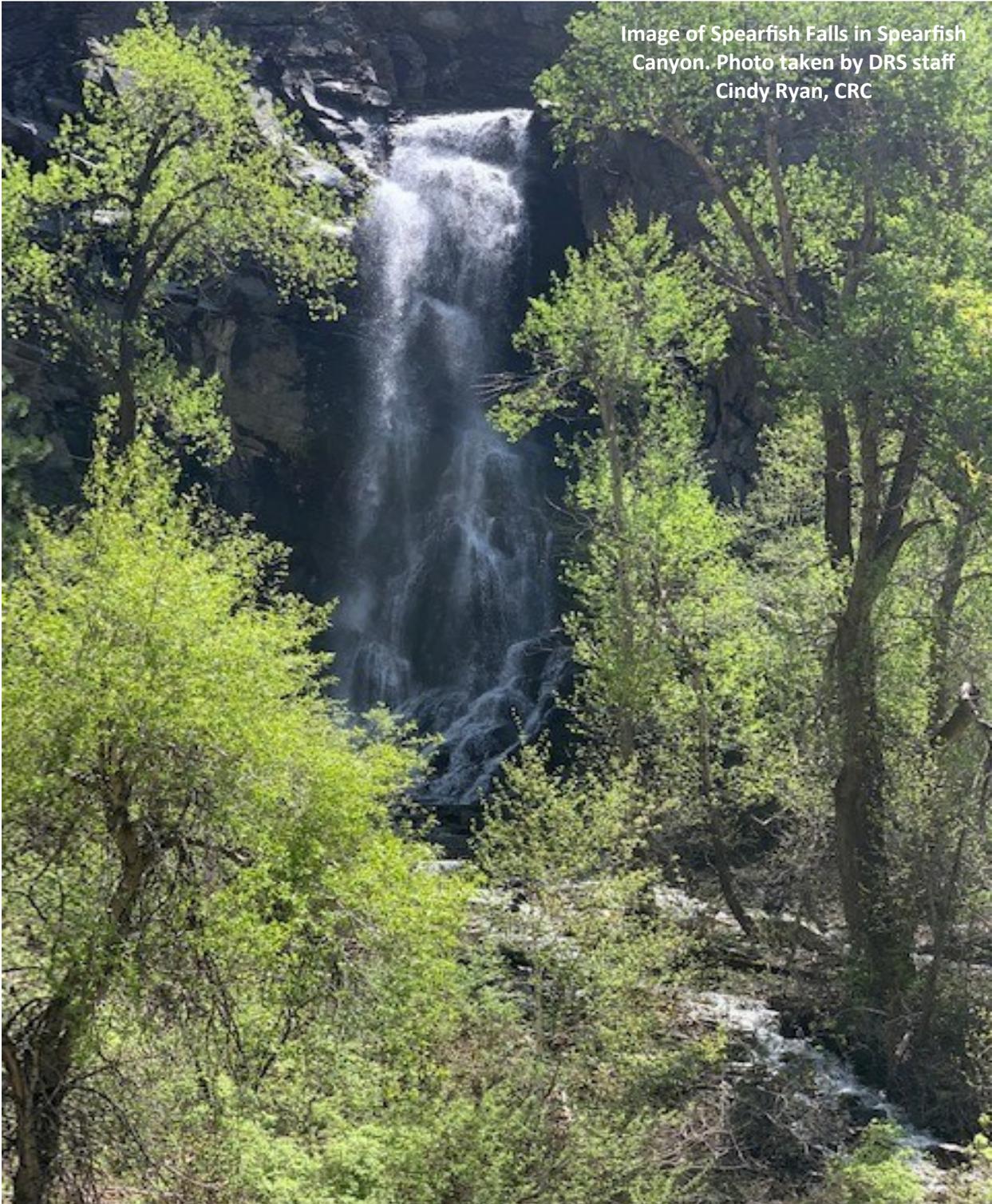


Image of Spearfish Falls in Spearfish Canyon. Photo taken by DRS staff
Cindy Ryan, CRC



**Division of Rehabilitation
Services**

2019 Data Report

The Division of Rehabilitation Services (DRS) can help individuals with disabilities to obtain or maintain employment, economic self-sufficiency, personal independence and full inclusion into society.

The Division of Rehabilitation Services is made up of twelve offices across the state that offer a variety of services to people with disabilities. We are a part of the Department of Human Services, and as such, are committed to enhancing the quality of life of people with disabilities.

Each year, DRS staff takes a critical look at the quality of services provided by the agency, whether we are meeting our state goals and federal requirements and identifying areas of success and possible improvement. This document is a comprehensive report of that data for Fiscal Year 2019.

The primary subject of this report is Vocational Rehabilitation (VR) Services, a program that provides individualized services to assist people with significant disabilities to get and keep jobs compatible with their disability. Any person whose disability significantly interferes with getting or keeping a job, and who needs VR services to overcome these barriers to employment is eligible for the program.

In addition to VR, the Division of Rehabilitation Services also includes Assistive Daily Living Services (ADLS), Disability Determination Services (DDS), Independent Living Services (ILS), and Telecommunication and Communication Services. Information about each of these programs and a review of their services for FY19 are also included in this report.

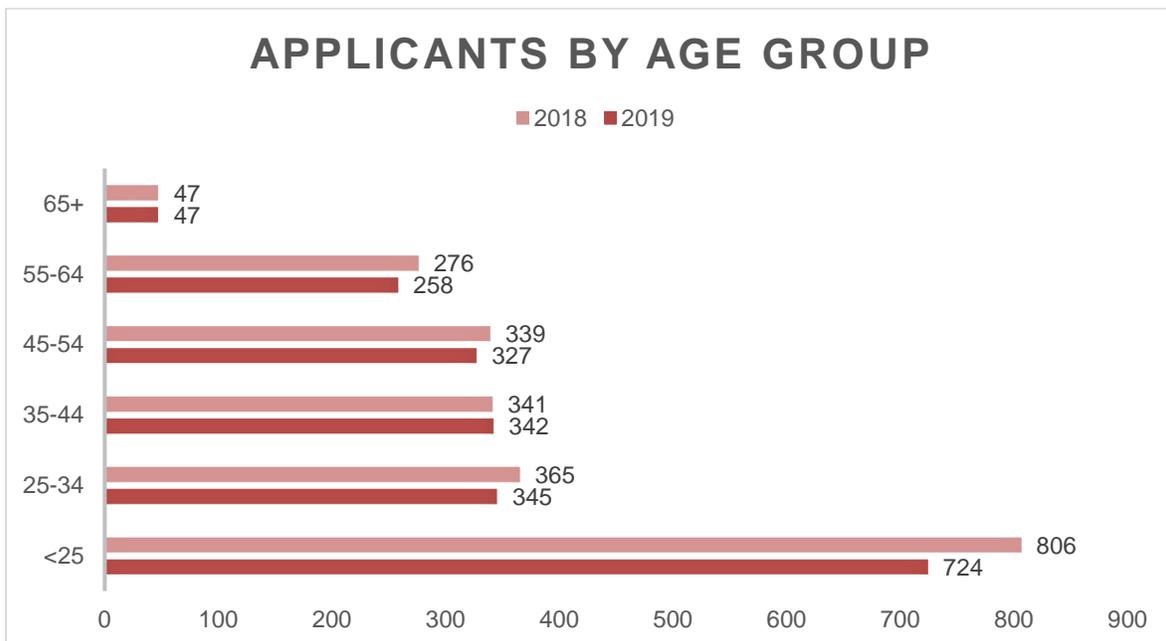
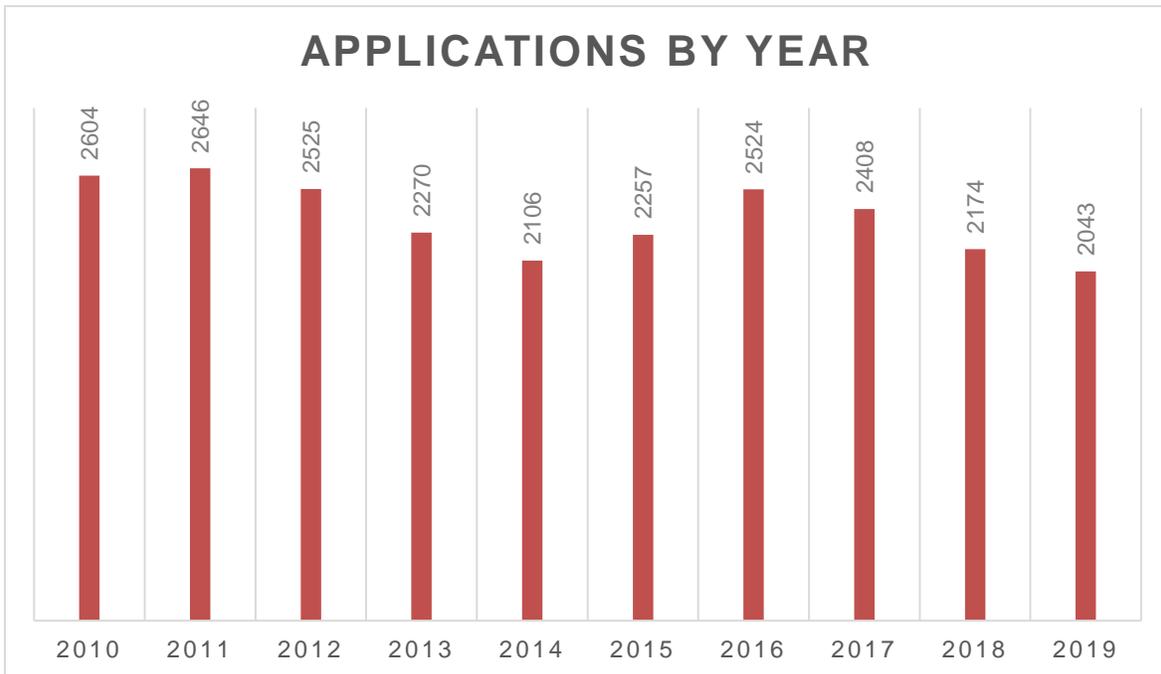
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1.1 APPLICATION

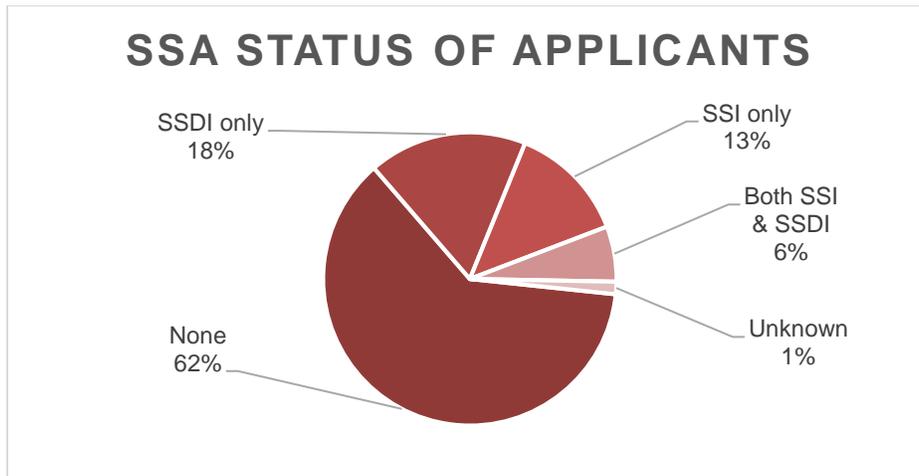
The first step in the VR process is the application and intake process. The applicant meets with a vocational rehabilitation (VR) counselor to begin assessing the individual's disability, employment history, unique interests, strengths, and abilities.

Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services received 2,043 applications for VR services. The average age of applicants was 35 years.



