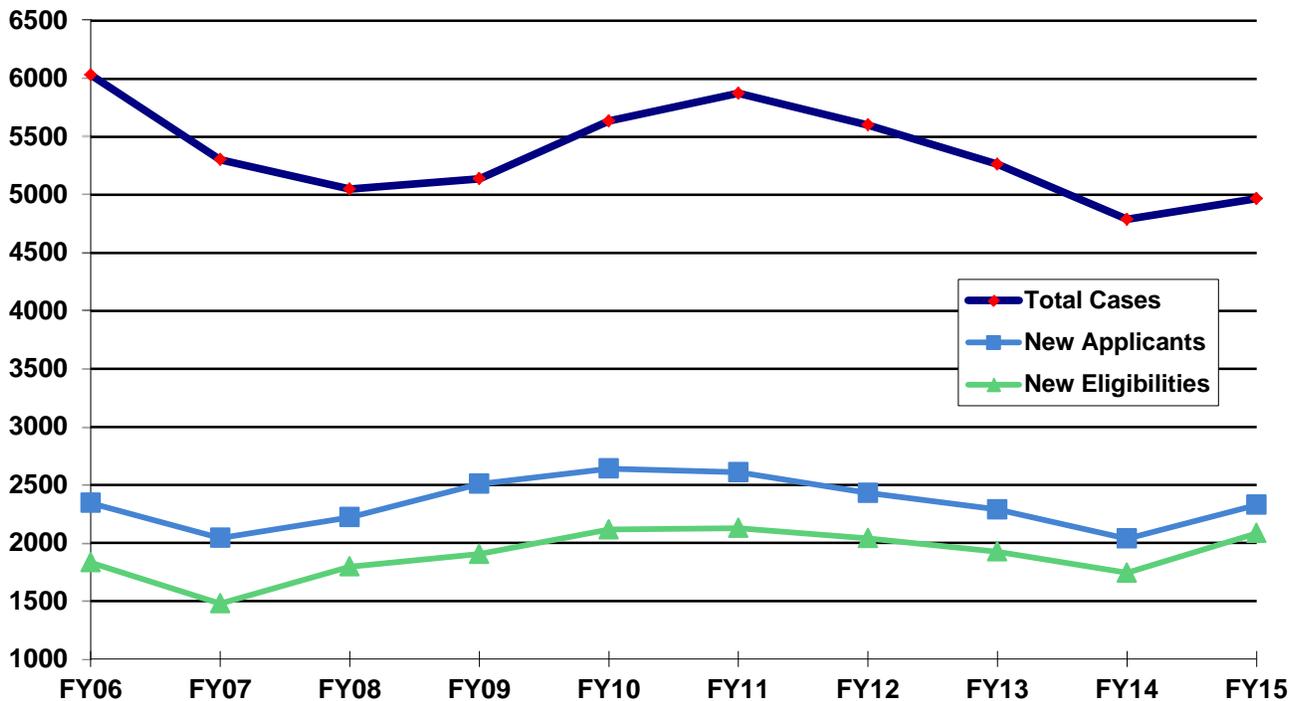


FFY 2015 Year End Results of All Cases

Caseload Summary

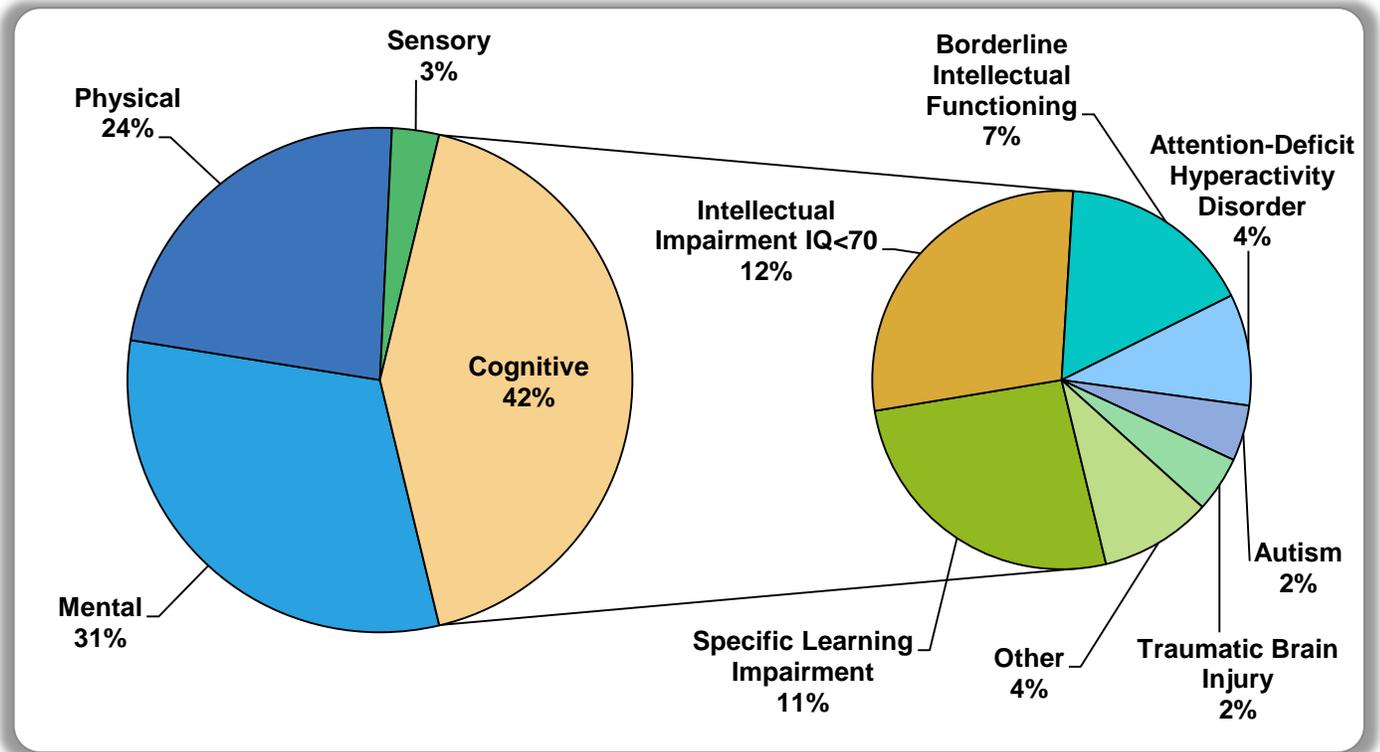
	Total Cases FFY 2014	Total Cases FFY 2015	% Severely Disabled FFY 2015
Individuals applying for services	2,037	2,328	NA
Individuals not eligible or interested (08)	290	239	NA
Eligibility decisions	1,743	2,084	98.9%
Total eligible consumers	4,280	4,502	92.7%
Individuals rehabilitated successful (26)	862	769	99.3%
Individuals who received services but were unsuccessful (28)	365	353	99.2%
Individuals eligible but closed with no services provided (30)	811	865	99.7%
Total cases served	4,790	4,967	NA

Caseload Trends



FFY 2015 Year End Results of All Cases

Primary Impairment of Eligible Individuals



Living Arrangements of Applicants

	Count
Private Residence (independent, with family or other person)	2,062
Community Residential/ Group Home	93
Homeless/ Shelter	86
Halfway House	37
Other	30
Adult Correctional Facility	9
Nursing Home	4
Rehabilitation Facility	4
Substance Abuse Treatment Center	2
Mental Health Facility	1

FFY 2015 Year End Results of All Cases

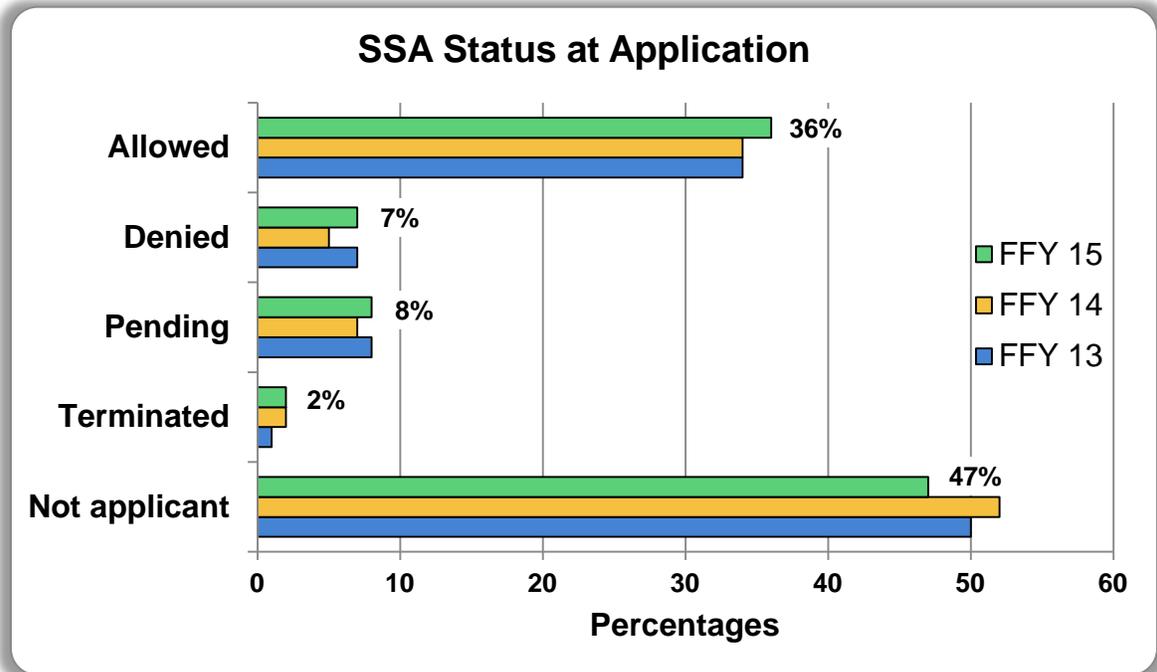
Closure Reasons of Unsuccessful Cases

Closure Reason	08	28	30	Total
No Longer Interested in Receiving Services or Further Services	85	185	417	687
Unable to Locate or Contact	67	114	327	508
All Other Reasons	17	41	96	154
No Impediment to Employment - Ineligible	32	0	0	32
No Disabling Condition - Ineligible	24	0	0	24
Individual is Incarcerated in a Prison or Jail	3	5	10	18
Death	3	2	4	9
Individual in Institution Other than a Prison or Jail	0	2	6	8
Disability Too Significant to Benefit from VR Services - Ineligible	4	3	0	7
Transferred to another agency	0	1	5	6
Does Not Require VR Services - Ineligible	4	0	0	4
Total	239	353	865	1,457

08 Closures = Cases closed from application or during/after Trial Work Experience or Extended Evaluation.

28 Closures = Cases closed unsuccessfully rehabilitated after services were provided.

30 Closures = Cases closed unsuccessfully rehabilitated after determined eligible for services and before services were provided.



