Case Management Providers
To apply for CHOICES services, contact a Case Management provider in your area:

Benchmark Human Services
Coverage Area: Statewide
Phone: 605.644.7370; 866.417.9203
benchmarkhs.com

LifeScape
Coverage Area: Southeast South Dakota
Phone: 605.444.9900; 800.384.9244
lifescapecsd.org

New Horizons
Coverage Area: Northeast South Dakota
Phone: 800.444.3989
humanserviceagency.org

Resources for Human Development
Coverage Area: Statewide
Phone: 605.222.7320
rhd.org/southdakota

What will a Case Manager do?
The Case Manager you choose will:

- Get to know what's important to and what's important for the person
- Advocate and help the person achieve their goals
- Help find state funded services, other community services, and natural supports (extended family members, friends, neighbors, church congregations, and community organizations) that meets the person’s needs

A Case Manager can help you find supports from many areas such as personal strengths & assets, relationship-based supports, technologies, community resources, and eligibility specific supports. For example:

- Personal Strengths & Assets
  - Hobbies, interests, knowledge, experiences, personality characteristics

- Technologies
  - Electronic Reminders
  - Apps
  - Online Classes or Training

- Relationships
  - Co-Workers
  - Family
  - Friends
  - Neighbors
  - Church members

- Community Resources
  - Church, book clubs, parks and recreation

- Eligibility Specific Supports
  - Vocational Rehabilitation, special education, Medicaid

- Integrated Supports
  - Case Manager/FS360 Service Coordinator

For more information, contact:
Department of Human Services
Division of Developmental Disabilities
Hillsvie Plaza, 3800 E. Hwy 34
c/o 500 E. Capitol Avenue
Pierre, SD 57501
Phone: 605-773-3438 or 1-800-265-9684
Fax: 605-773-7562

The Department of Human Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, gender identity, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DHS Division of Legal Services, 3800 E. Hwy 34, c/o 500 E Capitol Ave, Pierre, SD 57501, 605.773.5990.

Español (Spanish) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.305.9673 (TTY: 711).

Deutsch (German) - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.305.9673 (TTY: 711).

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What is CHOICES?
Community, Hope, Opportunity, Independence, Careers, Empowerment, Success (CHOICES) is a program that provides services to children and adults with intellectual and developmental disabilities.

The Division of Developmental Disabilities funds and oversees 4 Case Management Providers (a list of these providers can be found in this brochure) and 20 Community Support Providers.

Community Support Providers offer residential, supported employment, career exploration, day habilitation, nursing, medical equipment & drugs, and other medically related services, but cannot provide case management services.

To locate a Community Support Provider near you, visit the Division of Developmental Disabilities website at:


Services & Supports

The supports listed below are eligibility specific supports and are just one area of supports to explore and help you achieve your good life.

**Case Management** – Assist individuals to access services and identify natural supports.

**Residential** – Helps individuals live as independently as possible, supports health & safety needs, and ranges from around-the-clock supervision to daily check-ins. Ask your Case Manager about Shared Living and technology services!

**Supported Employment** – Supports to gain employment and earn at least minimum wage.

**Career Exploration** (Prevocational Services) - Help to develop skills for employment.

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**Day Habilitation** – Unpaid activities to support daily living skills for those whom employment is not a goal.

**Nursing** – Health and preventative education, screenings and assessments, medical care monitoring, and support of the person’s overall health and wellbeing.

**Medical Equipment and Drugs** – Supports people to perform activities of daily living.

**Other Medically Related Services** – Speech, Hearing, Language – Direct therapies and services ordered by physicians.

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Who is Eligible?
Administrative Rules of South Dakota § 67:54:04:04 describes the eligibility for CHOICES, which can be found at:


To learn more about eligibility for the CHOICES program, contact a Case Management Provider in your area (contact list can be found within this brochure). You can also contact the Division of Developmental Disabilities with questions about eligibility.

Know Your Rights

If you don't agree with a decision about your eligibility for CHOICES services, you may ask for a fair hearing and for help with the fair hearing from an advocate. Contact the Division of Developmental Disabilities to learn about your rights.

Disability Rights South Dakota is the non-profit legal services agency dedicated to protecting and advocating for rights and inclusion of South Dakotans with disabilities—https://drsdlaw.org/