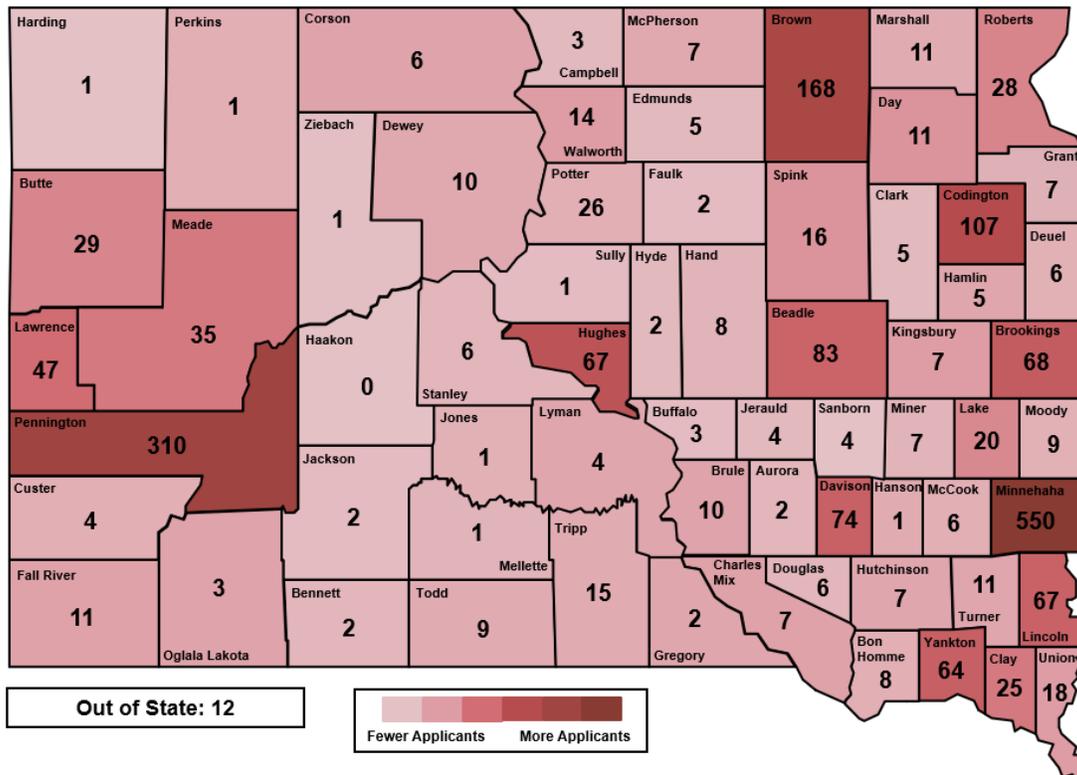
1.1 APPLICATION

The data below comes from applicants between July 1, 2018, and June 30, 2019.



Race of Applicants	% of Applicants
White	76%
American Indian or Alaska Native	14%
Black or African American	4%
Two or more races	4%
Asian	1%
Did not self-identify race	1%

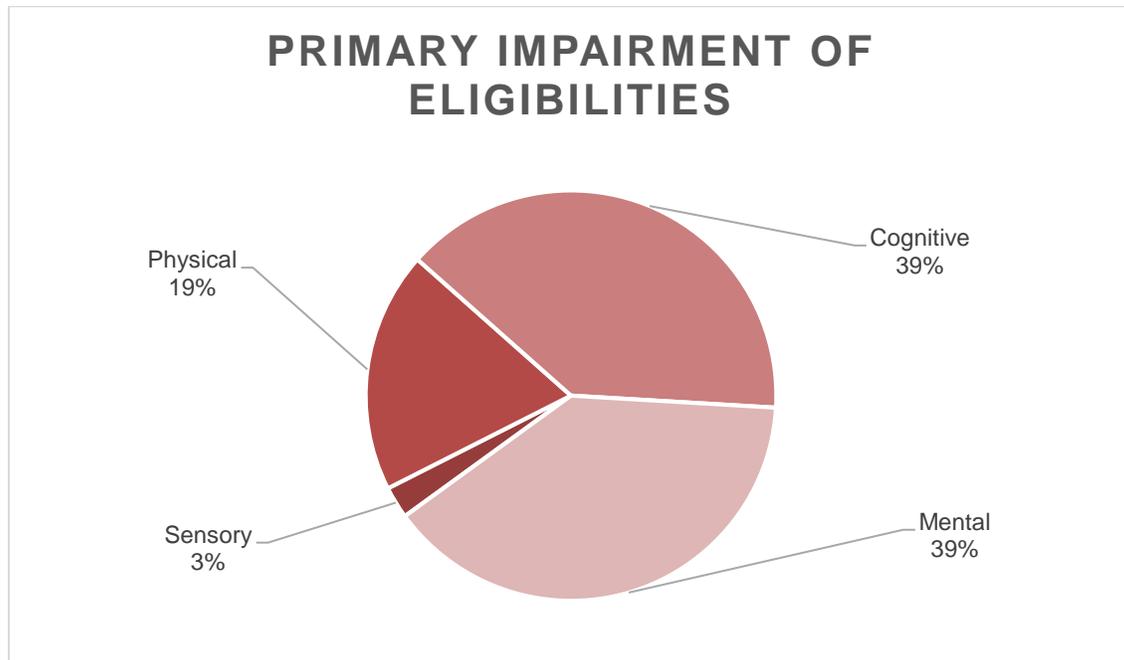
APPLICANTS BY COUNTY



1.2 ELIGIBILITY

After the application process, the VR counselor reviews medical records, educational background, work history, and other related information to determine how the applicant's disability affects his or her ability to be employed and how VR services might help.

Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services determined 1,856 individuals eligible for VR services. The average amount of time from application to eligibility was 27 days.



MOST COMMON IMPAIRMENT CAUSES BY CATEGORY

Cognitive Impairment Causes	
Intellectual Disabilities	35%
Borderline Intellectual Functioning	19%
Specific Learning Disabilities	16%
ADHD	7%
Autism	6%

Physical Impairment Causes	
Accident/Injury	20%
Arthritis and Rheumatism	14%
Physical Disorders/Conditions	11%
Epilepsy	7%
Cerebral Palsy	6%

Mental Impairment Causes	
Depressive/Mood Disorders	43%
Schizophrenia/Psychotic Disorders	15%
Anxiety Disorders	15%
Autism	12%
Personality Disorders	7%

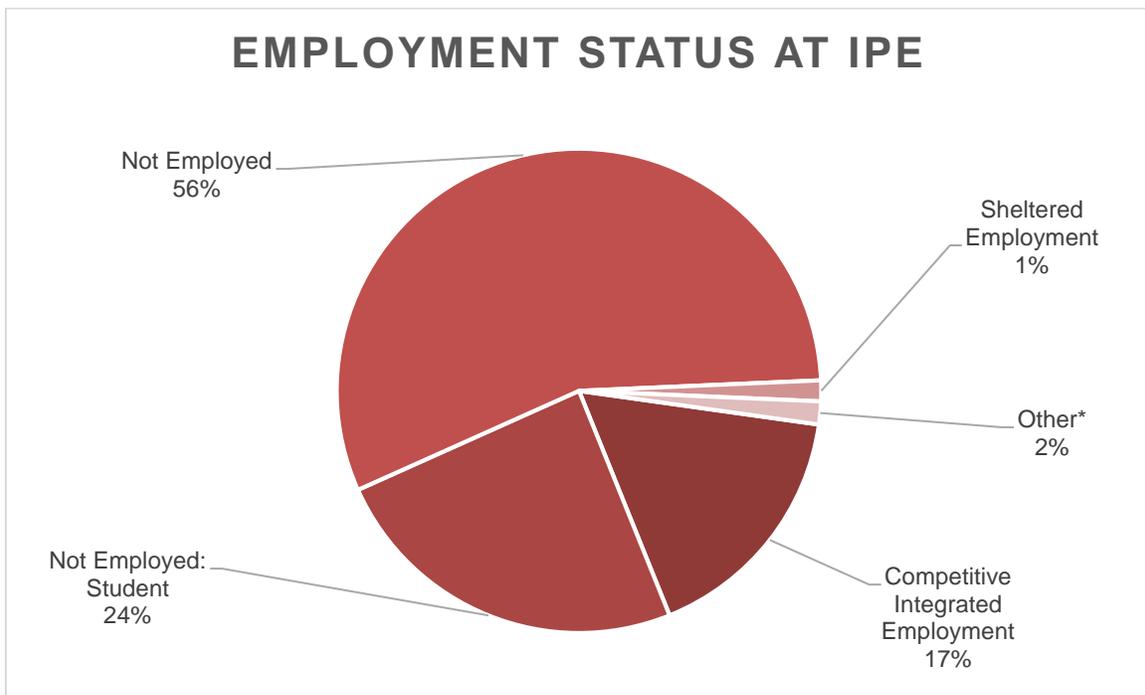
Sensory Impairment Causes	
Congenital Condition or Birth Injury	51%
Cause not specified	28%
Accident Injury	13%
Physical Disorders/Conditions	8%

1.3 INDIVIDUALIZED PLAN FOR EMPLOYMENT

When an individual is determined eligible for services, the client and VR counselor meet to develop a detailed plan of services to achieve an agreed upon employment goal. This plan of services is called an Individualized Plan for Employment (IPE).

Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services completed 3,326 plans for employment. The average amount of time from eligibility to IPE was 42 days.

The data below comes from initial plans completed between July 1, 2018, and June 30, 2019.

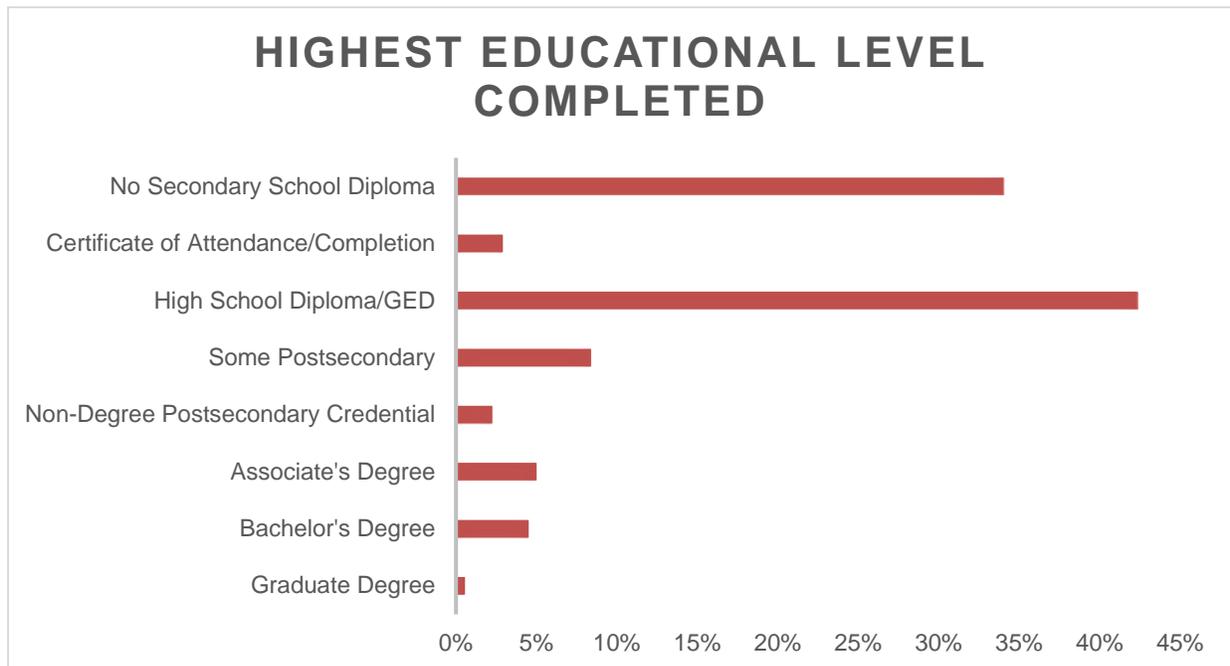
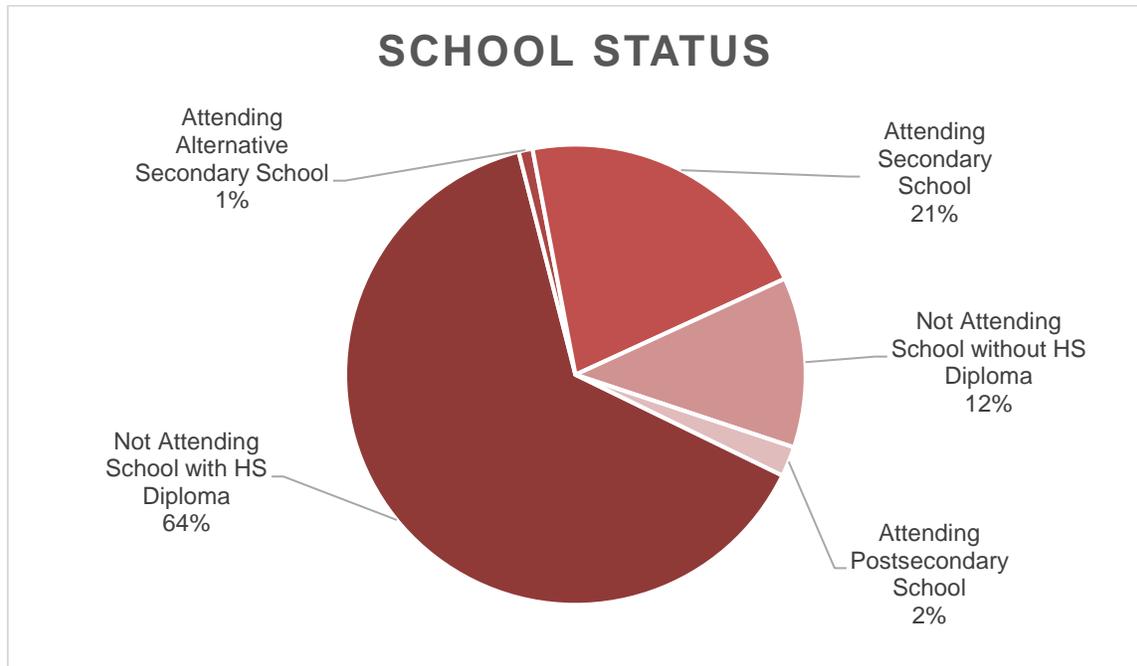


*Other includes temporary employment, self-employment, and supported employment.