FFY 2015 Year End Results of All Cases

Primary Impairment Cause	Frequency
Mental Illness Depressive and other Mood Disorders (603) Schizophrenia and other Psychotic Disorders (192) Anxiety Disorders (195) Personality Disorders (74) Mental Illness (not listed elsewhere) (48)	1,112
Intellectual Disabilities <70 IQ	542
Specific Learning Disabilities	505
Borderline Intellectual Functioning	286
Accident/Injury (other than TBI or SCI)	280
Autism	252
Attention-Deficit Hyperactivity Disorder (ADHD)	238
Cause Unknown	160
Congenital Condition or Birth Injury	160
Physical Disorders/ Conditions (not listed elsewhere)	148
Arthritis and Rheumatism	103
Traumatic Brain Injury (TBI)	98
Cerebral Palsy	65
Cardiac and other Conditions of the Circulatory System	43
Epilepsy	43
Stroke	41
Diabetes Mellitus	35
End-Stage Renal Disease and other Genitourinary System	25
Amputations	24
Respiratory Disorders, not including Cystic Fibrosis	21
Cancer	19
Multiple Sclerosis	18
Alcohol or Drug Abuse or Dependence	16
Spinal Cord Injury (SCI)	16
Parkinson's Disease and other Neurological Disorders	14
Asthma and other Allergies	10
Muscular Dystrophy	9
Digestive	6
Immune Deficiencies, including HIV and AIDS	6
Polio	4
Blood Disorders	3
Cystic Fibrosis	3
Eating Disorders (e.g., anorexia, bulimia, or compulsive)	2
Total	4,307

Analysis of Successful Closures

FFY 2015 Analysis of Successful Closures

Benefit-Cost Ratio Based on Consumer Income

For every \$1 the Division of Rehabilitation Services spends, rehabilitated consumers will experience an increase in earnings of \$12.70. This increase to consumer's income is not only for the first year but continues year after year. As economic independence grows, persons with disabilities are empowered to participate as equal members of the community.

Benefit-Cost Ratio Based on Consumer Payback

For every \$1 the Division of Rehabilitation Services spends, rehabilitated consumers will pay back in taxes \$2.54. This increase to consumer's taxes will continue year after year. First, it enhances the revenues coming back to federal and state economies. Second, it reduces the federal and state outlay of public program expenditures. Persons who were formally supported by other resources, now, after being rehabilitated, take an active role in contributing to the economy.

Cost and Outcomes of Successful Closures

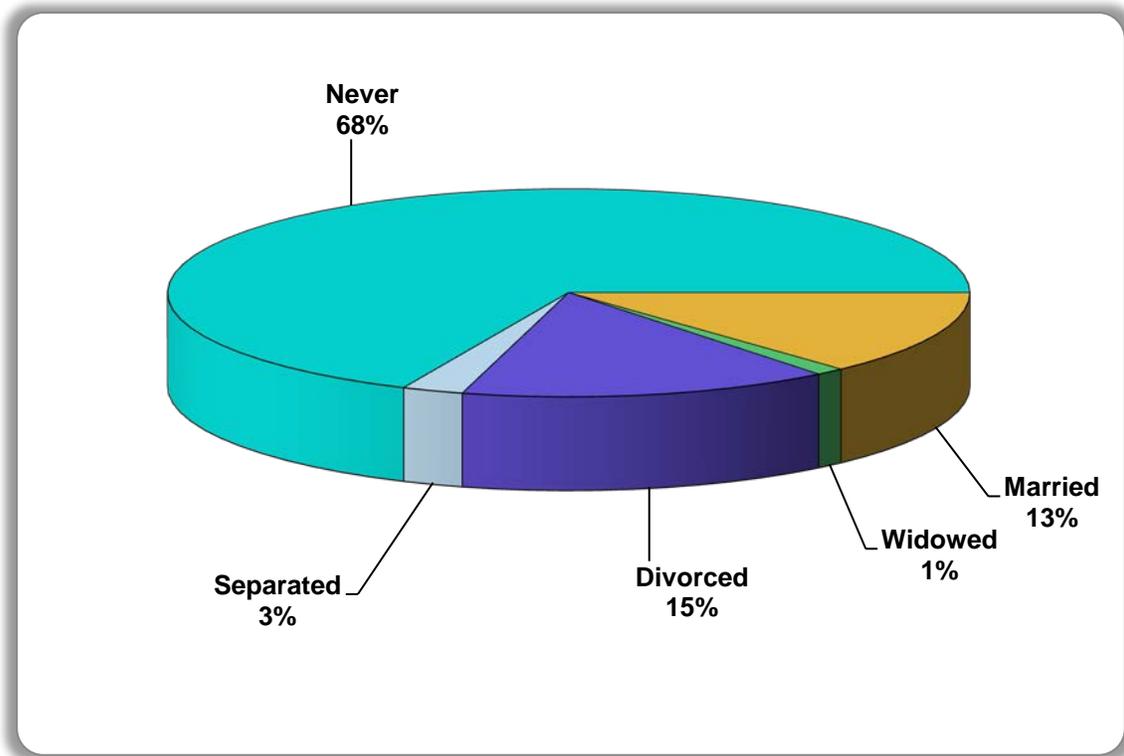
Closure Type	Total Cases	% SD	Average Weekly Hours	Average Hourly Wage	Average Annual Wage	Average Cost of Rehab.
Competitive employment other than self-employed or supported employment	554	99%	30.6	\$10.99	\$17,513.39	\$5,524.60
Self Employed	6	100%	22.8	\$16.91	\$20,072.00	\$4,135.17
Supported Employment	209	100%	20.8	\$ 8.92	\$ 9,662.30	\$3,554.28
Total	769	99%	27.9	\$10.61	\$15,399.57	\$4,976.13

Primary Source of Support

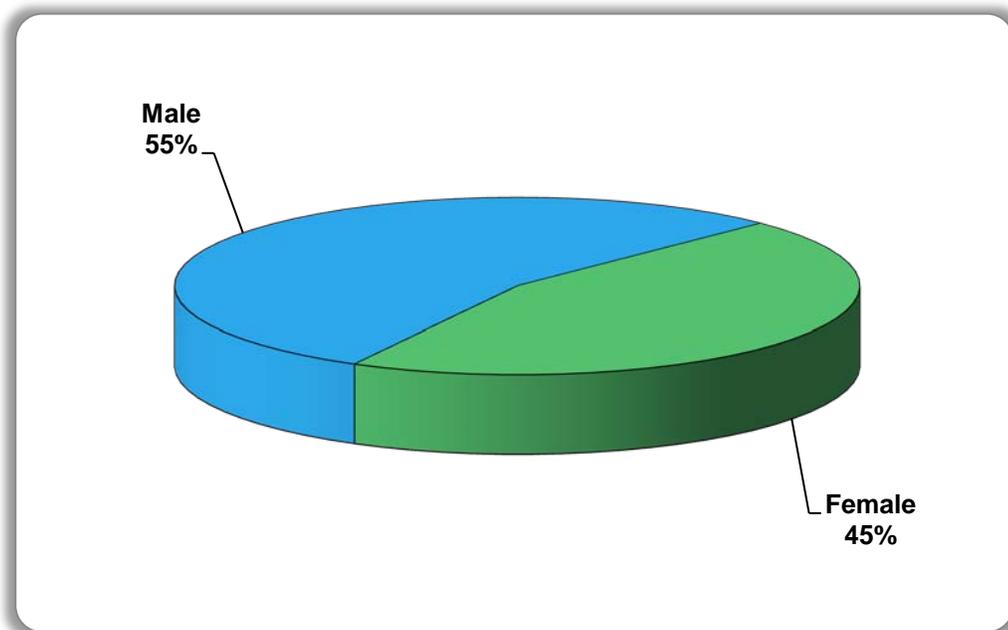
	At Application	At Closure
Personal Earnings	125	575
Family & Friends	339	14
Public Support (SSI,SSDI, TANF)	284	177
All other Sources	21	3

FFY 2015 Analysis of Successful Closures

Marital Status



Gender



FFY 2015 Analysis of Successful Closures

Race/Ethnicity

	Frequency
White/Caucasian	87%
Black or African American	3%
American Indian or Alaska Native	9%
Asian	2%
Native Hawaiian or Other Pacific Islander	<1%
Hispanic or Latino	5%

Medical Insurance

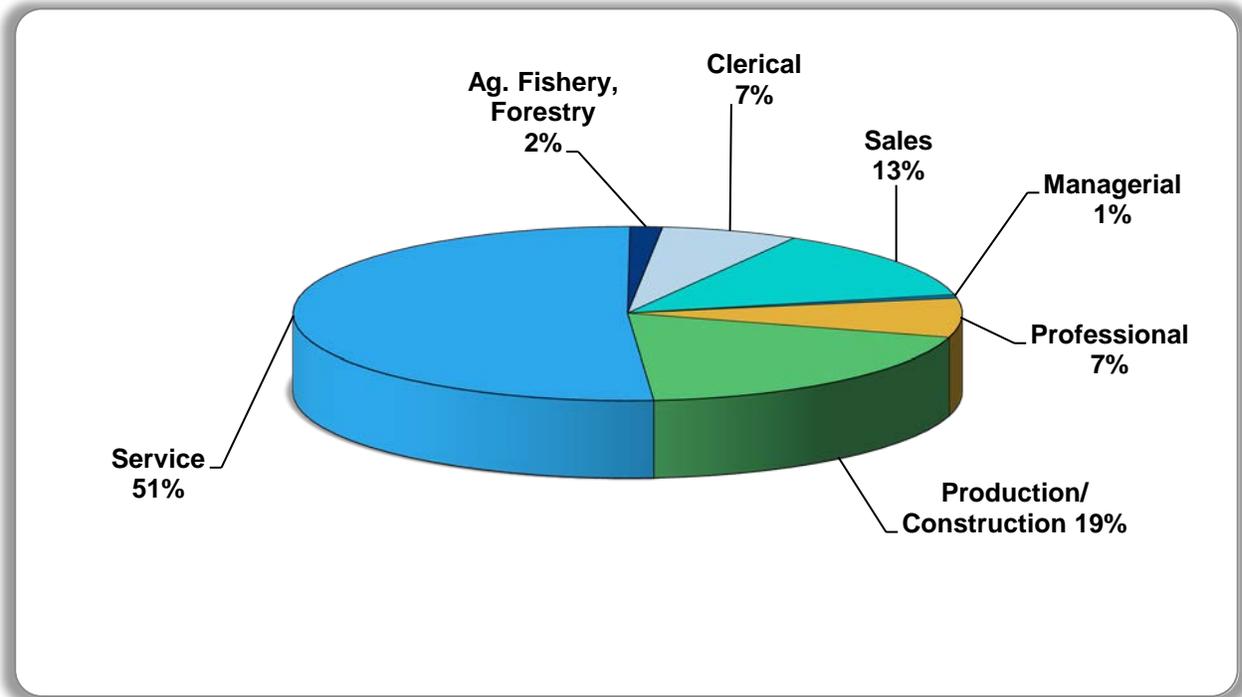
Type of Insurance	At Application	At Closure
Medicaid	260	226
Medicare	167	181
Public Insurance through other sources	5	0
Private Insurance through own Employment	36	121
Private Insurance – not yet eligible through current employer, but will be after a certain period of employment	159	75
Private Insurance through other means	31	19
No Insurance	208	238

