



# DDD Stakeholder Collective

JULY 21, 2021

# Why a Stakeholder Collective?

- As stakeholders, we have common goals, vested interest, and shared knowledge
- DDD places priority and value in fostering open and clear communication with people who access services offered as well as those who provide services
- Sharing information and asking for feedback on a regular basis is key to continuous quality & improvement

# Who is included in the Collective?

- SD Advocates for Change
- DD Council members
- SD Supporting Families Community of Practice members
- Community Support Providers – CHOICES and FS 360
- CHOICES Case Management Providers
- Family Support 360 Coordinators
- Division of Developmental Disabilities staff

# How often will the Collective convene?

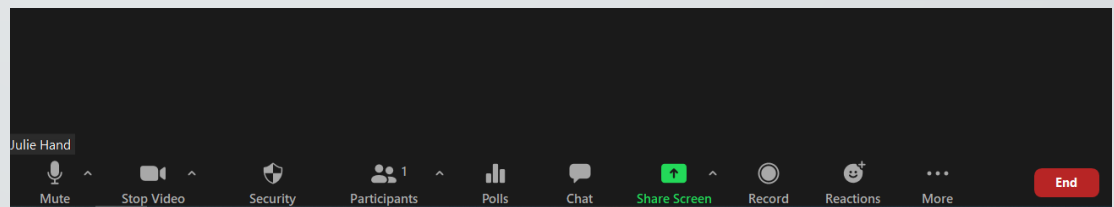
- Quarterly
- Will REPLACE any meetings typically held with each group listed previously during the following months:
  - April
  - July
  - September
  - January
- Day and time of meetings may vary based on your feedback

# Review of Agenda:

- Continuum of Care Update – 10 mins
- Creating a Front Door to DD services – 10 mins
  - Small group discussion – 15 mins
  - Summaries from small groups – 10 mins
- Family Support 360 Waiver Renewal – 10 mins
  - Small group discussion – 15 mins
  - Summaries from small groups – 10 mins
- Wrap Up – 5 mins

# Meeting Agreements & Navigating Zoom

- Mute when not speaking
- One person talks at a time
- Be respectful of others' perspectives
- Listen to understand before providing solutions
- Use Chat & Reactions
- Change to Gallery view of other attendees



# Assigning Roles:

- Timekeeper:
  - Pays attention to the time and reminds us when it's time to move to the next agenda item
- Recorder: Tyler Evins, DDD
  - Takes notes and captures key discussion points to share after the meeting
- Chat Box Monitor:
  - Watches for questions and comments in the Chat to share with the larger group
- Waiting Room: Jaze Sollars, DDD
  - Makes sure no one is left in the waiting room as our meeting starts and/or for those joining after we begin.



# Front Door to Supports

- Single point of entry for those seeking DD service
- Assist those seeking supports to navigate all available options
- Determination of eligibility prior to service provision
- Feedback from a sample of people who have entered DDD services in the past 12 months via a telephone survey



# Small Group Discussion

- Small Group agreements:
  - Select someone to take notes and someone to share 2 things discussed in your group!
  - Everyone has an opportunity to share their thoughts uninterrupted while others listen attentively & respectfully
  - Remain solution focused
  - Value the perspectives of others in our diverse group
  - If you have a question or concern related to your personal situation, please contact DDD regarding the matter after the meeting

# Small Group Discussion

- What should DDD consider as we move forward to create a single “front door” to supports?



# Small Group Summaries

- Share 2 things discussed in your breakout room

# Family Support 360 Waiver Renewal

- Renewal due to be submitted to CMS on March 1, 2022
- Regular updates and input will be gathered during the Family Support Council meetings
- Recommend adding waiver services to cover aquatic, music, and horse therapies
- Recommend adjustments to the AWC model to expand provider pool and improve service options



# Small Group Discussion

- What should DDD consider in preparation for renewal of the Family Support 360 waiver?



# Small Group Summaries

- Share 2 things discussed in your breakout room



## Wrap Up:

- Poll questions open regarding today's meeting to assist with planning future meetings
- Next Stakeholder Collective: October 20, 2021