



# DDD Stakeholder Collective

APRIL 21, 2021

# Why a Stakeholder Collective?

- As stakeholders, we have common goals, vested interest, and shared knowledge
- DDD places priority and value in fostering open and clear communication with people who access services offered as well as those who provide services
- Sharing information and asking for feedback on a regular basis is key to continuous quality & improvement

# Who is included in the Collective?

- SD Advocates for Change
- DD Council members
- SD Supporting Families Community of Practice members
- Community Support Providers – CHOICES and FS 360
- CHOICES Case Management Providers
- Family Support 360 Coordinators
- Division of Developmental Disabilities staff

# How often will the Collective convene?

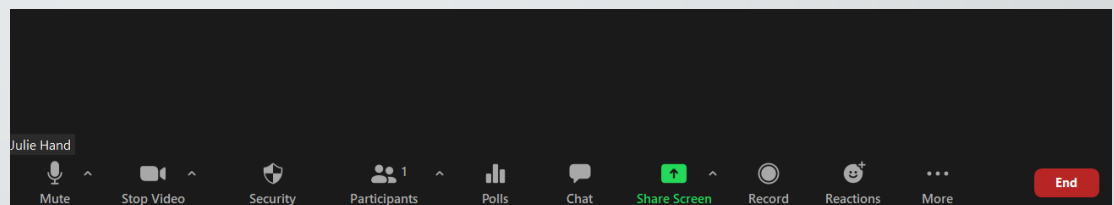
- Quarterly
- Will REPLACE any meetings typically held with each group listed previously during the following months:
  - April
  - July
  - September
  - January
- Day and time of meetings may vary based on your feedback

# Review of Agenda:

- Continuum of Care – 25 mins
  - Brief background
  - Recommendations
  - DDD Response
- Small group discussion – 20 mins
- Summaries from small groups – 25 mins
- Other DDD updates – 5 mins
- Wrap Up – 10 mins

# Navigating Zoom

- Mute when not speaking
- Use Chat & Reactions
- Change to Gallery view of other attendees



# Assigning Roles:

- Timekeeper: Julie Johnson-Dresbach, DDD
  - Pays attention to the time and reminds us when it's time to move to the next agenda item
- Recorder: Dona Deal, DDD
  - Takes notes and captures key discussion points to share after the meeting
- Chat Box Monitor: Tyler Evins, DDD
  - Watches for questions and comments in the Chat to share with the larger group
- Waiting Room: Brooke Nelson, DDD
  - Makes sure no one is left in the waiting room as our meeting starts and/or for those joining after we begin.

# Continuum of Care Update

- In November 2019, the South Dakota Department of Human Services initiated a broad effort review of the continuum of care of services for people with I/DD living in South Dakota.
- This project began in January 2020 and resulted in reporting on gaps in services.
- Recommendations to eliminate those gaps were released in August 2020.
- <https://dhs.sd.gov/continuum.aspx>

## South Dakota I/DD Continuum of Care Report





# Recommendation – Community Services

- DHS should complete a review of DDD's workload capacity to verify the need for additional employees.
- DHS should consider the development of an Ombudsman position
- DHS should consider creating a Board-Certified Behavior Analyst (BCBA), or comparable, level of behavior consultation services as a service for both waivers.

# Recommendation – Community Services

- DHS should continue to work with the Rate Structure Review Committee and the CSPs to determine the true cost of providing services with goals of moving to smaller, congregate waiver settings, expanding provider capacity, and addressing the DSP workforce crisis.
- DHS should consider re-examine SD's approach to workshops and community exploration and compare it with other states' responses to the Federal rule in these areas through continued participation in the State Employment Leadership Network (SELN). Additionally, DDD should continue to communicate with, clarify, and educate individuals, guardians, providers, and case managers regarding workshops, career exploration, and any other options the state has explored to ensure those involved have a clear understanding of the options in place to address the noted concerns

# DDD Response – Community Services

- DHS/DDD is reviewing DDD's workload capacity to verify the need for additional employees
- DHS/DDD is expanding behavior consultation services as a service for both waivers.
- DHS/DDD has continued the Rate Structure Review work via a contracted consultant agency.

# DDD Response - Community Services, cont.

- DHS/DDD is re-examining SD's approach to workshops and Career Exploration via an HCBS Settings workgroup comprised of DD provider stakeholders.
- DHS/DDD has expanding opportunities to communicate with, clarify, and educate individuals, guardians, providers, and case managers regarding workshops, career exploration, and any other options the state has explored to ensure those involved have a clear understanding of the options in place to address the noted concerns.