Barriers to Employment (completed at IPE)	% of Yes Responses
Low income	47%
TANF exhausted or never received	26%
Long-term unemployment	23%
Basic skills deficient/low levels of literacy	22%
Ex-offender	13%
Single parent	6%
Homeless individual or runaway youth	3%
Cultural barriers present	2%
English language learner	1%
Exhausting TANF within 2 years	<1%
Foster care youth	<1%
Displaced homemaker	<1%
Seasonal farmworker	<1%

1.3 INDIVIDUALIZED PLAN FOR EMPLOYMENT

The data below comes from initial plans completed between July 1, 2018, and June 30, 2019.



1.4 EMPLOYMENT & CLOSURE

After maintaining stable employment for 90 days, a VR case can be closed as successfully rehabilitated. Cases can be closed in other situations, such as ineligibility, client request, lack of cooperation, and inability to contact the client.

Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services closed 2,257 VR cases. The average case length across all closures was about eight months.

CASE CLOSURES BY TYPE OF EXIT

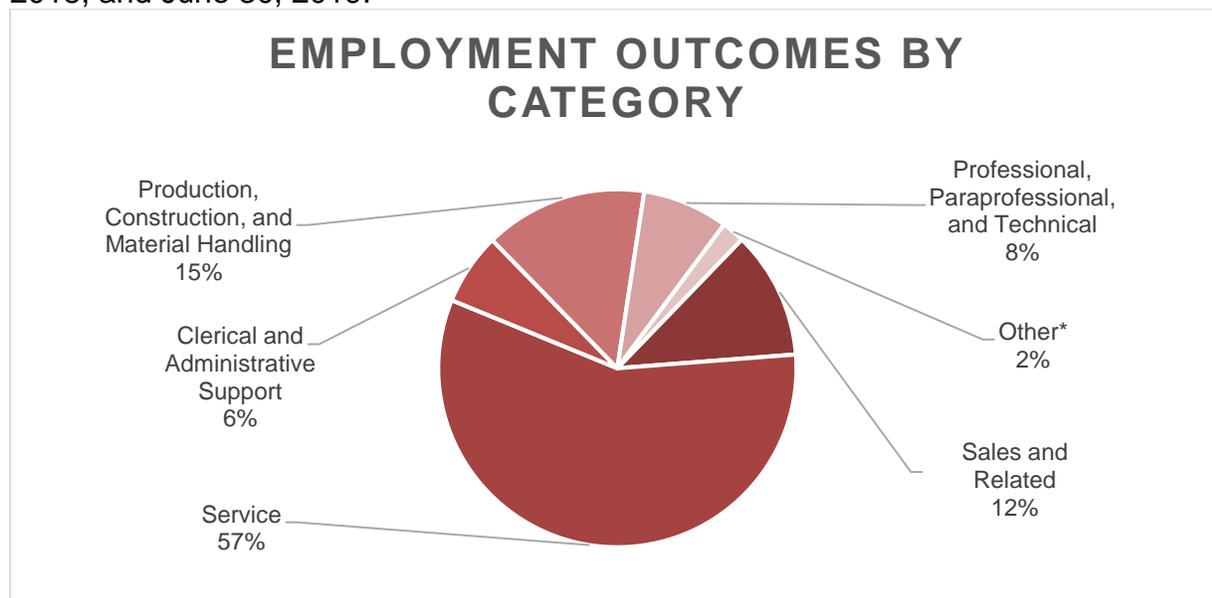
Type of Exit	Total Cases
Exited as an applicant prior to eligibility determination	121
Exited as an applicant after being determined ineligible	71
Exited during or after a trial work experience	5
Exited after eligibility prior to a signed plan	553
Exited after a signed plan without an employment outcome	879
Exited after a signed plan in competitive integrated employment	628
Total	2,257

CLOSURE REASONS FOR UNSUCCESSFUL CASES

Closure Reason	Total Cases
Unable to locate or contact	707
No longer interested in receiving services or further services	677
All other reasons	80
No impediment to employment – ineligible	31
No disabling condition – ineligible	30
Health/Medical	27
Individual is incarcerated in a prison or jail	24
Death	15
Does not require VR services – ineligible	10
Individual in institution other than a prison or jail	9
Transferred to another agency	8
Does not require VR services after Trial Work experience – ineligible	5
Was eligible but no longer meets eligibility criteria	3
Foster care and moved out of the area	2
Disability too significant to benefit from VR services – ineligible	1
Total	1629

1.4 EMPLOYMENT & CLOSURE

The below data comes from cases closed as successfully rehabilitated between July 1, 2018, and June 30, 2019.



*Other includes the following categories: Agricultural, Forestry, Fishing, and Related; and Managerial and Administrative.

MOST COMMON JOB TITLES PER EMPLOYMENT CATEGORY

Employment Category	Common Job Titles
Agricultural, Forestry, Fishing, and Related	Landscaper
Clerical and Administrative Support	Office Clerk, Receptionist, Hotel Clerk
Managerial and Administrative	General Manager, Sales Manager
Production, Construction, and Material	Production, Truck Driver, Inspector
Professional, Paraprofessional, and Technical	Medical Records, Human Service Assistants, Residential Advisor
Sales and Related Occupations	Cashier, Stock Clerk, Other Sales
Service Occupations	Maintenance, Food Prep, Janitor, Cook

AVERAGE EMPLOYMENT DATA BY TYPE OF EMPLOYMENT

Employment Type	Total Cases	Weekly Hours at IPE	Weekly Wage at IPE	Weekly Hours at Closure	Weekly Wage at Closure
Competitive Integrated Employment*	576	5.3	\$58.30	27.1	\$316.97
Supported Employment	47	5.8	\$49.58	21.4	\$217.22
Self-Employment	6	17.5	\$252.52	25.0	\$400.91
All Employment Types	628	5.5	\$59.50	26.7	\$316.97

*Other than Supported Employment or Self-Employment

1.4 EMPLOYMENT & CLOSURE

The below two tables use data from cases closed as successfully rehabilitated between July 1, 2018, and June 30, 2019.

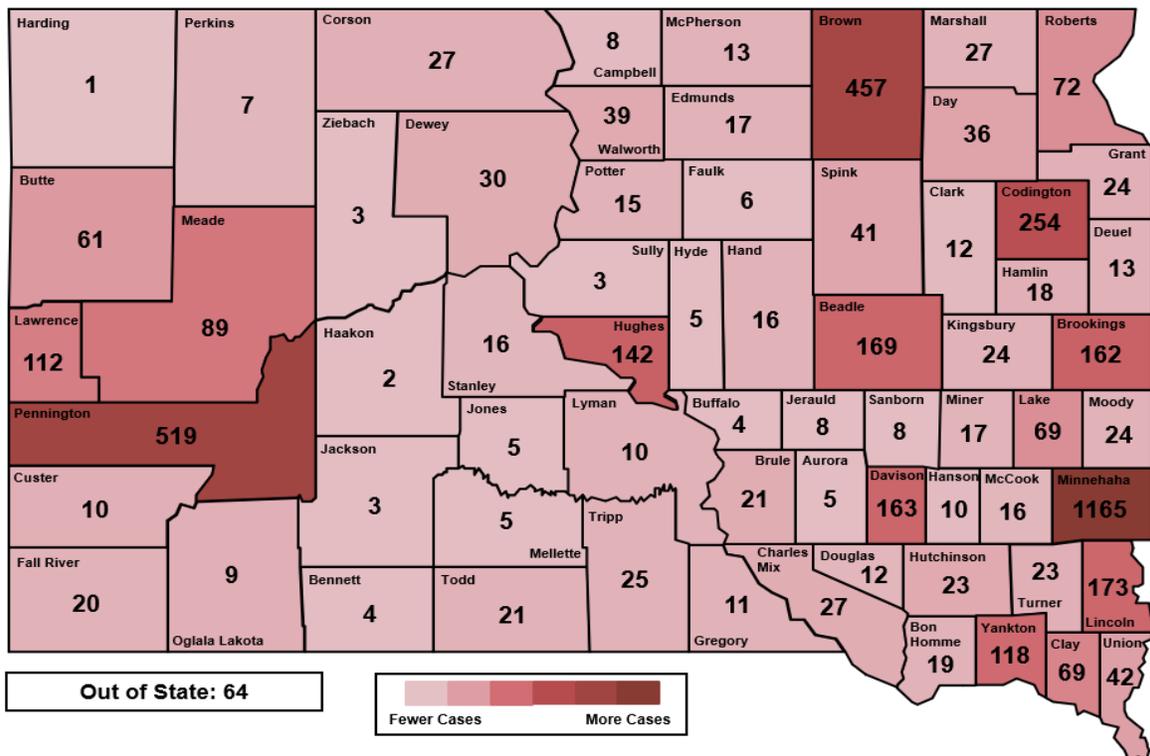
PRIMARY SUPPORT AT APPLICATION VS CLOSURE

Type of Support	% at Application	% at Closure
Personal Income	19%	80%
Public Support	38%	17%
Family and Friends	40%	2%
All other sources	2%	<1%

MEDICAL INSURANCE AT APPLICATION VS CLOSURE

Medical Insurance	% at Application	% at Closure
Medicaid	21%	18%
Medicare	10%	14%
Both Medicaid & Medicare	14%	14%
Public Insurance through Other Sources	4%	3%
State/Federal Affordable Care Act Exchange	<1%	<1%
Private Insurance through Employer	4%	20%
Private Insurance through Other Sources	21%	15%
Two or more sources	3%	2%
No Insurance	22%	14%