Previous Closures during the Last 36 Months

Previous closure reason	Frequency
Not closed as an active consumer	69%
Closed from application before eligibility	2%
Closed from Trial Work before eligibility	<1%
Closed Rehabilitated (26)	19%
Closed unsuccessful consumer after services were initiated (28)	3%
Closed unsuccessful consumer before services were initiated (30)	1%
Closed unsuccessful consumer before IPE was developed (30)	6%

FFY 2015 Analysis of Successful Closures

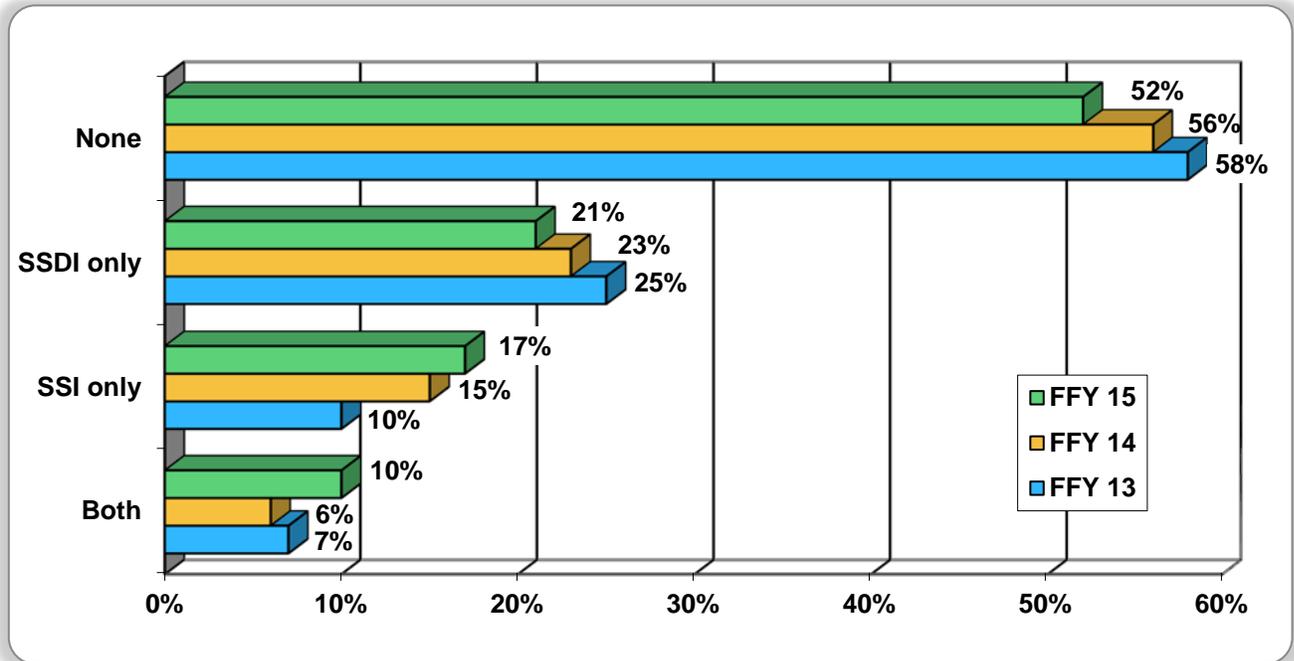
Occupations at Closure



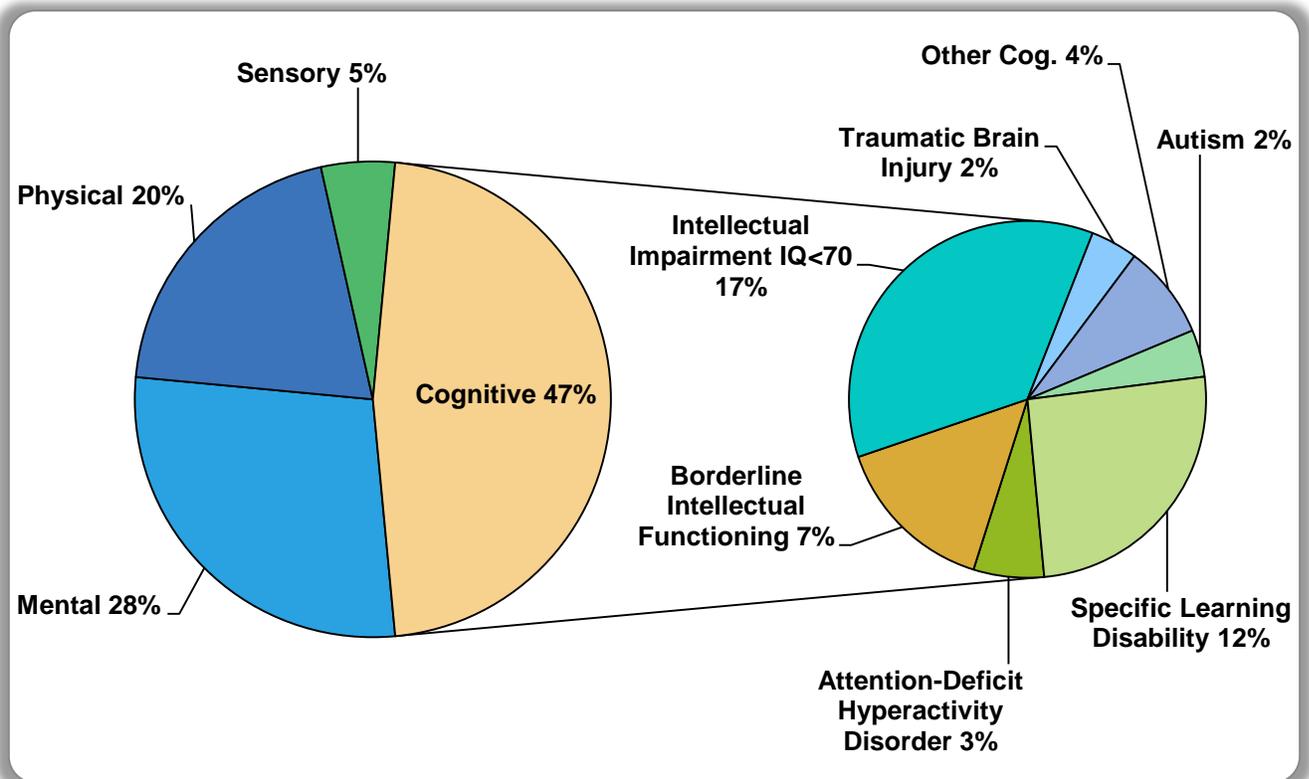
Programs Consumers are Involved With	Count
Intellectual and Developmental Disabilities Agencies	261
One-stop Employment / Training Centers	258
Educational Institutions (elementary / secondary)	216
State Department of Correction / Juvenile Justice	155
Child Protective Services	143
Public Housing Authority	58
Consumer Organizations or Advocacy Groups	56
Welfare Agency (State or local government)	28
Mental Health Provider	26
Social Security Administration	17
Worker's Compensation	16
Veteran's Administration	13
Employment Networks	13
Other State Agencies	8
Other VR State Agencies	7
Federal Student Aid	7
Medical Health Provider	6
Employers	2
Other Sources	1

FFY 2015 Analysis of Successful Closures

Percent of individuals rehabilitated who received Social Security any time during the case



Primary Impairment of Successful Closures



FFY 2015 Analysis of Successful Closures

Cause of Impairment	Count
Mental Illness	181
Depressive and other Mood Disorders (96)	
Schizophrenia and other Psychotic Disorders (36)	
Anxiety Disorders (31)	
Personality Disorders (11)	
Mental Illness (not listed elsewhere) (7)	
Intellectual Disabilities	131
Specific Learning Disabilities	95
Borderline Intellectual Functioning	51
Autism	45
Accident/Injury (other than TBI or SCI)	41
Attention-Deficit Hyperactivity Disorder (ADHD)	32
Cause unknown	32
Congenital Condition or Birth Injury	31
Physical Disorders/ Conditions (not listed elsewhere)	25
Traumatic Brain Injury (TBI)	18
Arthritis and Rheumatism	11
Cardiac and other Conditions of the Circulatory System	11
Cerebral Palsy	9
Cancer	7
Diabetes Mellitus	6
End State Renal Disease & Other Genitourinary System Disorders	6
Epilepsy	6
Stroke	6
Amputations	5
Spinal Cord Injury (SCI)	4
Multiple Sclerosis	3
Respiratory Disorders, including Asthma & other allergies	3
Alcohol/Drug Abuse or Dependence	2
Parkinson's Disease and other Neurological Disorders	2
Polio	2
Cystic Fibrosis	1
Digestive	1
Eating Disorders	1
Immune Deficiencies	1

FFY 2015 Analysis of Successful Closures

		Education Level at Closure												
		Degree above a Master's	Occupational Credential beyond Graduate Degree	Master's Degree	Bachelor's Degree	Associate's degree	Vocational/Technical Certificate	Post-Secondary, no degree or certificate	Occupational credential beyond Undergraduate	High School Graduate	Special Education*	Secondary, No diploma	Elementary	No Formal Schooling
Education Level at Application	Total	0	15	132	141	280	0	69	35	47	42	8	0	0
	No Formal Schooling	0												
	Elementary		15											
	Secondary, No diploma			49										
	Special Education*			15	84									
	High School Graduate			47	35	258								
	Occupational credential beyond Undergraduate						0							
	Post-Secondary, no degree or certificate						56							
	Vocational/Technical Certificate							34						
	Associate's Degree								43					
	Bachelor's Degree									41				
	Master's Degree										8			
	Occupational Credential beyond Graduate Degree													
Degree above a Master's														

*Special Education includes: Certificate of Completion, High School Diploma, or Current Attendance