# Recommendation - Communication

- DHS should consider creating additional opportunities to regularly engage individuals, families, and guardians to provide information, gather input, communicate, clarify and education individuals, guardians, providers, and case managers regarding current services and potential changes to service options.
- DHS should consider developing a waiver manual for both CHOICES and FS360 waivers as a resource for stakeholders

# DDD Response - Communication

- DHS/DDD has created additional opportunities to regularly engage individuals, families, and guardians to provide information, gather input, and communicate regarding current services and potential changes to service options.
- DHS/DDD is currently developing a waiver manual for both CHOICES and FS360 waivers as a resource for stakeholders.

# Recommendation – Provider Capacity

- To be consistent with the philosophies of the Charting the LifeCourse Framework, DHS should consider the development of a model in which services revolve around the needs and desires of the individual consumer.
- DHS should consider the creation of three regional crisis centers.
- DHS should consider creating a technological assistance services on the CHOICES and FS360 waivers, allowing for the use of various technology (i.e., sensors, tablets, automatic medication dispensers, Alexa, google, etc.) to provide supports.

# Recommendations – Provider Capacity cont.

- DHS should consider developing a vision of alternatives to SDDC placement.
- DHS should consider allowing individuals who lack an established support system to access staffing support from a CSP either temporarily or long term to allow the individual the ability to access the support they need within their home and reduce the likelihood of needing to explore the CHOICES waiver option.
- DHS should consider state-sponsored training to initiate building provider capacity to serve individuals with the most challenging behaviors.

Recommended topics are:

- Behavior Support plan (BSP) development
- Autism Spectrum disorder
- Behavior de-escalation techniques
- Trauma informed care
- Sensory integration



# DDD Response – Provider Capacity

- DHS/DDD is increasing consistency and utilization of the philosophies of the Charting the LifeCourse Framework to ensure services revolve around the needs and desires of the individual consumer.
- DHS/DDD is considering technological assistance services on the CHOICES and FS360 waivers, allowing for the use of various technology (i.e., sensors, tablets, automatic medication dispensers, Alexa, google, etc.) to provide supports.
- DHS/DDD is considering ways to expand supports to individuals who lack an established support system to access staffing support from a CSP either temporarily or long term to allow the individual the ability to access the support they need within their home and reduce the likelihood of needing to explore the CHOICES waiver option.
- DHS/DDD is establishing state-sponsored trainings to build provider capacity to serve individuals with the most challenging behaviors.

# Recommendation - Transportation

- DHS should consider additional funding to support and promote community access. DHS should consider a partnership with public and/or private transportation providers to develop and implement a subsidized fee program for individuals with I/DD
- DHS should consider additional information and education for individuals, families, case managers, and CSPs on reimbursement to and from medical appointments via the State Medicaid Plan to ensure individuals can access and pay for transportation to needed health appointments.

# DDD Response - Transportation

- DHS/DDD is considering funding structures in the waivers to support and promote community access.
- DHS/DDD is considering organizing education for individuals, families, case managers, and CSPs on reimbursement to and from medical appointments via the State Medicaid Plan to ensure individuals can access and pay for transportation to needed health appointments.

# Small Group Discussion

- Small Group agreements:
  - Select someone to take notes and someone to share 2 things discussed in your group!
  - Everyone has an opportunity to share their thoughts uninterrupted while others listen attentively & respectfully
  - Remain solution focused
  - Value the perspectives of others in our diverse group
  - If you have a question or concern related to your personal situation, please contact DDD regarding the matter after the meeting

# Small Group Discussion

Based on the Continuum of Care Update:

- What were you most excited to learn about, or most excited to see progress made?
- What might be some potential obstacles as the work progresses?



# Small Group Summaries

- Share 2 things discussed in your breakout room

# Upcoming Events:

The South Dakota Division of Developmental Disabilities

will be hosting *Family & Self-Advocate Conversations*

Let's

Talk!

We'll provide information about  
South Dakota's disability services & programs  
and  
we want to hear from you. Bring your questions!

Listen.Learn.Contribute

## Family & Self-Advocate Conversations

Date: Wednesday, May 19, 2021

Time: Evening Session 7:00-8:00 pm CT/6:00-7:00 pm MT

Date: Thursday, May 20, 2021

Time: Day Session 12:30-1:30 pm CT/11:30 am-12:30 pm MT

### Contact Information:

Julie Hand, Assistant Director

South Dakota Division of Developmental Disabilities

[Julie.Hand@state.sd.us](mailto:Julie.Hand@state.sd.us) or 605.773.3438





## Wrap Up:

- Poll questions open regarding today's meeting to assist with planning future meetings
- Next Stakeholder Collective: July 21, 2021