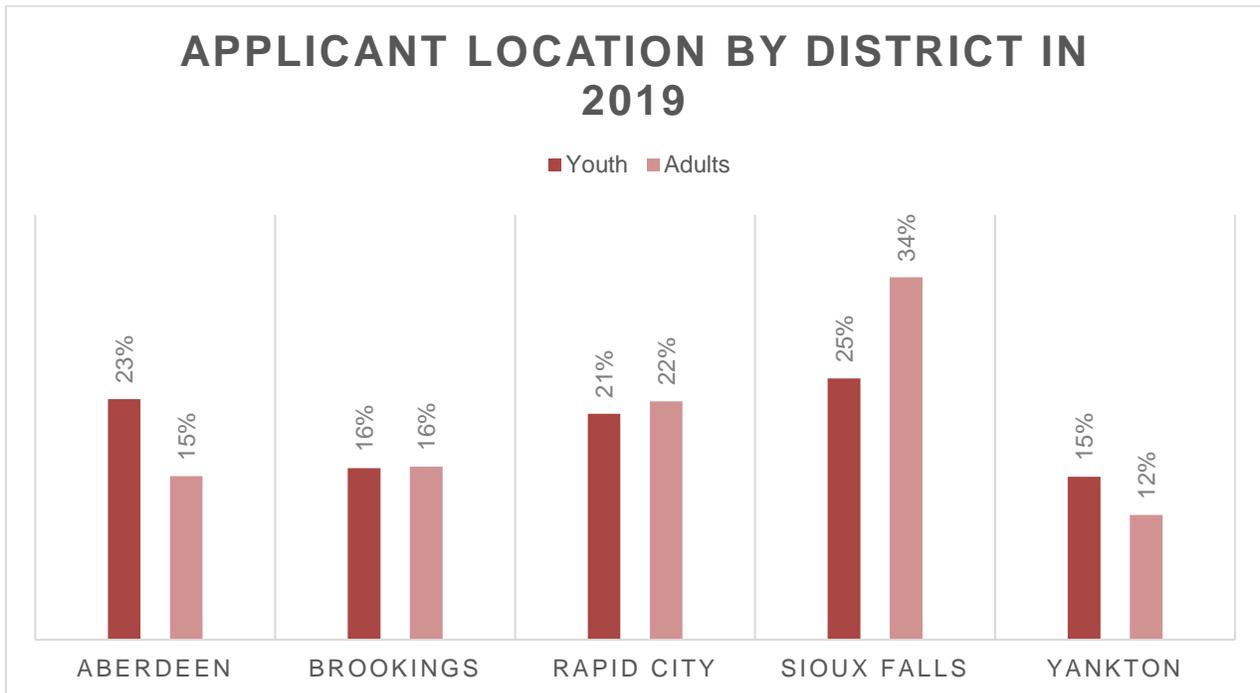
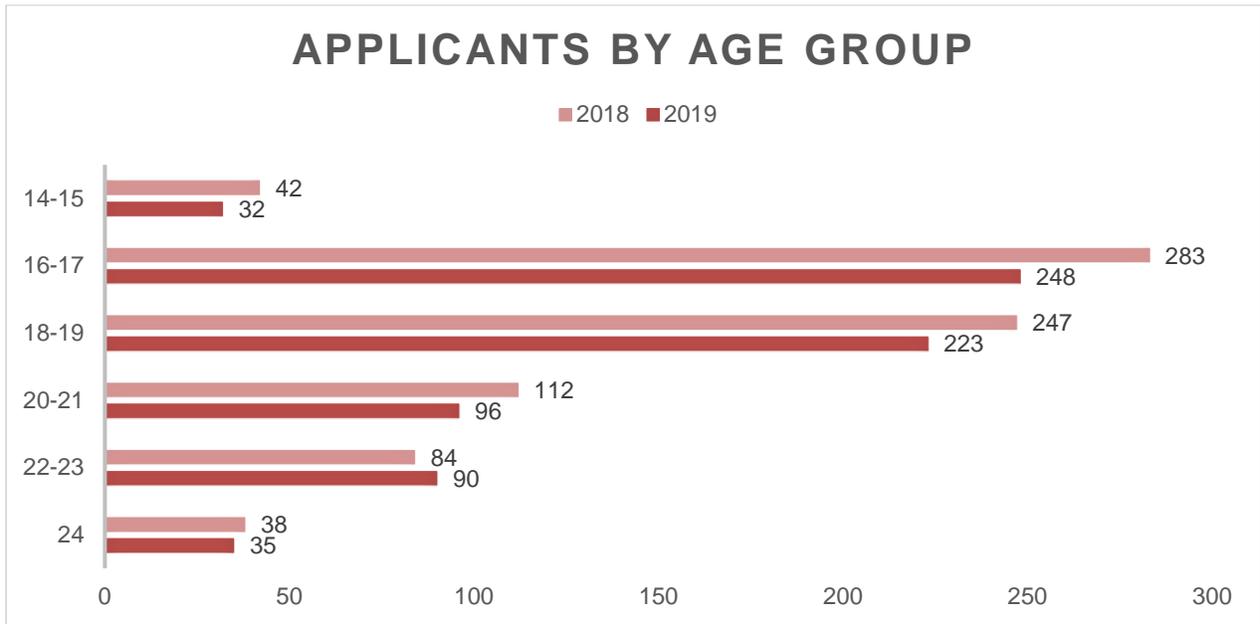
TOTAL SERVED BY COUNTY IN 2019



1.5 YOUTH WITH DISABILITIES

Youth with disabilities are individuals between the ages of 14 and 24 with one or more disabilities. The following charts and table analyze various aspects of this demographic.

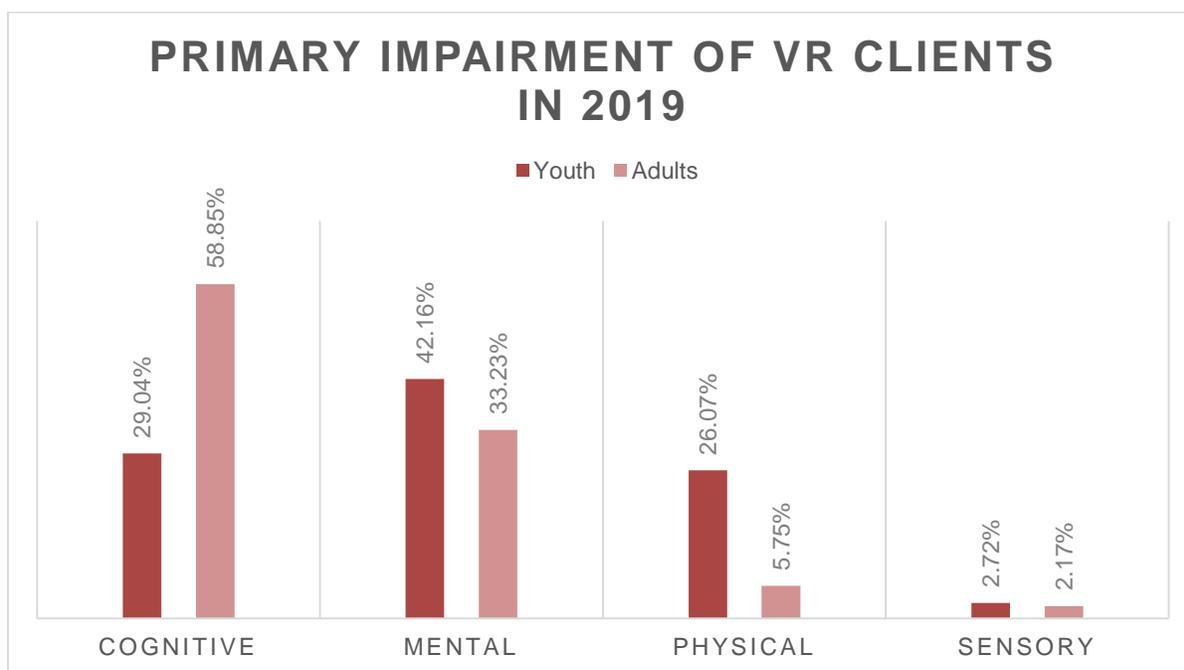
Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services received 724 applications from youth with disabilities.



1.5 YOUTH WITH DISABILITIES

Student with Disability Status	% of Youth Applicants
Student receiving services under an IEP	54%
Not a student with a disability	41%
Student with a disability not covered by 504 and not on IEP	3%
Student with a section 504 accommodation	2%

Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services determined 644 youth eligible for VR services. The average amount of time from application to eligibility was 33 days.



Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services served 2,449 youth and completed 1,649 plans for employment for youth with disabilities. The average amount of time from eligibility to IPE was 49 days.

Most Common Planned Services for Youth	% of Plans
Counseling and Guidance	95%
Project Skills	31%
Follow Along Services	23%
Job Coaching	18%
Job Placement Package	16%
On-the-Job Training	15%
Situational Assessment	10%
Employment Services	9%
Benefits Specialist Services	9%
Transportation	8%

1.5 YOUTH WITH DISABILITIES

Project Skills

Many students with significant disabilities do not get an opportunity to gain paid employment experience while in high school. Although willing, most employers cannot afford the supports these students frequently require on their first jobs. This is an important learning, maturing, and socializing experience.

The Division of Rehabilitation Services funds the Project Skills program to address this need. The VR agency pays for the wages, workers compensation, and FICA, while the schools provide the job development, job coaching, and follow-along for the student at the job site.

Project Skills Vendor in 2019	Total Students	Wages & Benefits Paid
Aberdeen School District 6-1	31	\$35,047.73
Alcester-Hudson School	4	\$1,154.25
Armour School District 21-1	1	\$317.77
Belle Fourche School District 9-1	11	\$21,426.23
Bennett County School District 3-1	1	\$902.00
Bison School District 52-1	2	\$2,472.99
Black Hills Special Services Cooperative	28	\$26,746.84
Bon Homme School District 4-2	1	\$644.97
Brandon Valley School District 49-2	14	\$14,995.54
Bridgewater-Emery School District 30-3	2	\$321.85
Britton-Hecla School District	2	\$518.66
Brookings School District 5-1	4	\$5,209.31
Canton School District 41-1	1	\$1,149.90
Castlewood School District 28-1	3	\$3,920.04
Centerville School District 60-1	2	\$3,052.82
Chamberlain School District 7-1	1	\$219.90
Cheyenne-Eagle Butte High School	6	\$887.19
Cornbelt Educational Cooperative	4	\$2,975.06
Corsica-Stickney Public School	2	\$1,240.26
Custer School District 16-1	1	\$806.66
De Smet School District 38-2	2	\$2,829.03
Dell Rapids School District	1	\$574.00
Deuel School District 19-4	1	\$790.22
Doland School District 56-2	1	\$1,331.91
Douglas School District 51-1	5	\$7,722.45
East Dakota Educational Cooperative dba Teachwell Solutions	18	\$29,637.21
Edmunds Central School District 22-5	1	\$2,055.28
Elk Point-Jefferson School District	1	\$869.42
Elkton School District 5-3	5	\$4,324.71
Ethan School District 17-1	2	\$1,048.07

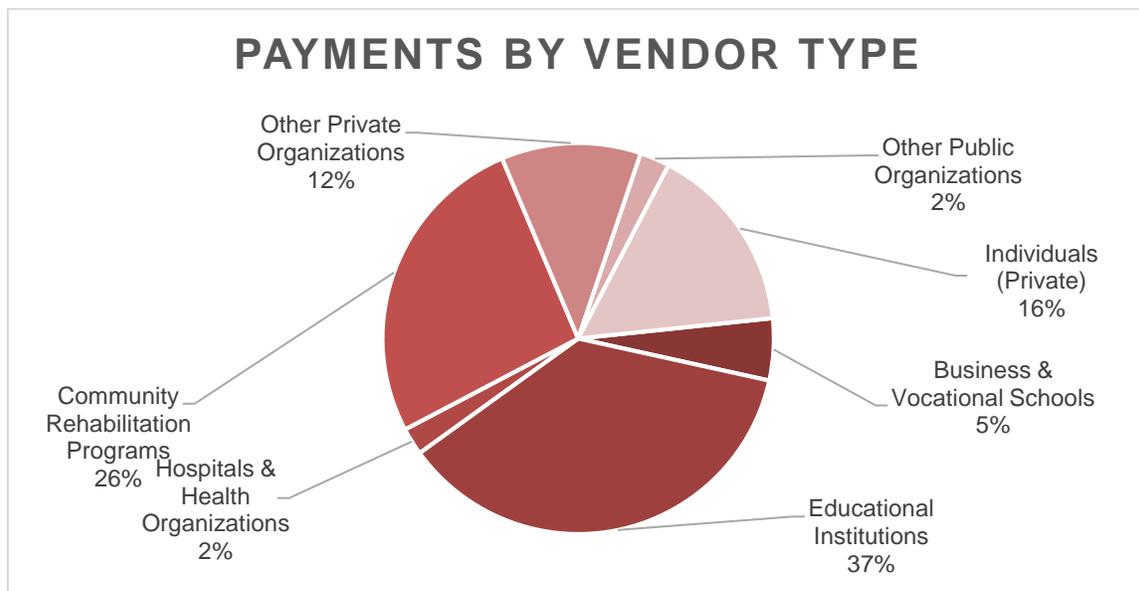
1.5 YOUTH WITH DISABILITIES

Project Skills Vendor in 2019	Total Students	Wages & Benefits Paid
Eureka School District 44-1	1	\$1,068.26
Faith School District 46-2	1	\$1,911.83
Florence School District 14-1	1	\$1,764.81
Garretson School District 49-4	1	\$809.77
Gayville-Volin School District 63-1	2	\$3,373.17
Gettysburg School District 53-1	1	\$38.81
Gregory School District 26-4	2	\$4,631.84
Groton Area School District 06-6	5	\$9,152.34
Hanson School District 30-1	1	\$908.07
Harrisburg School District 41-2	16	\$16,618.92
Herreid School District 10-1	1	\$1,327.23
Highmore-Harrold School District	1	\$68.68
Howard School District 48-3	3	\$1,051.84
Huron School District 2-2	10	\$7,764.03
Ipswich Public School 22-6	2	\$1,327.41
Irene-Wakonda School District	1	\$2,225.77
Iroquois School District 2-3	2	\$1,923.34
Jones County School District 37-3	3	\$4,188.28
Lake Preston School District 38-3	2	\$1,621.07
Lead-Deadwood School District 40-1	1	\$261.37
Lennox School District 41-4	3	\$2,196.65
Leola School District 44-2	2	\$2,665.62
Lyman School District 42-1	1	\$431.12
Madison Central School District 39-2	3	\$2,001.80
McCook Central School District	3	\$2,269.37
Meade School District 46-1	7	\$7,452.77
Milbank School District 25-4	5	\$8,067.32
Miller Area School District 29-3	1	\$447.75
Mitchell School District 17-2	13	\$16,399.40
Mobridge-Pollock School District	2	\$2,189.00
Montrose Public School	2	\$849.74
Mt Vernon School District 17-3	1	\$1,709.21
Northwest Area Schools Educational Cooperative	5	\$2,697.46
Oahe Special Education Cooperative	2	\$830.84
Parker School District 60-4	2	\$1,123.42
Parkston School District 33-3	4	\$5,803.43
Pierre School District 32-2	11	\$12,220.03
Plankinton School District 1-1	1	\$1,861.11
Platte-Geddes School District 11-5	2	\$574.01
Rapid City Area School District 51-4	30	\$47,143.57