Analysis of Supported Employment

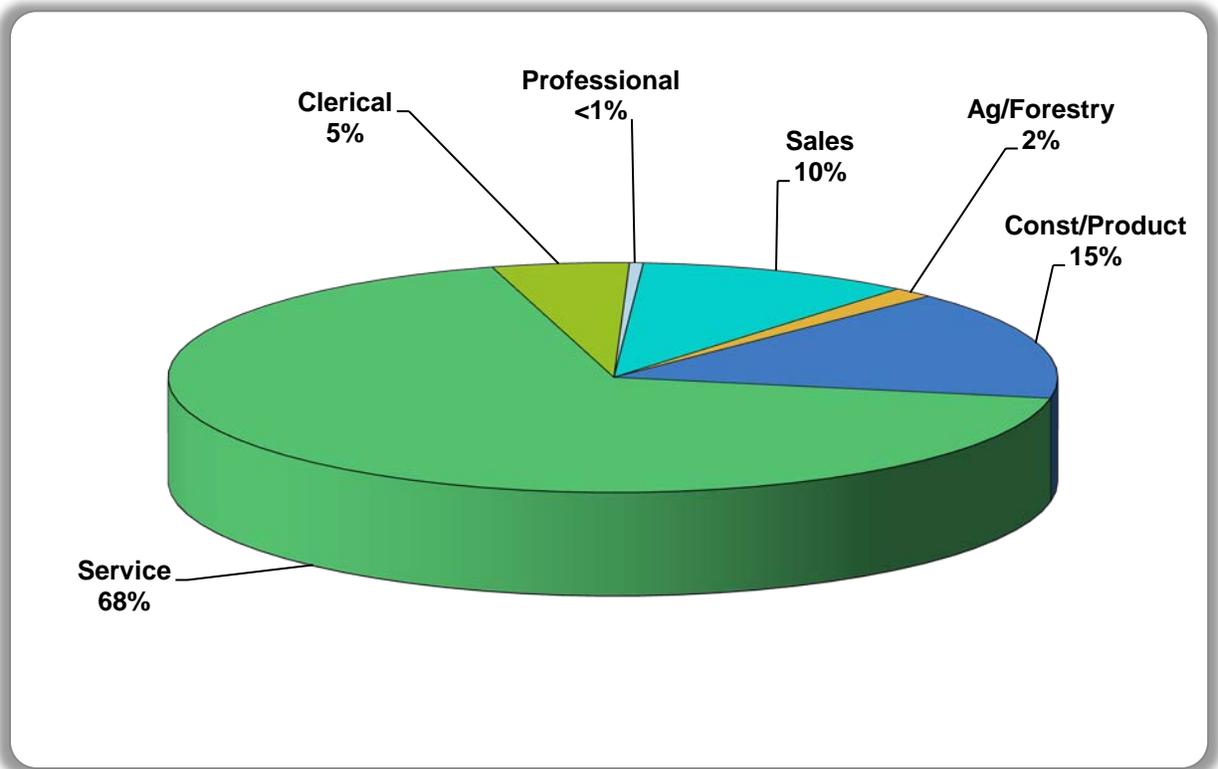
FFY 2015 Analysis of Supported Employment

Supported employment is when an individual with a most significant disability is working in the community alongside individuals who do not have disabilities. Supported employment is receiving the training at the job site and having available the necessary ongoing supports to help maintain the employment.

Number of Supported Employment Consumers

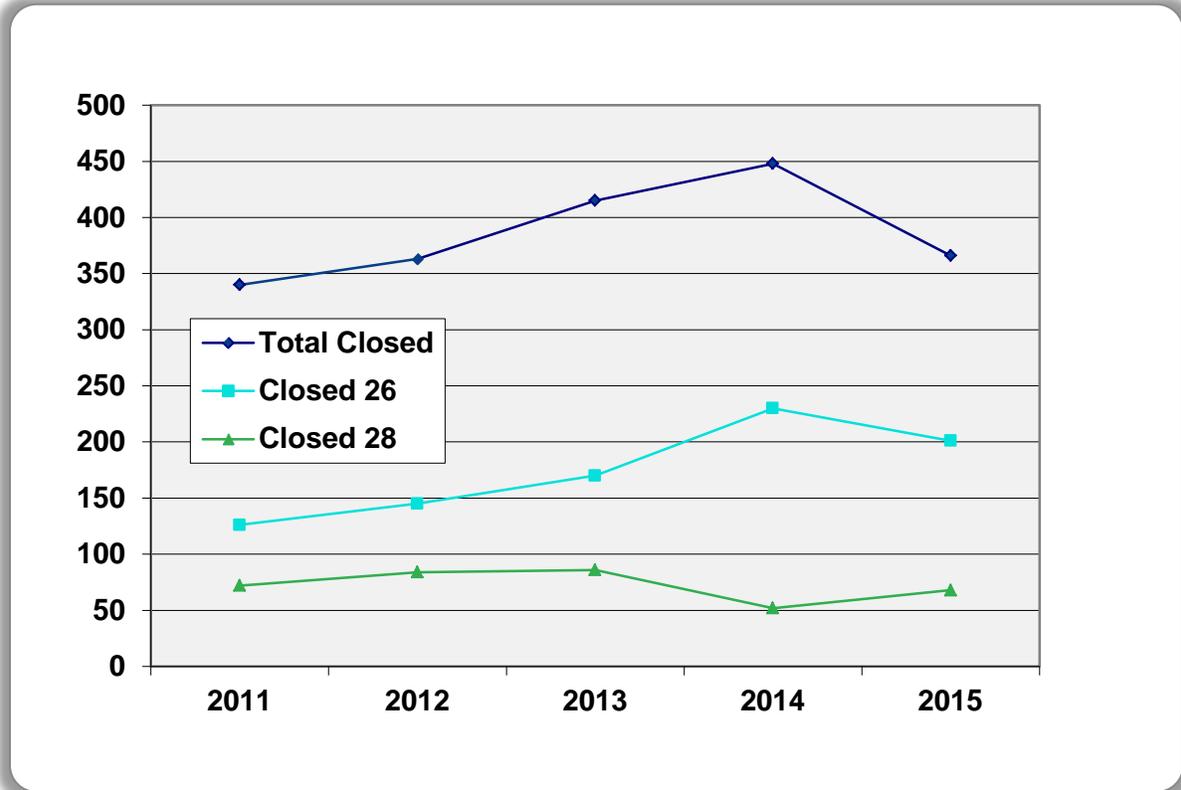
	Count
Open Supported Employment Consumers	402
Individuals Rehabilitated Successfully	201
Individuals Closed Other than Successful	68

Occupations of Supported Employment Closures



FFY 2015 Analysis of Supported Employment

Supported Employment Closures



26 Closures = Cases closed successfully rehabilitated

28 Closures = Cases closed unsuccessfully rehabilitated after services were provided.

SE Cases vs. All Cases

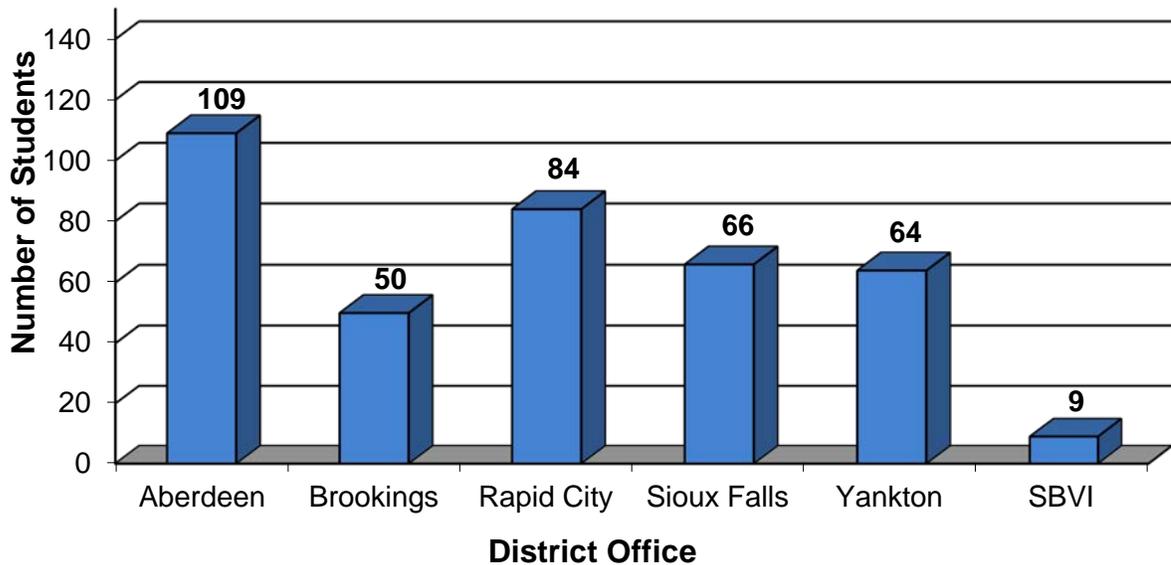
	All 26 Closure Cases	Supported Employment 26 Closure Cases
Avg. Weekly Earnings at App.	\$64.26	\$48.76
Avg. Weekly Hours Worked at App.	6.69 hrs	6.44 hrs
Avg. Weekly Earnings at Closure	\$296.15	\$185.08
Avg. Weekly Hours at Closure	27.91 hrs	20.75 hrs
Avg. Hourly Earnings at Closure	\$10.61	\$8.92
Avg. Case Cost of 26 Closure	\$4,976.13	\$3,512.13
% SSA of Total Closed Cases	48%	82%
% SEP of Total Closed Cases	26%	

Project Skills

FFY 2015 Project Skills

Many students with significant disabilities don't get an opportunity to gain paid employment experience while in high school. Although willing, most employers cannot afford the supports these students frequently require on their first job. This is an important learning, maturing, and socializing experience. The State Vocational Rehabilitation (VR) Agencies, Division of Rehabilitation Services (DRS) and Service to the Blind and Visually Impaired (SBVI), fund a program entitled **"Project Skills"** to address this need. Project Skills is a cooperative arrangement between the State VR Agencies and the local school systems. The State VR Agencies fund the wages, workers compensation, and FICA while the schools provide the job development, job coaching, and follow-along for the student at the job site.

Participants by VR Office



Program Demographics	
Total Number of Participants	382
Percent of Participants with Significant Disabilities	98%
Total Wages & Benefits Paid	\$540,663.90
Number of Contract Agencies	47
Number of Schools with Project Skills Contracts	153

FFY 2015 Project Skills

Transition Cases vs. All Cases

	All 26 Closure Cases	Transition 26 Closure Cases
Avg. Weekly Earning at App.	\$64.26	\$27.48
Avg. Weekly Hours Worked at App.	6.69 hours	3.4 hours
Avg. Weekly Earnings at Closure	\$296.15	\$329.83
Avg. Weekly Hours at Closure	27.91 hours	30.8 hours
Avg. Hourly Earnings at Closure	\$10.61	\$10.71
Avg. Case Cost of 26 Closure	\$4,976.13	\$7,934.29
% SSA of Total Closed Cases	48%	32%
% SEP of Total Closed Cases	26%	16%

*Transition closed cases where age at application is under 21 years old.