Project Skills Vendor in 2019	Total Students	Wages & Benefits Paid
Redfield Public School	4	\$2,238.11
Sioux Falls School District 49-5	32	\$40,379.69
Sioux Valley School District	5	\$8,065.15
Sisseton School District 54-2	16	\$14,683.03
South Central Cooperative	1	\$197.02
Spearfish School District 40-2	6	\$7,920.48
Summit School District 54-6	1	\$260.37
Tea Area School District 41-5	2	\$1,819.26
Three Rivers Special Services Cooperative	3	\$1,359.72
Timber Lake School District 20-3	2	\$1,901.68
Tiospa Zina Tribal School	1	\$47.15
Todd County School District 66-1	2	\$4,344.56
Tripp-Delmont School District	1	\$359.78
Tri-Valley School District 49-6	2	\$1,295.73
Vermillion School District 13-1	3	\$2,924.29
Wagner Community School 11-4	1	\$279.84
Warner School District 6-5	1	\$35.88
Watertown School District 14-4	22	\$30,298.78
Waubay School District 18-3	1	\$606.79
Waverly School District 14-5	1	\$1,321.08
Webster School District 18-4	2	\$2,062.34
West Central School District 49-7	3	\$1,827.03
White Lake School District 1-3	1	\$1,228.91
White River School District 47-1	2	\$933.71
Wilmot School District 54-7	1	\$615.00
Winner School District 59-2	1	\$2,113.38
Woonsocket School District 55-4	1	\$850.47
Yankton School District 63-3	3	\$4,429.72
Division of Rehabilitation Services (504 Students)	27	\$23,197.74
Total	465	\$515,908.19

1.6 FISCAL ANALYSIS

The following charts and tables analyze various fiscal aspects of the vocational rehabilitation program between July 1, 2018, and June 30, 2019.



Payments by Service	Total
Apprenticeship Training	\$1,211.30
Assessment	\$246,945.39
Basic Academic Remedial or Literacy Training	\$358.38
Benefits Counseling	\$148,852.71
Diagnosis and Treatment of Impairments	\$36,736.22
Disability-Related Skills Training	\$141,007.95
Four-Year College or University Training	\$753,804.35
Graduate College or University Training	\$33,980.37
Interpreter Services	\$186,726.82
Job Placement Assistance	\$855,865.83
Job Readiness Training	\$163,227.29
Job Search Assistance	\$78,339.78
Junior or Community College Training	\$70,933.74
Maintenance	\$331,438.44
Miscellaneous Training	\$83,721.87
Occupational or Vocational Training	\$335,535.52
Job Coaching – Short Term	\$397,255.97
Job Coaching – Supported Employment	\$326,238.53
On-the-job Training (including employment skills work experiences)	\$1,265,865.12
Other Services	\$64,006.71
Personal Attendant Services	\$50,624.31
Rehabilitation Technology	\$559,771.76
Technical Assistance Services	\$234.18
Transportation	\$88,538.75
Total	\$6,221,221.29

1.6 FISCAL ANALYSIS

PAYMENTS TO COMMUNITY SUPPORT PROVIDERS

Provider	Total
Ability Building Services Inc	\$28,733.57
ADVANCE	\$124,404.10
Aspire Inc	\$93,533.03
Black Hills Special Services Cooperative	\$46,894.83
Black Hills Works Inc	\$32,448.33
Community Connections Inc	\$9,381.09
Dakota Milestones	\$2,504.17
DakotAbilities	\$550.00
Huron Area Center for Independence	\$23,208.99
LifeQuest	\$133,342.17
LifeScape	\$79,915.08
Northern Hills Training Center	\$24,132.39
Oahe Inc	\$7,644.06
SESDAC Inc	\$26,468.14
Southeastern Directions for Life	\$80,064.83
Valiant Living	\$2,976.51
Volunteers of America Dakotas	\$7,132.23
Total	\$723,333.52

PAYMENTS TO MENTAL & BEHAVIORAL HEALTH CENTERS

Provider	Total
Behavior Management Systems	\$2,072.67
Capital Area Counseling Service	\$260.26
Community Counseling Services	\$455.18
Dakota Counseling Institute	\$2,600.48
Lewis & Clark Behavioral Health Services	\$18,586.69
Northeastern Mental Health Center	\$697.71
Southeastern Behavioral Healthcare	\$427.61
Southern Plains Behavioral Health Services	\$39.37
Three Rivers Mental Health Center	\$23.24
Total	\$25,163.21

PAYMENTS TO CAREER LEARNING CENTERS

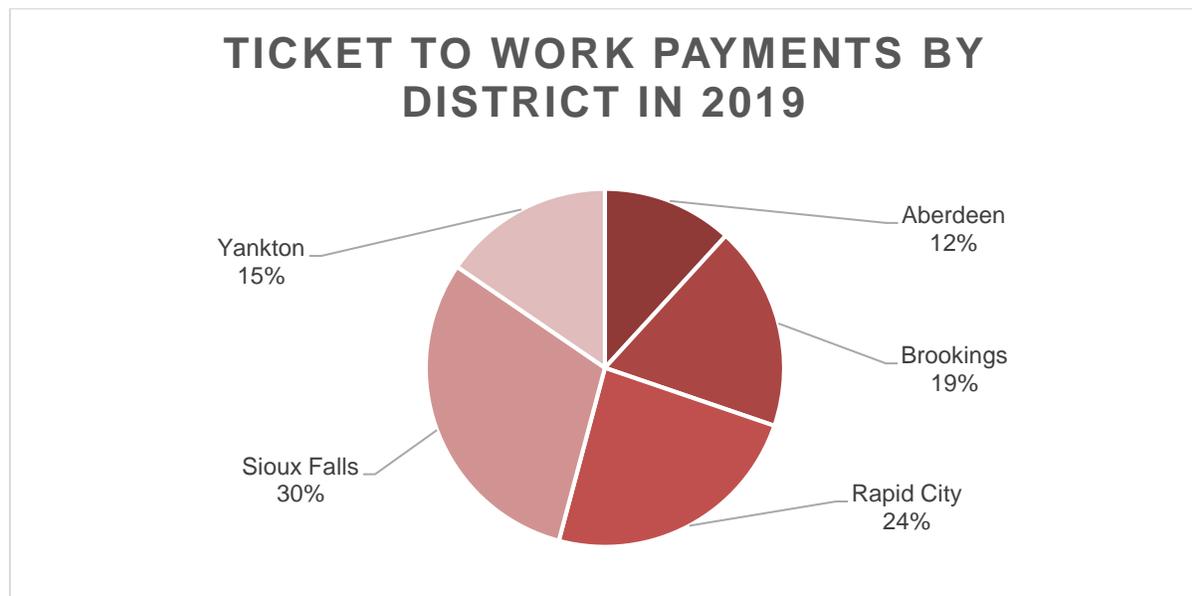
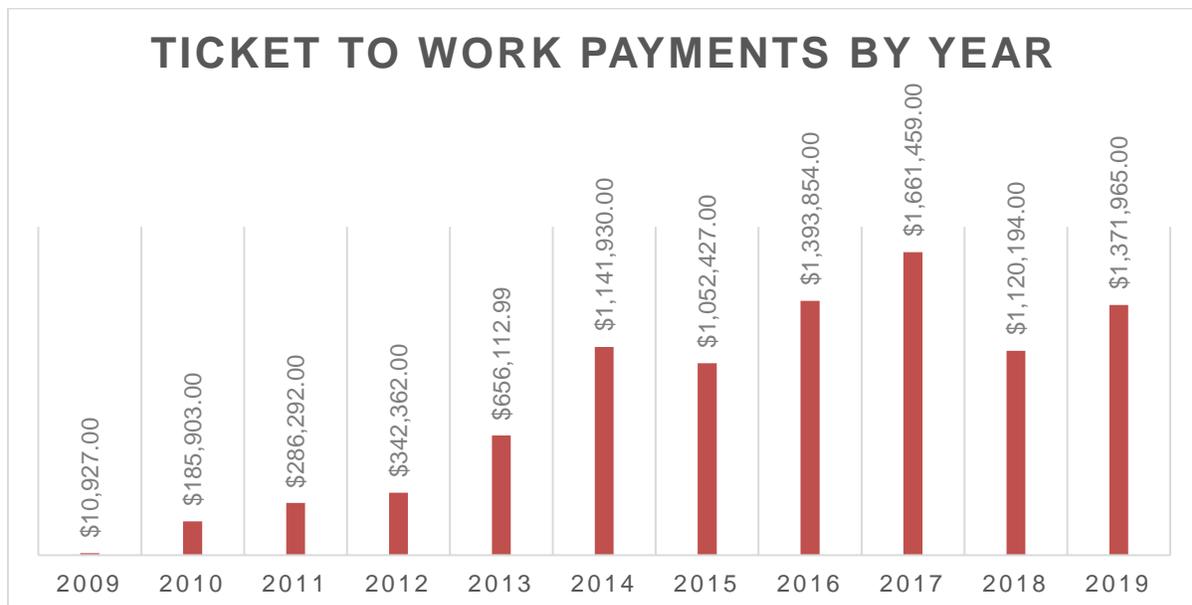
Provider	Total
Career Learning Center	\$1,774.18
Cornerstones Career Learning Center Inc	\$16,906.57
Right Turn Inc	\$2,925.00
Total	\$21,605.75

1.7 TICKET TO WORK

The Ticket to Work program is a federally-funded employment program that assists Social Security beneficiaries with obtaining employment through a variety of support services. Eligible beneficiaries can then assign their ticket to an employment network or state vocational rehabilitation agency and receive needed employment supports.

When beneficiaries participate in the VR program with the Division of Rehabilitation Services, their tickets are assigned to the agency. The Social Security Administration then compensates the VR agency if the beneficiaries achieve employment at specific earning levels as a result of the VR program and services.

Between July 1, 2018, and June 30, 2019, the Division of Rehabilitation Services received \$1,371,965 in Ticket to Work payments from 466 clients, \$205,972 of which was given directly to providers for their services.



1.8 SATISFACTION SURVEY

Under the Rehabilitation Act, VR agencies are required to review and analyze the efficiency of their programs through a satisfaction survey. To ensure that the VR program is meeting the needs of those who receive services as well as to provide the highest level of service as possible, the Division of Rehabilitation Services in collaboration with the Board of Vocational Rehabilitation conducts an ongoing satisfaction survey.

The surveys contain six questions that target the following three areas:

- Satisfaction of Informed Choice
- Satisfaction with Services
- Satisfaction of Employment Outcomes

Through the state's case management system, DH96VRFACES, individuals are randomly selected to receive a survey each quarter. Postcards are mailed to those selected, who can either provide their responses online, through a toll-free number, or by returning the postcard. Three different surveys are sent depending upon where the client is in the VR process.

The following results were based on surveys the Division of Rehabilitation Services sent between October 1, 2017, and September 30, 2018.

INDICATOR 3.1

Surveys were sent to clients six months after they started their initial plan in order to analyze how satisfied they are with their participation in the planning and implementation of their individualized plan for employment.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree
1. My VR counselor explained my options in choosing my employment goal.	52%	42%	3%	3%
2. My VR counselor explained my options to develop the IPE myself or receive assistance with developing my employment plan.	49%	43%	5%	3%
3. My VR counselor explained to me what services were available.	52%	40%	6%	2%
4. I was informed of my right to contact the Client Assistance Program for help in resolving differences and my right to appeal any dispute.	47%	43%	6%	2%
5. Information was presented to me in an understandable manner.	52%	39%	7%	2%
6. I was a full partner in the decision-making process for my goal, rehabilitation plan, and selection of services and provider.	54%	40%	4%	2%

1.8 SATISFACTION SURVEY

INDICATOR 3.2

Surveys were sent to clients who have been in the VR program for a longer period of time and had an opportunity to experience a variety of services in order to analyze their satisfaction with the suitability and quality of the services they have received as well as their interactions with providers and VR program staff.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree
1. I feel that the amount and type of services in my plan are adequate to meet my employment goal.	58%	30%	8%	4%
2. Services from my VR counselor were provided in a prompt manner.	62%	30%	6%	2%
3. The vocational guidance and quality of counseling received from my VR counselor assisted me in my rehabilitation process.	60%	31%	6%	3%
4. I would recommend the services from VR to a friend.	63%	32%	2%	3%
5. I am satisfied with the services I received from my service provider.	59%	25%	13%	3%
6. The services from my provider were accessible to me.	61%	30%	7%	2%

INDICATOR 3.3

Surveys were sent to clients who have recently been closed as successfully rehabilitated in order to evaluate their satisfaction with their employment and overall involvement in the VR program.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree
1. I am working in the field that I chose as my employment goal.	52%	30%	11%	7%
2. I am satisfied with the earnings I receive.	34%	34%	30%	2%
3. I am satisfied with the employment I obtained as a result of VR services.	47%	41%	5%	7%
4. I am satisfied with the level of benefits I receive through my job.	46%	37%	14%	4%
5. I like the people and environment where I am working.	50%	47%	2%	1%
6. I feel the services provided by VR were necessary to obtain my employment.	52%	35%	7%	6%

1.9 SECTION 511 REVIEWS

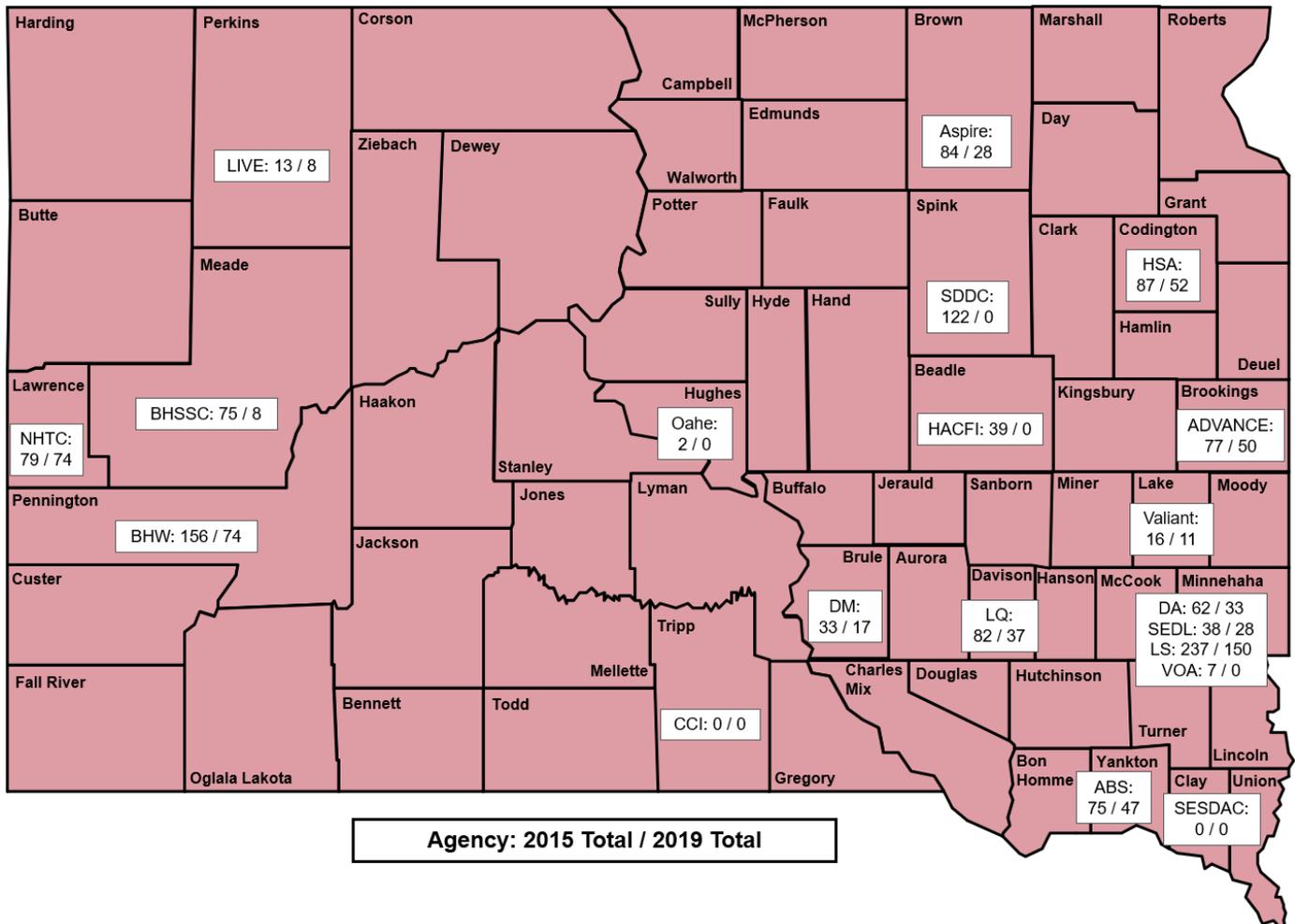
With the implementation of the Workforce Innovation and Opportunity Act, vocational rehabilitation agencies are required to conduct periodic reviews of individuals with disabilities working for less than minimum wage.

In South Dakota, more than 1,000 individuals fit under this requirement when this law went into effect. The Division of Rehabilitation Services meets with these individuals and provides them with information, career counseling, and referrals.

The Division of Rehabilitation Services completed reviews on the number of individuals.

State Fiscal Year (July 1 to May 30)	Number of Individuals
SFY 2019	617
SFY 2018	807
SFY 2017	916

INDIVIDUALS EMPLOYED AT SUBMINIMUM WAGE



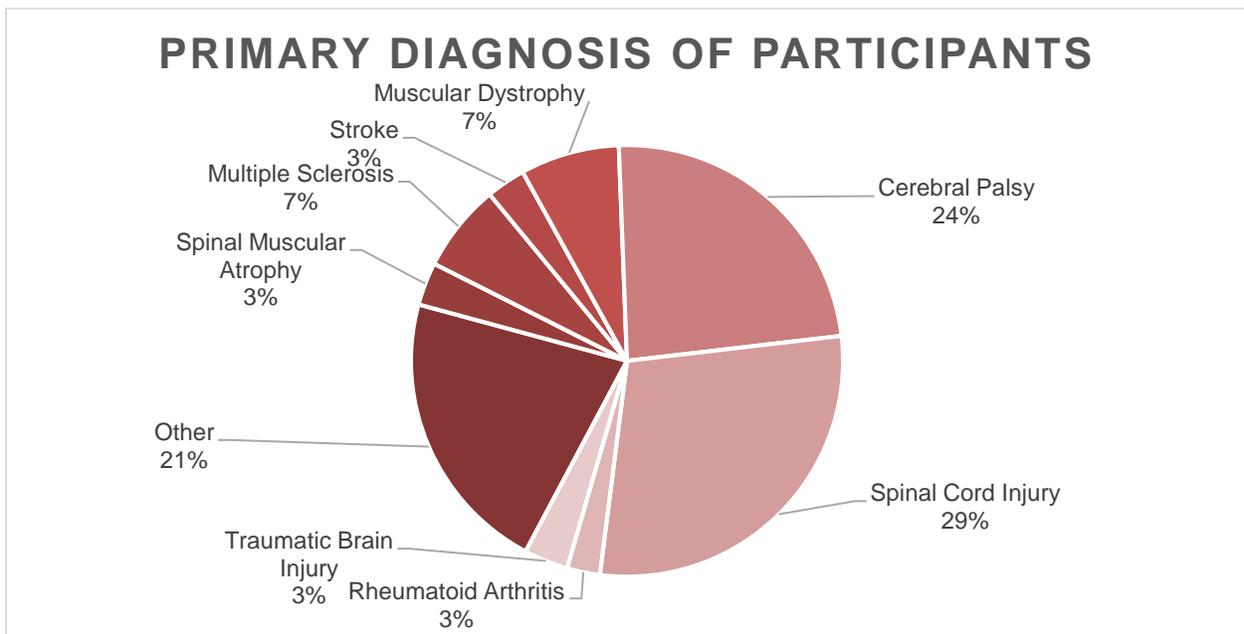
2.1 ASSISTIVE DAILY LIVING SERVICES

Assistive Daily Living Services (ADLS) is a Medicaid waiver program that provides services and supports to qualifying individuals with quadriplegia in order to assist them with living independently in their home, community, and workplace.

The ADLS program is self-directed, ensuring that waiver participants are involved in their own care. The program's design makes it easier to provide services to individuals in rural parts of the state.

Between June 1, 2018, and May 31, 2019, the ADLS waiver served 119 participants. On average, the waiver has approximately 105 participants receiving services at any given time.

To be eligible for the ADLS program, participants need to have impairments in all four of their limbs. The below chart indicates the primary diagnosis of waiver participants.



Services

ADLS waiver participants are supported by two service coordinators employed by the Division of Rehabilitation Services. Participants are eligible for eight services, which are not available through traditional Medicaid.

- **Personal Attendant Services**: personal care services that allow participants to engage in the activities of daily living or to perform the physical functions required for independent living. These services include homemaking services, such as laundry, cooking, and cleaning.
- **Consumer Preparation Services**: services that support the participant in the hiring and supervision of personal attendants, allowing participants to effectively manage and direct their care.
- **In-Home Nursing Services**: services provided as determined by the participant's physician that cannot be provided by personal attendants, such as caring for an infected wound.