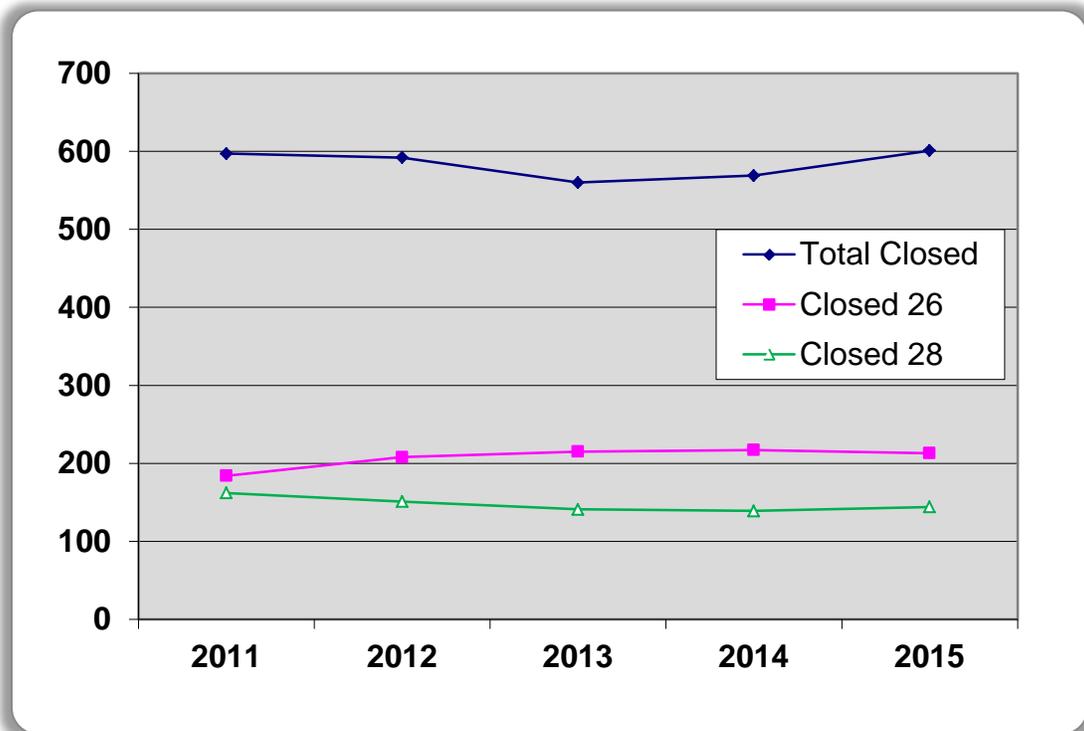
26 Closures = Cases closed successfully rehabilitated

Primary Impairment of Participants	Count
Intellectual Impairments (impairment involve learn, think, process info & concentrate)	269
Psychosocial Impairments (interpersonal & behavioral impairments, difficulty coping)	57
Other Mental Impairments	18
Other Visual Impairments	7
Both mobility and Manipulation/Dexterity Orthopedic/Neurological Impairments	6
Hearing Loss, Primary Communication Auditory	5
Other Physical Impairments (not listed above)	4
Mobility Orthopedic/Neurological Impairments	4
Communicative Impairments (expressive/receptive)	4
Manipulation / Dexterity Orthopedic / Neurological Impairments	3
Deafness, Primary Communication Visual	2
Deafness, Primary Communication Auditory	1
Other Orthopedic Impairments (e.g. limited range)	1
Blindness	1

FFY 2015 Project Skills

Impairment Cause	Count
Intellectual Disabilities	92
Specific Learning Disabilities	76
Autism	51
Borderline Intellectual Functioning	41
Attention-Deficit Hyperactivity Disorder (ADHD)	38
Congenital Condition or Birth Injury	21
Depressive and other Mood Disorders	12
Cause unknown	11
Cerebral Palsy	11
Anxiety Disorders	9
Mental Illness (not listed elsewhere)	5
Traumatic Brain Injury (TBI)	5
Epilepsy	3
Physical Disorders/ Conditions (not listed elsewhere)	3
Amputations	1
Cancer	1
Personality Disorders	1
Schizophrenia and other Psychotic Disorders	1

Transition Closures



26 Closures = Cases closed successfully rehabilitated

28 Closures = Cases closed unsuccessfully rehabilitated after services were provided.

FFY 2015 Project Skills

Vendor Name	Number of Project Skills Students	Wages & Benefits Paid
Aberdeen School District 6-1	35	\$ 43,365.93
Alcester-Hudson School	5	\$ 6,725.05
Black Hills Special Services	83	\$ 127,939.47
Brandon Valley School District	4	\$ 1,602.41
Brookings School District 5-1	3	\$ 4,304.33
Centerville School District	4	\$ 5,450.63
Chamberlain School District	2	\$ 3,041.70
Dakota Valley School District 61-8	1	\$ 733.45
East Dakota Educational Co-Op	44	\$ 33,064.56
Elk Point-Jefferson School District	1	\$ 599.09
Eureka Public School District 44-1	2	\$ 2,640.20
Faulkton Area School 24-3	1	\$ 1,699.70
Flandreau Public Schools	1	\$ 238.75
Groton School District	4	\$ 4,727.89
Highmore School District	4	\$ 2,030.36
Huron School District 02-2	1	\$ 707.67
Irene-Wakonda High School	2	\$ 4,527.71
Iroquois School District 2-3	1	\$ 2,296.79
Lemmon School District	2	\$ 3,866.57
Little Wound School	3	\$ 3,003.49
McLaughlin School District 15-2	2	\$ 3,712.11
Mid-Central Cooperative	10	\$ 9,629.26
Milbank School District	5	\$ 5,316.94
Miller Area School District #29-3	3	\$ 4,295.24
Mitchell School District	5	\$ 7,137.73
Mobridge School District	7	\$ 10,838.52
Northeast Educational Services Co-Op	24	\$ 25,693.07
Northwest Area Schools Educational Co-Op	3	\$ 2,215.60
Northwestern School	1	\$ 314.73
Oahe Special Education Co-Op	4	\$ 5,931.25
Parkston High School	1	\$ 1,651.20
Pierre School District 32-2	20	\$ 22,446.05
Redfield High School	6	\$ 7,404.38
SD School for the Blind & Visually Impaired	4	\$ 5,504.52
Sioux Falls School Dist #49-5	65	\$ 55,935.13
Sisseton School District 54-2	16	\$ 18,803.94
Smee School District 15-3	3	\$ 5,014.88
South Central Co-Op	5	\$ 5,972.12
Southeast Area Co-Op	5	\$ 4,658.82
Three Rivers Special Services	10	\$ 11,835.07
Vermillion School District	9	\$ 13,907.40
Warner High School	2	\$ 3,038.75
Watertown School District	31	\$ 33,801.24

FFY 2015 Project Skills

Vendor Name	Number of Project Skills Students	Wages & Benefits Paid
Waubay School District 18-3	5	\$ 9,726.90
Webster School District	1	\$ 2,243.25
Wessington Springs School District 36-2	1	\$ 2,272.36
Yankton School District 63-3	5	\$ 8,797.69

Ticket to Work

FFY 2015 Ticket to Work

Prior to January 14, 2008 when Vocational Rehabilitation clients assigned their Ticket, it was being assigned as Outcome Payments. After this date all new cases were being assigned as Outcome-Milestone Payments.

On July 21, 2008 new regulations were issued for the Ticket to Work Program. These regulation changes made significant improvements in the Ticket to Work process, revenue potential, and new partnership options with providers. The following chart shows the payment structure of the Outcome-Milestone Payments.

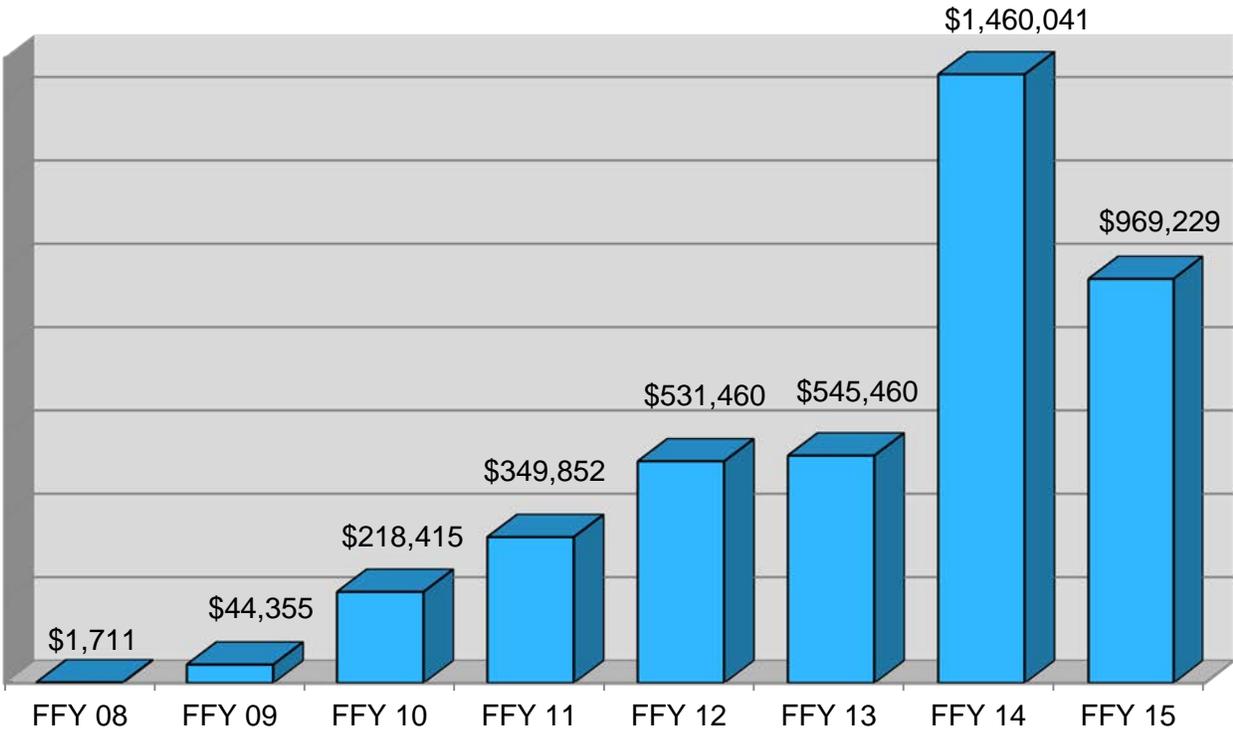
Ticket EN Outcome-Milestone Payment System (2015 figures)

Payment Type	Beneficiary earnings	SSDI amount of payment	SSI amount of payment
Phase 1			
Milestone 1	\$780 for one month	\$1,377	\$1,377
Milestone 2	\$780/mo. X 3 mos. w/in 6 mos.	\$1,377	\$1,377
Milestone 3	(cumulative)	\$1,377	\$1,377
Milestone 4	\$780/mo. X 6 mos. w/in 12 mos.	<u>\$1,377</u>	<u>\$1,377</u>
Phase 1 Milestones	(cumulative) \$780/mo. X 9 mos. w/in 18 mos. (cumulative)	\$5,508	\$5,508
Phase 2			
SSDI Milestones	Gross Earnings >SGA (\$1,090/\$1,820)*	\$413x11	\$238x18
Months 1-11		<u>= \$4,543</u>	<u>= \$4,284</u>
SSI Milestone		\$10,051	\$9,792
Months 1-18			
Phase 1+2 Milestones			
Phase 3			
Monthly Outcome Payments	Earnings >SGA (\$1,090/\$1,820)* / month a and federal cash benefit = \$0	\$413x36	\$238x60
SSDI = 1-36		<u>= \$14,868</u>	<u>= \$14,280</u>
SSI = 1-60		\$24,919	\$24,072
Total Potential Milestone and Outcome Payments			

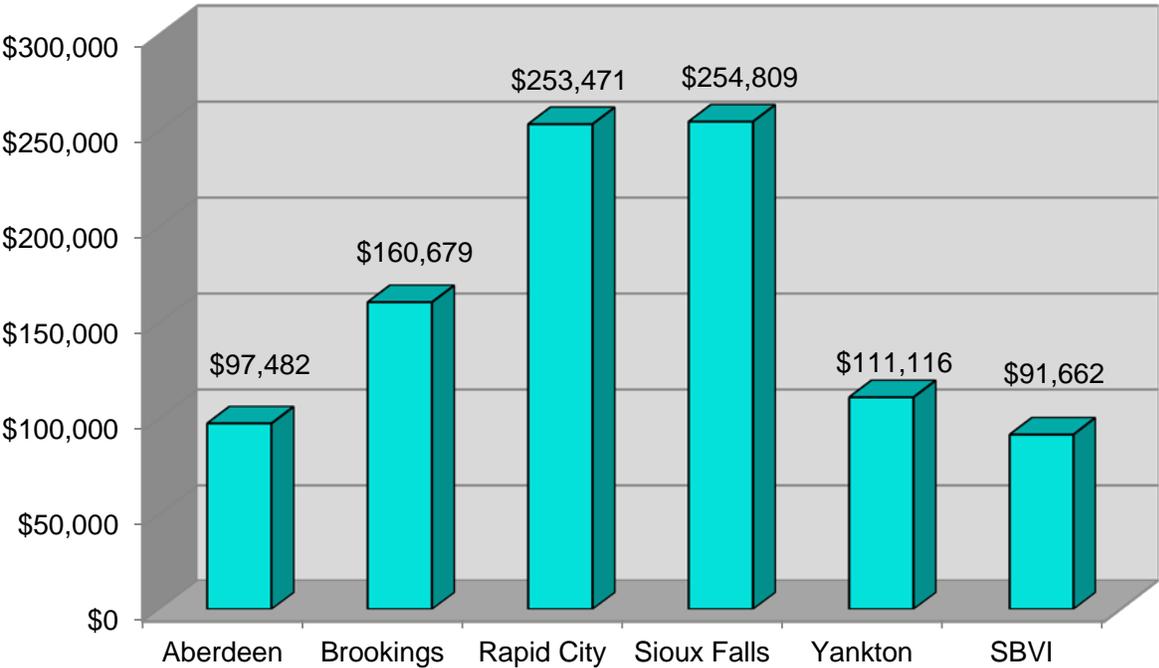
* The 2015 monthly SGA amounts are \$1,090 for non-blind and \$1,820 for individuals who are blind.

FFY 2015 Ticket to Work

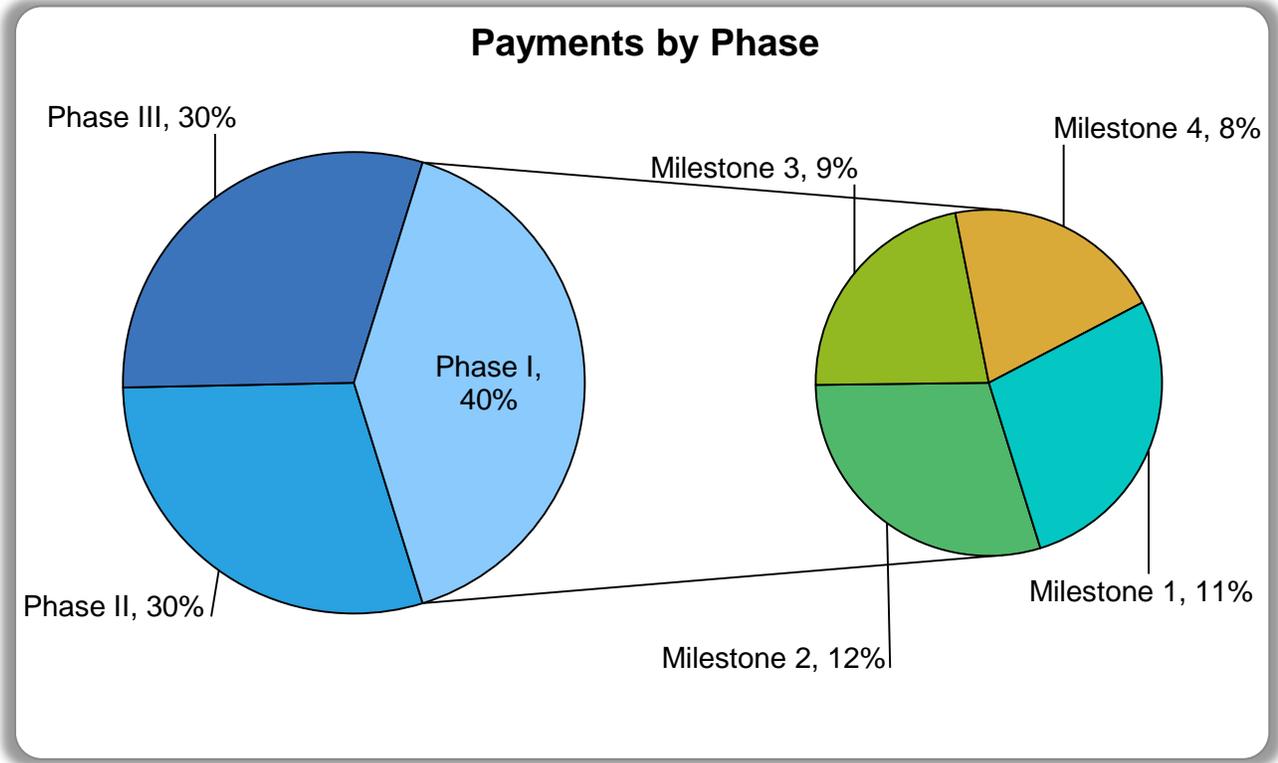
Ticket to Work Payments Received by FFY



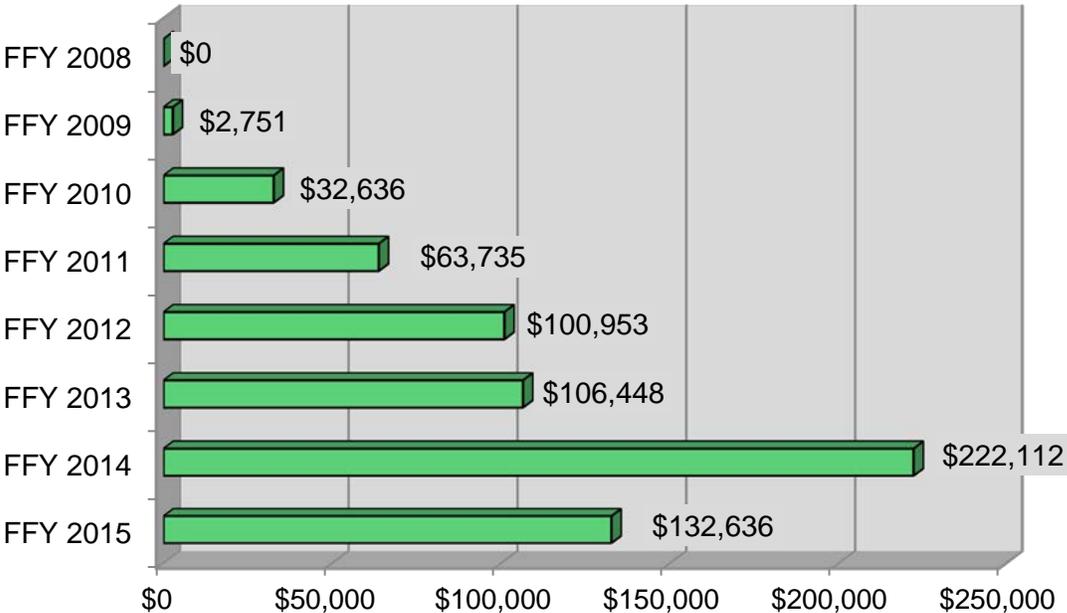
Ticket to Work Payments by office FFY 2015



FFY 2015 Ticket to Work



Ticket to Work Payments to Providers by FFY



FFY 2015 Ticket to Work

Agency	Payments as of 9/30/15
Ability Building Services	\$ 9,346.50
Advance - Career Advantage	\$ 16,288.00
Aspire	\$ 13,145.50
Becker, Julie	\$ 19,201.50
Behavior Management Systems	\$ 36,916.50
Black Hills Special Services Cooperative	\$ 12,485.50
Black Hills Workshop	\$ 44,008.00
Brennan, David	\$ 2,002.50
Broton, Loni	\$ 63,681.00
Dakota Milestones	\$ 203.50
East Dakota Educational Cooperative	\$ 1,311.50
Employment Action Network Inc	\$ 75,438.50
Evangelisto, Tony	\$ 1,275.00
Gard, John	\$ 1,279.00
Hosek, Ashley	\$ 678.50
Hovey - Neubert, Laura	\$ 8,484.50
Human Service Agency	\$ 28,964.00
Huron Area Center for Independence	\$ 10,366.50
Jolene McCloud	\$ 4,051.00
Jonas, Ronnell	\$ 2,497.50
LaNan Pasion	\$ 16,213.00
Lewis and Clark Behavioral Health	\$ 10,112.00
LifeQuest	\$ 56,953.50
LifeWorks	\$ 22,305.00
Longstaff, Kelly	\$ 35,288.00
Lowe, Eric	\$ 640.50
Northern Hills ATC	\$ 2,163.50
OAHE, Inc.	\$ 3,069.00
Ogstad, Jodi	\$ 2,637.00
Ornas, Ted	\$ 1,946.50
Pickard, Teryl	\$ 3,981.50
Sherry VanLier	\$ 4,830.50
SESDAC	\$ 8,818.00
Shirley Mines	\$ 19,380.00
Sonnenburg, Lisa	\$ 9,958.00
South Dakota Achieve	\$ 35,076.00
South Dakota Vocational Resources	\$ 15,659.50
Southeastern Behavioral Healthcare	\$ 46,515.50