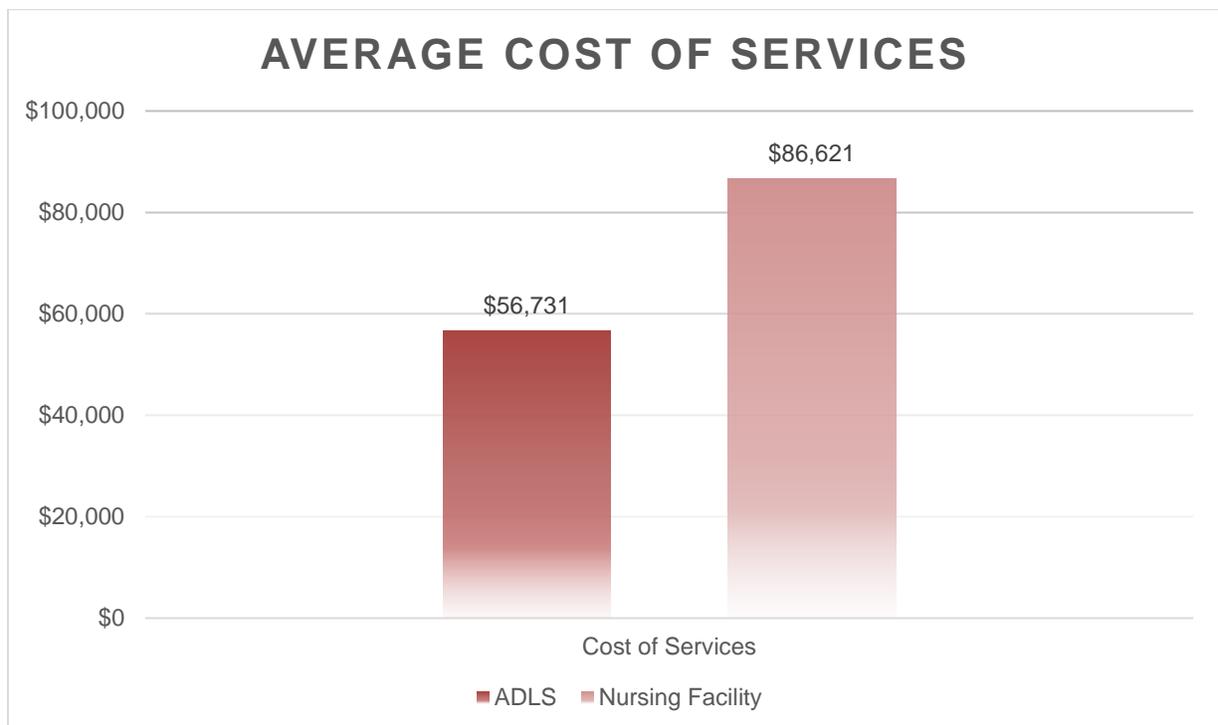
2.1 ASSISTIVE DAILY LIVING SERVICES

- **Emergency Response Services:** monthly subscription charges for participants to have a monitored telephone service, allowing them to access emergency services through the press of a button on a pendant.
- **Specialized Medical Equipment and Supplies:** items that are not otherwise covered under Medicaid, including Hoyer lifts, scooters, medication dispensers, etc.
- **Respite Care:** assists participants who are unable to care for themselves due to the absence or need for relief of their regular caregivers.
- **Environmental Accessibility Adaptions:** physical adaptations to the private residence of participants that enable them to function more independently within their home, such as ramps, grab bars, and specialized electric or plumbing systems necessary to accommodate medical equipment and supplies required for the welfare of the participant. Other adaptations include widening of doorways and modification of bathroom facilities.
- **Vehicle Modifications:** adaptations or alterations to an automobile or van in order to accommodate the special needs of the participant, including adaptive driving features such as steering or braking controls, lifts or ramps, wheelchair securing systems, etc.

Cost-Neutrality Demonstration

Providing these services for participants allows for them to remain in their own homes and communities. The cost of services in the home is more economically feasible than residing in a nursing home.

Between June 1, 2017, and May 31, 2018, the average cost of providing services to someone on the ADLS waiver was \$56,731. The average cost of providing services to an individual with quadriplegia in a nursing home for the same time was \$86,621.



2.2 DISABILITY DETERMINATION SERVICES

The South Dakota Disability Determination Services (DDS) is the state agency that makes the disability decisions for the Social Security Administration (SSA) according to federal guidelines. DDS is responsible only for the medical eligibility portion of the disability claim.

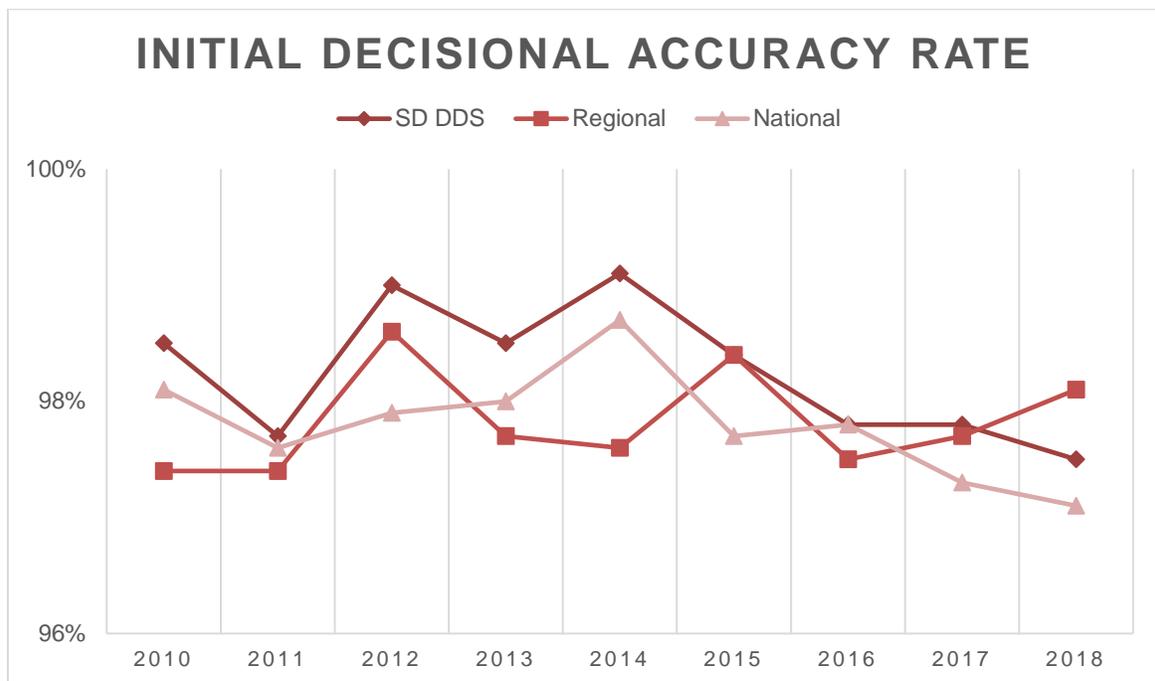
SSA criteria for eligibility are specific: the claimant must have a medically determinable physical or mental impairment that will last for at least 12 consecutive months; the impairment must prevent them from performing the work-related activities of their previous jobs or any other jobs which they might be able to perform based upon their age, education, and work experience, or is expected to result in death.

The following tables and graphs are based on the federal fiscal year cycle (October 1 to September 30).

Accuracy Rates

The state DDS has consistently had an Initial Decisional Accuracy rating close to the regional or national ratings.

	2010	2011	2012	2013	2014	2015	2016	2017	2018
National	98.1%	97.6%	97.9%	98.0%	98.7%	97.7%	97.8%	97.3%	97.5%
Regional	97.4%	97.4%	98.6%	97.7%	97.6%	98.4%	97.5%	97.7%	98.1%
SD DDS	98.5%	97.7%	99.0%	98.5%	99.1%	98.4%	97.8%	97.8%	97.1%

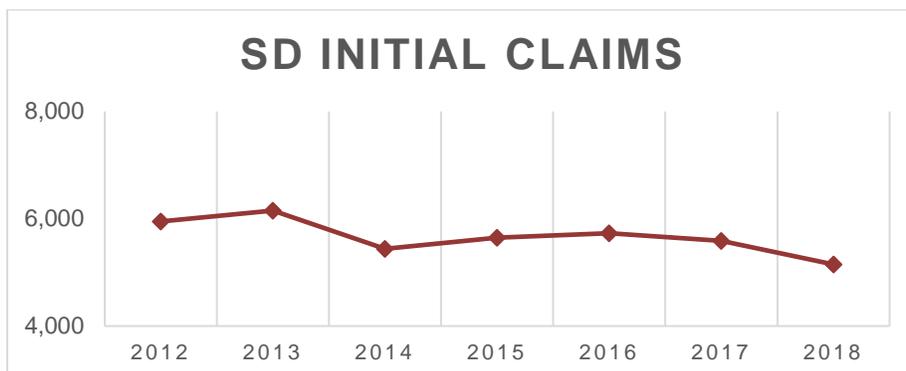
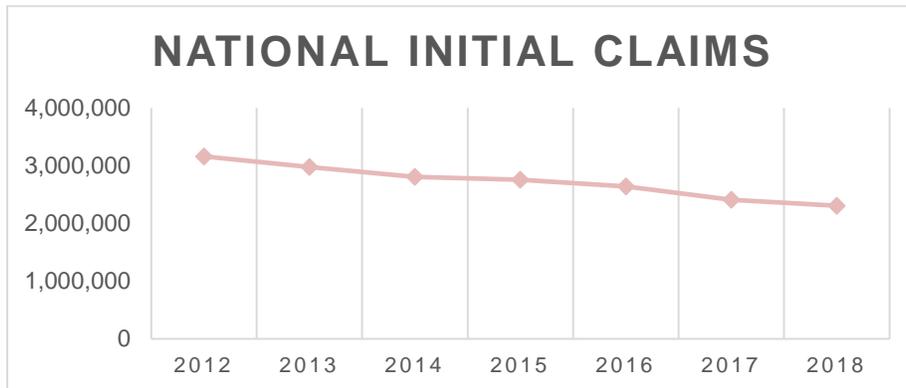


2.2 DISABILITY DETERMINATION SERVICES

DDS Receipts – Initial Claims

The data below looks at the total disability claims received in at a DDS during the federal fiscal year. Each Social Security Disability Insurance (SSDI) and Social Security Income (SSI) claim is counted as one claim when received on the same individual claimant. In the last seven years, initial claims receipts peaked nationally and regionally in 2012. South Dakota saw its peak in 2013. As of 2018, claim receipts are on the decline and are at the lowest point they have been in the last seven years.

	2012	2013	2014	2015	2016	2017	2018
National	3,158,421	2,972,275	2,805,067	2,756,319	2,637,755	2,408,676	2,304,611
Regional	72,522	67,807	66,379	65,693	64,941	61,276	58,775
SD DDS	5,950	6,152	5,439	5,645	5,730	5,588	5,149



2.3 INDEPENDENT LIVING SERVICES

Independent living services promote a philosophy of independent living (IL), including a philosophy of client control, peer support, self-help, self-determination, equal access, and individual and system advocacy in order to maximize the leadership, empowerment, independence, and productivity of individuals with disabilities, and to promote the integration and full inclusion of individuals with disabilities into the mainstream of American society.

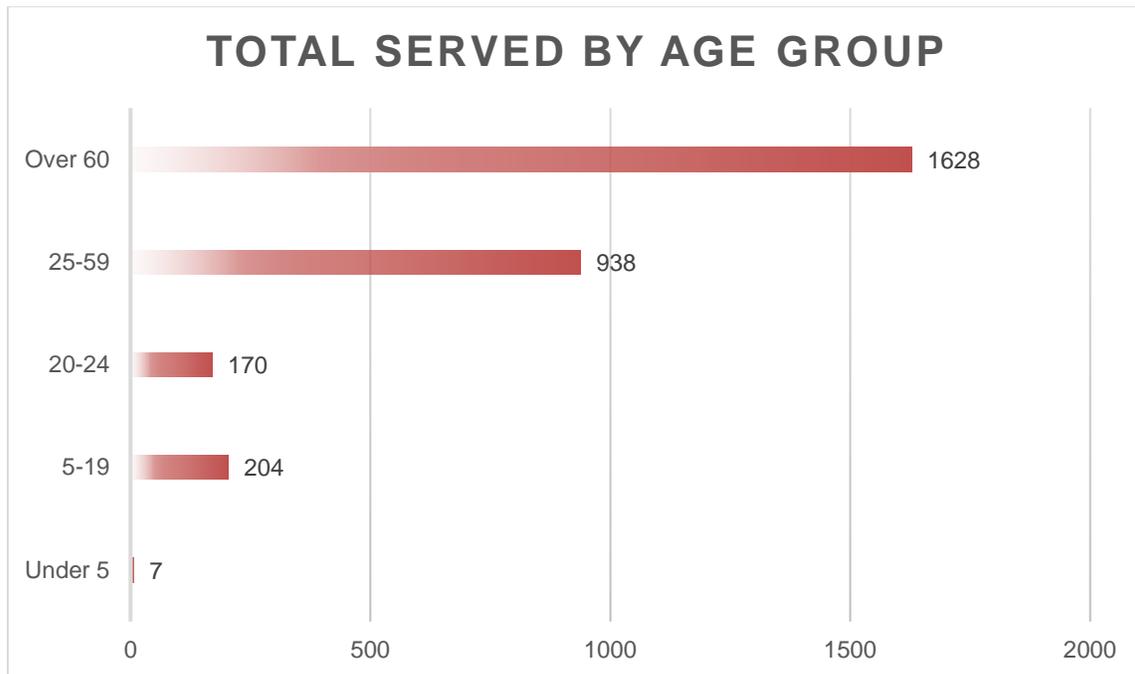
There are five core services in the independent living program, including information and referral services, independent living skills training, peer counseling, individual and systems advocacy, and transition services.