FFY 2015 Ticket to Work

Agency	Payments as of 9/30/15
Steedbeck, James	\$ 637.50
Steedbeck, Susan	\$ 2,024.50
Stewart, Ronette	\$ 9,309.00
White, Rollie	\$ 2,128.50
Total	\$661,271.00

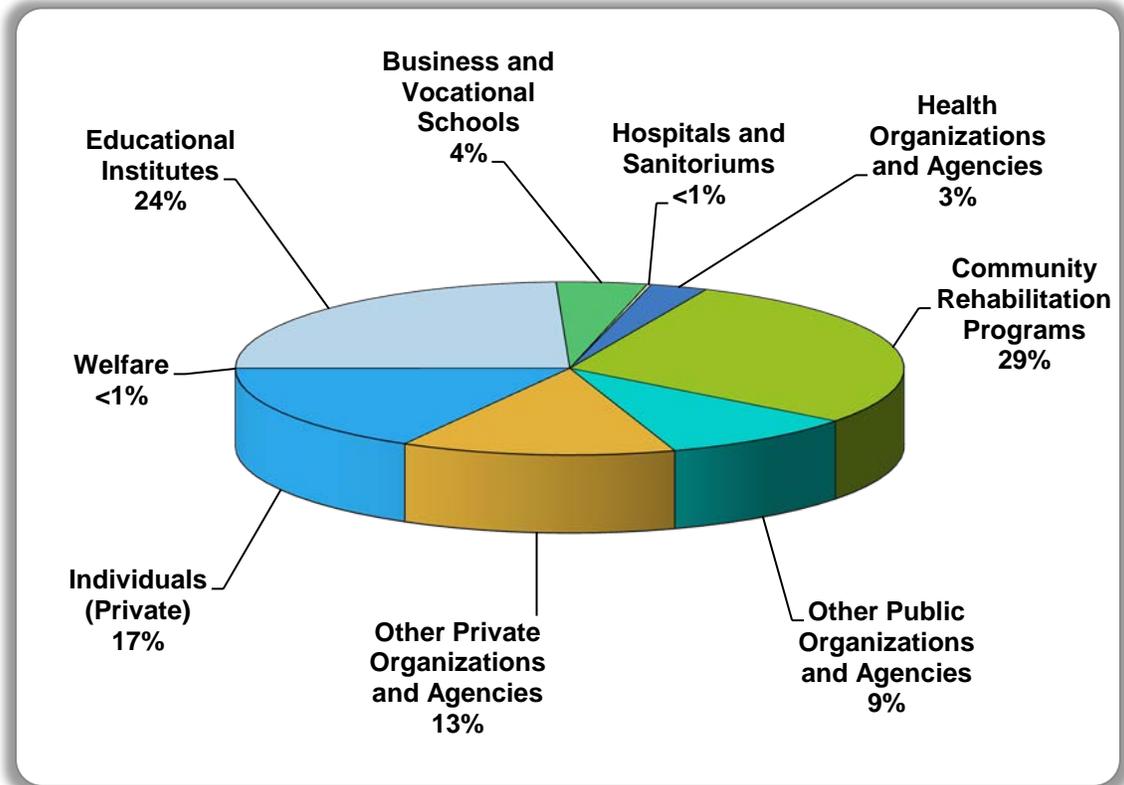
Fiscal Analysis

FFY 2015 Fiscal Analysis

Payments by Vendor Type

Vendor Type	Amount Paid
Business & Vocational Schools	\$ 232,501.46
Community Rehabilitation Programs (CRP)	\$ 1,521,537.13
Educational Institutes	\$ 1,289,574.32
Health Organizations	\$ 147,103.86
Hospitals	\$ 10,651.77
Individuals (Private)	\$ 929,974.20
Other Private Organizations	\$ 667,156.69
Other Public Organizations/Agencies	\$ 503,272.95
Welfare Agencies	\$ 1,926.00
Total:	\$ 5,303,698.38

Payments by Vendor Type



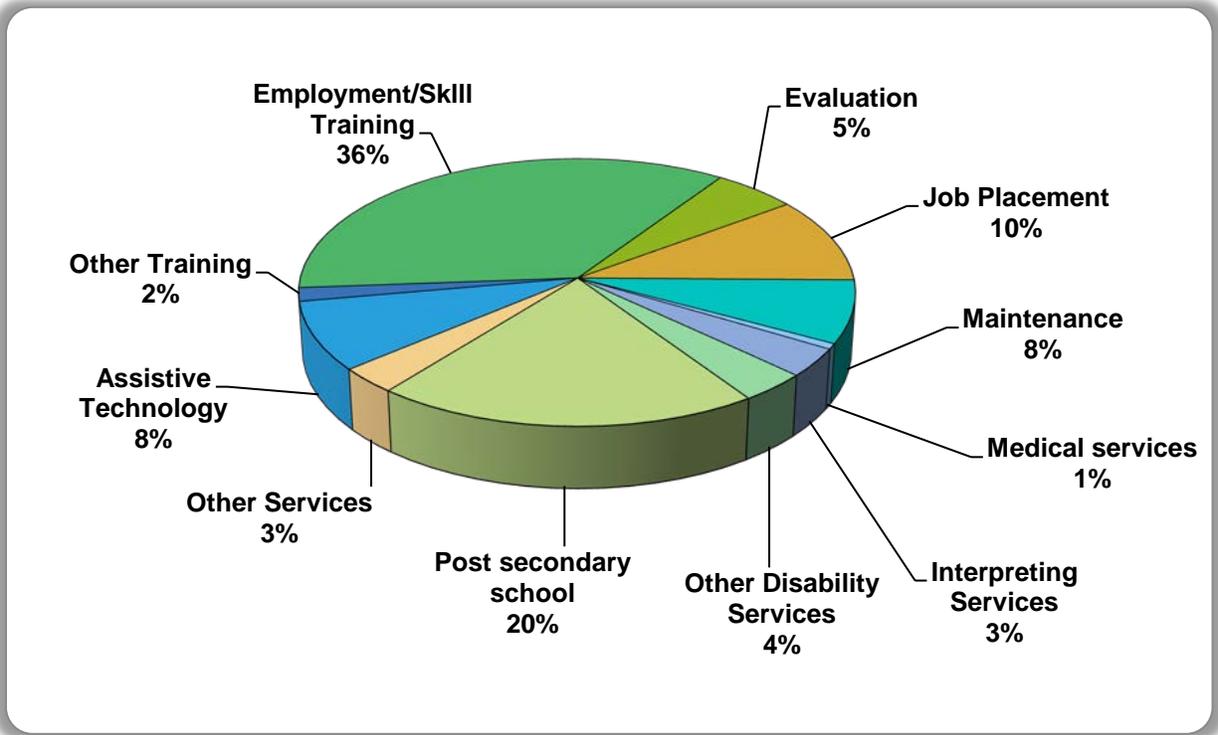
FFY 2015 Fiscal Analysis

Payments for Services • 10/01/2014 - 09/30/2015

Service Description	Payments
Assistive Technology Device	\$ 327,489.35
Assistive Technology Services	\$ 114,009.70
Benefits Analysis & Services	\$ 2,186.18
Books & Supplies	\$ 102,136.68
Clothing	\$ 22,294.03
Cognitive Retraining - TBI Services	\$ 280,422.65
Daycare	\$ 4,702.20
Driver Services	\$ 3,586.71
Employment Skills Program	\$ 11,361.67
Employment/Follow Along Services	\$ 169,213.76
Evaluation	\$ 250,442.42
Hand Controls and Vehicle Modifications	\$ 67,672.95
Hearing Aids	\$ 75,959.55
Independent Living Services	\$ 3,896.44
Interpreter Services	\$ 183,052.56
Interpreter Services (Foreign)	\$ 10,783.61
Job Coaching	\$ 228,615.44
Job Placement Services	\$ 548,597.84
Maintenance	\$ 250,357.96
Medical Restoration	\$ 22,164.31
Mental Health Outcome Services	\$ 174,493.58
On-the-Job Training	\$ 290,404.05
Other Service	\$ 91,606.54
Other Training	\$ 135,315.98
Personal Attendant Services	\$ 48,140.97
Project Search Stipend	\$ 24,890.00
Project Skills	\$ 539,768.08
Reports for Records	\$ 41,001.36
Self-Employment	\$ 23,737.21
Tools, Equipment (not Self-Employment)	\$ 46,780.99
Transportation	\$ 122,021.00
Tuition & Fees	\$ 970,142.74
Vision Assistance	\$ 5,783.21
Work Adjustment/Project Skills	\$ 93,166.66
Youth Leadership Forum	\$ 17,500.00
Total	\$ 5,303,698.38

FFY 2015 Fiscal Analysis

Payments by Service Type



Community Support Providers

Provider	Payments
Ability Building Services, Inc.	\$ 17,869.53
Advance	\$ 61,270.94
Aspire Inc.	\$ 51,135.81
Black Hills Special Service Co-op	\$ 33,123.99
Black Hills Works, Inc.	\$ 65,863.47
Community Connections	\$ 5,307.50
DakotAbilities	\$ 0.00
Dakota Milestones	\$ 8,493.46
Every Citizen Counts Organization, Inc. (ECCO)	\$ 0.00
Huron Area Center for Independence	\$ 22,032.73
LifeScope	\$ 85,213.48
LifeQuest	\$ 110,249.33
LIVE Center Inc.	\$ 0.00
New Horizons	\$ 78,797.12
Northern Hills Training Center	\$ 813.72
OAHE, Inc.	\$ 2,638.30
SESDAC, Inc.	\$ 32,520.83
Southeastern Directions for Life	\$ 0.00
Volunteers of America	\$ 0.00
Total:	\$ 575,330.21

FFY 2015 Fiscal Analysis

Mental Health Centers

Provider	Payments
Behavior Management Systems	\$ 49,213.01
Capital Area Counseling Services	\$ 963.90
Community Counseling Services	\$ 155.66
Dakota Counseling Institute	\$ 400.80
Lewis & Clark Mental Health Center	\$ 30,910.05
Northeastern Mental Health Center	\$ 1,712.77
Southeastern Behavioral Health	\$ 119,388.90
Southern Plains Behavioral Health Center	\$ 44.50
Total:	\$ 202,789.59

Career Learning Centers

Provider	Payments
Aberdeen Area Career Planning Center	\$ 21,910.50
Black Hills Special Services dba Career Learning Center	\$ 3,546.21
Cornerstones Career Learning Center -Huron	\$ 8,336.45
Madison Area Career Learning	\$ 1,000.00
Right Turn - Pierre	\$ 2,988.94
Southeast Job Link - Vermillion	\$ 420.00
Total:	\$ 38,202.10

Other Agencies

Provider	Payments
Black Hills Works, dba The Brain Injury Rehabilitation Cntr	\$ 279,085.33
CSD	\$ 306.99
DakotaLink	\$ 76,440.85
Goodwill	\$ 83,029.76
Homecare Services of SD, Inc.	\$ 30,171.62
Independent Living Choices	\$ 5,195.29
ISI, LLC. (Interpreter Services, Inc)	\$ 26,746.41
South Dakota Vocational Resources	\$ 73,249.10
Western Resources for Independent Living	\$ 5,234.95
Total:	\$ 579,460.30

FFY 2015 Fiscal Analysis

Private Providers

Provider	Payments
Alander, Corinna	\$ 225.06
Becker, Julie	\$ 21,020.29
Boschee, Kathleen A.	\$ 1,075.68
Brennan, David Walter	\$ 11,370.87
Broton, Carter	\$ 10,691.22
Broton, Loni (Melanie) J	\$ 83,817.27
Broton, Sonya	\$ 10,998.08
Byer, Marilyn M.	\$ 22,978.06
Clifford, Burdette	\$ 223.28
Ehrisman, Teresa	\$ 7,359.68
Evangelisto-Zens, Toni	\$ 6,355.96
Fliginger, Chris dba Lifeworks, Inc.	\$ 21,566.92
Gard, John E dba John Gard Consulting	\$ 39,657.36
Hovey-Neubert, Laura dba Pathfinder Employment	\$ 32,781.07
Kambel, Debra	\$ 6,502.11
Kuechenmeister, Jessica	\$ 15,394.45
Medema, Katie	\$ 35,292.95
Merkel, Samantha	\$ 760.83
Mines, Shirley	\$ 27,755.34
Ogstad, Jodi	\$ 4,813.15
Olson, Dean	\$ 20,559.98
Pasion, LaNan	\$ 8,719.10
Pickard, Teryl	\$ 24,276.64
Spindler, Bruce	\$ 777.36
Streedbeck, Susan	\$ 4,470.23
Steffen, Billie Jo dba Dakota Employment Private Provider	\$ 339.66
Tesky, Wayne David, Jr.	\$ 2,481.40
Thompson, Keith Lee	\$ 1,763.25
Tingley, Mary	\$ 6,155.76
White, Rollie dba Employment Plus	\$ 20,536.56
Total:	\$ 450,719.57

Analysis of Evaluation Standards

Analysis of FFY 2015 Year End Results of Federal Program Evaluation Standards

Federal Program Evaluation Standards

In accordance with the provisions of the 1998 Amendments to the Rehabilitation Act, the Secretary of U.S. Department of Education has the following evaluation standards (see Federal Register Vol.65, No. 108 issued on June 5, 2000, pages 35792 - 35801).

Standard 1: Employment Outcomes

Standard 1 is based on section 106 of the Workforce Investment Act of 1998 (P. L. 105-220 of August 7, 1998), which contains the 1998 Amendments to the Rehabilitation Act. This standard requires an agency to assist eligible individuals with disabilities, including those with significant disabilities, to obtain, maintain, or regain high quality employment outcomes. The quality of an employment outcome is based on whether the outcome is consistent with the individual's vocational choices; is in competitive, self-employment, or BEP employment; maintains or increases the individual's earnings; and allows medical insurance plans covering hospitalization. The following six performance indicators measure minimum compliance with this standard.

- 1.1 Compare the total numbers of individuals obtaining an employment outcome during the current and previous performance periods.
- 1.2 Measure the number of persons obtaining an employment outcome as a percentage of all persons exiting the program after receiving VR services.
- 1.3 Measure the number of persons obtaining a competitive, self-employment, or BEP employment outcome as a percentage of all persons obtaining any type of employment outcome. **Primary Indicator**
- 1.4. Measure the percentage of competitively employed individuals who have significant disabilities. **Primary Indicator**
- 1.5. Measure the average hourly earnings of all individuals who exit the VR program in competitive, self-employment, or BEP employment with earnings levels equivalent to at least the minimum wage as a ratio to the State's average hourly earnings for all individuals in the State who are employed. **Primary Indicator**
- 1.6. Measure the difference between the percentage of individuals who exit the VR program in competitive, self-employment, or BEP employment with earnings equivalent to at least the minimum wage who report their own income as their largest single source of economic support and the percentage of individuals in that employment who reported their own income as their largest single source of support at the time they applied for VR services.

Analysis of FFY 2015 Year End Results of Federal Program Evaluation Standards

Standard 2: Equal Access to Services

Standard 2 requires compliance with one performance indicator which measures equality of access to rehabilitation services.

- 2.1. Measure whether individuals from minority backgrounds have been provided services at the same rate as non-minority individuals.

Assessment of the State VR Agency in meeting the Performance Standards and Indicators

The Division of Rehabilitation Services has been monitoring the development of the performance standards and indicators. Utilizing the FFY 2015 data, the Division has assessed the Division's performance in meeting the minimum requirements for Standards 1 and 2. The following chart displays the outcome of this assessment.

Standard/Indicator	Minimum Requirement	Division's Outcome	Indicator Met
Standard 1: Employment Outcomes	4 of the 6 Indicators and 2 of the 3 Primary Indicators	5 of the 6 Indicators and 3 Primary Indicators were met	
Indicator 1.1	862	769	No
Indicator 1.2	55.8%	68.54%	Yes
Indicator 1.3 *	72.6%	100%	Yes
Indicator 1.4 *	62.4%	99.3%	Yes
Indicator 1.5 *	\$9.57 (estimated)	\$10.27	Yes
Indicator 1.6	53%	59.61%	Yes
Standard 2: Equal Access to Services	The Indicator must be met	The Indicator was met	
Indicator 2.1	80%	86.26%	Yes

* Designates Primary Indicators

Summary of Consumer Satisfaction Survey

FFY 2015 Consumer Satisfaction Survey

The Consumer Satisfaction survey is a requirement of the Rehabilitation Act. This survey is used to review and analyze the effectiveness of the public Vocational Rehabilitation Program's consumer's satisfaction with:

- Functions performed by the VR Agency;
- VR services provided by the State VR Agency; and
- VR services provided to VR consumers.

The consumer satisfaction survey is a joint project between the Division of Rehabilitation Services and the Board of Vocational Rehabilitation. In the past, the surveys have been completed once in every three years. The Division is now conducting consumer satisfaction surveys as an ongoing process. The consumer satisfaction surveys are categorized into three areas that were determined reflecting the Rehabilitation Services Administration's proposed performance indicators in measuring consumer satisfaction. The surveys each have 6 questions that target the following three areas:

1. Satisfaction of Informed Choice
2. Satisfaction with Services
3. Satisfaction of Employment Outcomes

Quarterly, the Division of Rehabilitation Services utilized the case management system to generate a data download of individuals randomly selected to receive the survey. This data download is then used to generate the postcards. Individuals can enter in their results directly through the internet, call a toll free number, or return their postcard. The surveys do not identify the consumer's name but they do contain a case identification number that could be used to cross reference valuable information in the case file such as disability, district office, age, etc.

FFY 2015 Consumer Satisfaction Survey

Indicator 3.1

Of all individuals receiving VR services, the percentage who are satisfied with their own level of participation in decision-making throughout the development and implementation of their Individualized Plan for Employment (IPE).

Target Group: Surveys were sent to individuals 6 months after they have started their first IPE.

	Survey Question	Average Rating	# Responses
1	My Vocational Rehabilitation (VR) counselor explained my options in choosing my employment goal.	1.61	164
2	My VR counselor explained my options to develop the Individualized Plan for Employment (IPE) myself, or receive assistance with developing my employment plan.	1.68	164
3	My VR counselor explained to me what services were available.	1.63	164
4	I was informed of my right to contact the Client Assistance Program (CAP) for help in resolving differences and my right to appeal any dispute.	1.82	164
5	Information was presented to me in an understandable manner.	1.61	164
6	I was a full partner in the decision making process for my goal, rehabilitation plan, selection of services and provider.	1.65	164

Rating Values: 1=Strongly Agree; 2=Agree, 3 = Neutral, 4=Disagree, 5=Strongly Disagree

FFY 2015 Consumer Satisfaction Survey

Indicator 3.2

Of all individuals receiving services, the percentage who are satisfied with --

- (1) The appropriateness, timeliness, quality, and extent of the services they received;
- (2) Their interactions with the providers of those services; and
- (3) Their interactions with VR counselors and other Division Staff.

Target Group: Surveys were sent to individuals who have been in the rehabilitation process for a longer period of time and had the opportunity to experience a variety of services. This survey should be sent to individuals after the Division has paid over \$1,500 or more.

	Survey Question	Average Rating	# Responses
1	I feel that the amount and type of services in my plan are adequate to meet my employment goal.	1.78	180
2	Services from my Vocational Rehabilitation (VR) counselor were provided in a prompt manner.	1.66	180
3	The vocational guidance and quality of counseling received from my VR Counselor assisted me in my rehabilitation process.	1.70	180
4	I would recommend the services from VR to a friend.	1.68	180
5	I am satisfied with the services I received from my service provider.	1.67	180
6	The services from my provider were accessible to me.	1.61	180

Rating Values: 1=Strongly Agree; 2=Agree, 3 = Neutral, 4=Disagree, 5=Strongly Disagree

FFY 2015 Consumer Satisfaction Survey

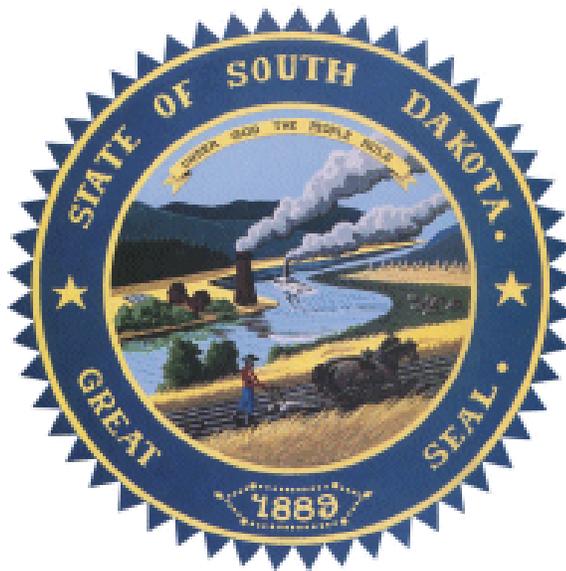
Indicator 3.3

Of all individuals who obtain employment, the percent who are satisfied with their employment.

Target Group: Surveys were sent to individuals who have been recently closed as successfully rehabilitated.

	Survey Question	Average Rating	# Responses
1	I am working in the field that I chose as my employment goal.	2.09	117
2	I am satisfied with the earnings I receive.	2.20	117
3	I am satisfied with the employment I obtained as a result of Vocational Rehabilitation Services.	2.03	117
4	I am satisfied with the level of benefits I receive through my job.	2.38	117
5	I like the people and environment where I am working.	1.78	117
6	I feel the services provided by VR were necessary to obtain my employment.	1.83	117

Rating Values: 1=Strongly Agree; 2=Agree, 3 = Neutral, 4=Disagree, 5=Strongly Disagree



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