IL services are provided by Centers for Independent Living (CILs). Currently, two CILs serve South Dakota.

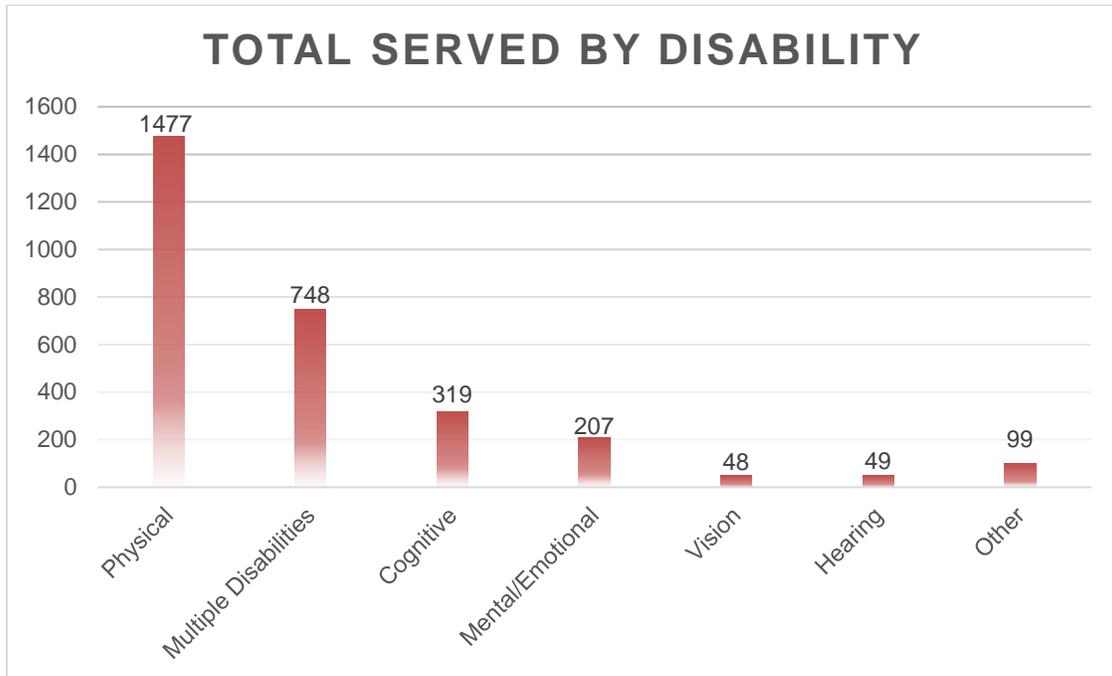
- Independent Living Choices
<http://www.ilcchoices.org/>
- Western Resources for Independent Living
<http://www.wrill.org/>

Between July 1, 2018, and June 30, 2019, the two CILs provided Independent Living services to 2947 individuals with disabilities.

Provider	Total Served
Independent Living Choices	2,421
Western Resources for Independent Living	526
Total	2,947



2.3 INDEPENDENT LIVING SERVICES



Surveys

Following closure, each client is sent a survey regarding the services he or she received. The survey response rate for SFY19 was 32%.

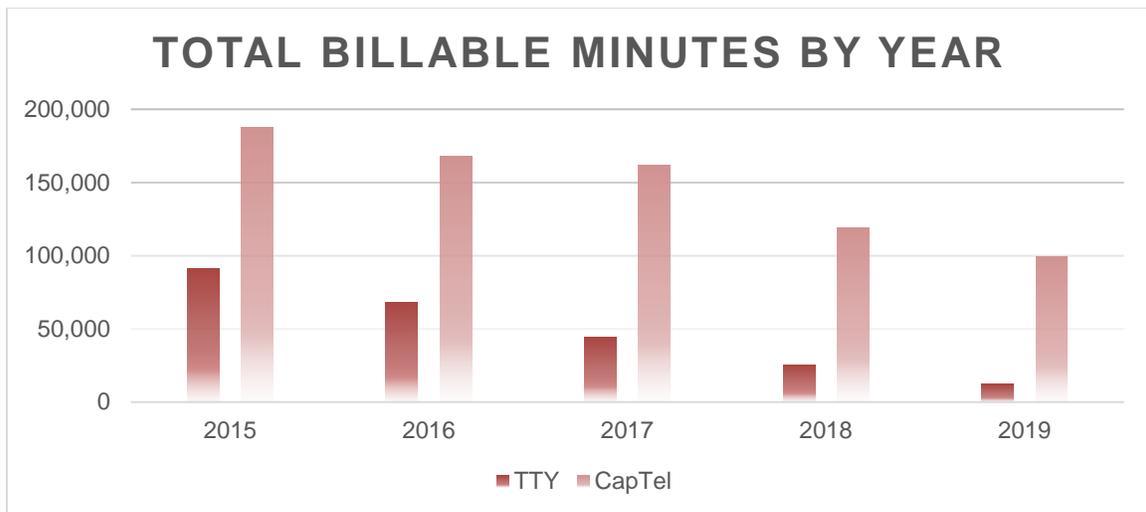
Question	Strongly Agree	Agree	Disagree	Strongly Disagree
I feel that because of Independent Living services, I am living more independently.	56%	41%	2%	1%
I am satisfied with the Independent Living services I received.	68%	30%	1%	1%
I had choices with the services to meet my Independent Living goals.	57%	40%	2%	1%
I would refer others for Independent Living services.	69%	28%	1%	2%

2.4 TELECOMMUNICATION & COMMUNICATION SERVICES

The Division of Rehabilitation Services is responsible for several programs that provide communication services to people with disabilities. Telecommunication Relay Services (TRS), mandated by the Americans with Disabilities Act, provide telephone accessibility to individuals who are deaf, hard-of-hearing, or speech disabled.

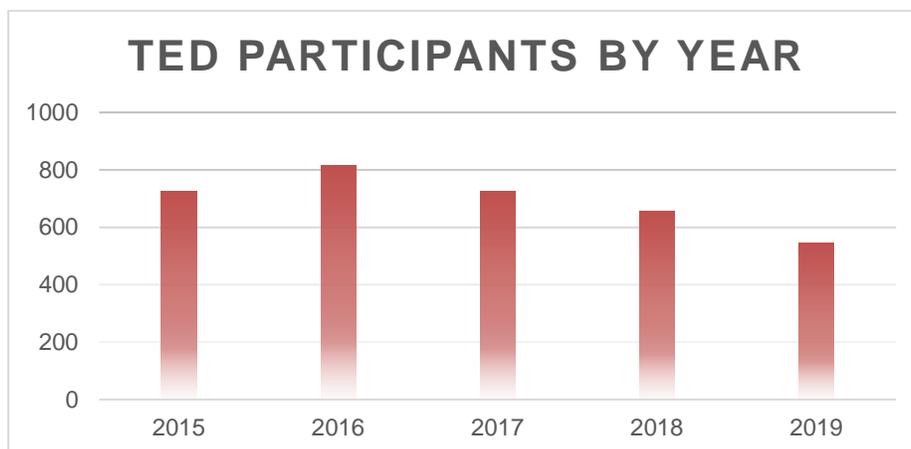
While many different telecommunication options are now available to people who are deaf, the Division of Rehabilitation Services partners with a provider to administer the traditional TRS service that includes the use of a teletypewriter (TTY) device and captioned telephone service (CapTel).

The below data is based on contract fiscal years, which run June 1 to May 31.



Telecommunication Equipment Distribution

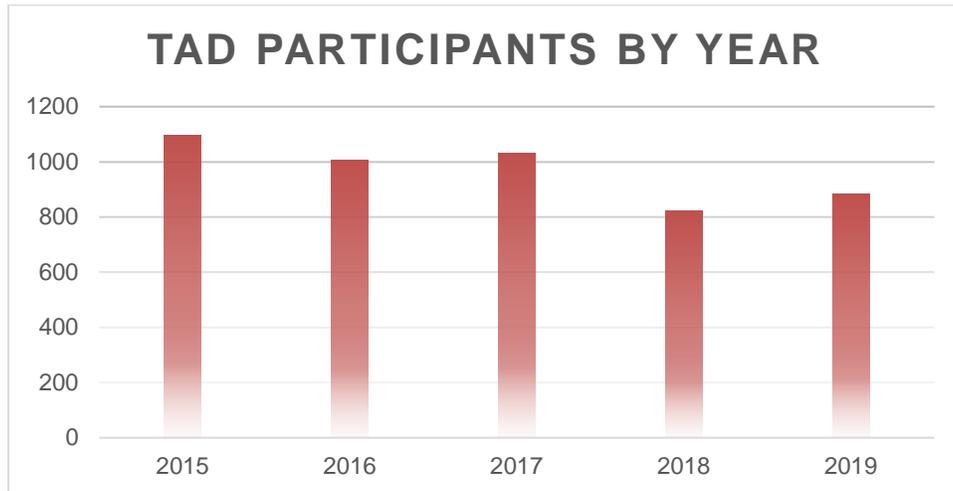
The Telecommunication Equipment Distribution (TED) program assists individuals with hearing or speech impairments with obtaining telephone equipment for their communication needs. Some devices given to individuals include captioned telephones, amplified phones, cellphone amplifiers, etc. iPads and iPhones have been included in distribution since 2015 in order to assist those who rely on video relay services and communicate using American Sign Language.



2.4 TELECOMMUNICATION & COMMUNICATION SERVICES

Telecommunication Adaptive Devices

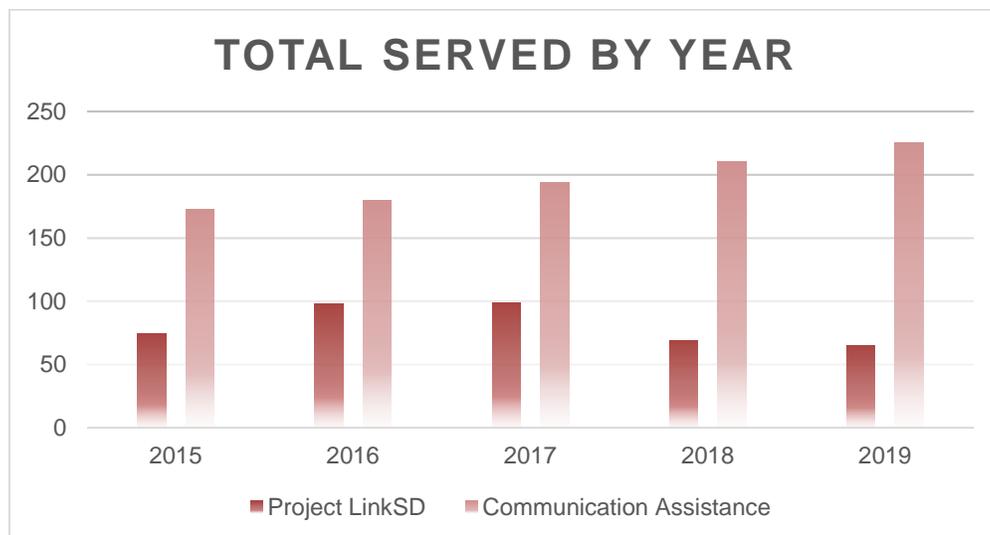
The Telecommunication Adaptive Devices (TAD) program is similar to the TED program with the main difference being that TAD is for those individuals who do not meet the eligibility requirements for TED. Devices under TAD include picture dialing phones, large-button phones, emergency dialers, and more. iPads and iPhones are also available under TAD.



Project LinkSD & Communication Assistance

The Division of Rehabilitation Services contracts with a provider to offer additional services that aid in making telecommunication and communication possible for people who are deaf.

- Project LinkSD offers a discount for internet services to individuals who use federally-funded relay services or a CapTel phone for telecommunication in order to assist them with accessing the internet.
- The Communication Assistance program provides services for individuals who are deaf or hard-of-hearing in order to achieve increased integration into the community and workplace. Common services include sign language classes for children and their families, peer support, and community integration skills training.





50 copies were printed at a cost of \$2.40 per copy

The Vocational Rehabilitation program receives 78.7% of its funding through a grant from the U.S. Department of Education. For federal fiscal year 2018, the total amount of grant funds awarded were \$8,492,930. The remaining 21.3% of the costs (\$2,320,363) were primarily funded by state appropriations.