



Division of Developmental Disabilities

Family & Self-Advocate Conversations

November 17 & 18, 2021

Mission:

To ensure that people with intellectual and developmental disabilities have equal opportunities and receive the services and supports they need to live and work in South Dakota communities.

Why, Who and When

Why:

- You have a right to provide feedback regarding services and supports
- DDD prioritizes and values open & clear communication

Who:

- Those receiving CHOICES or Family Support 360 services
- Parents, guardians & other family members

When:

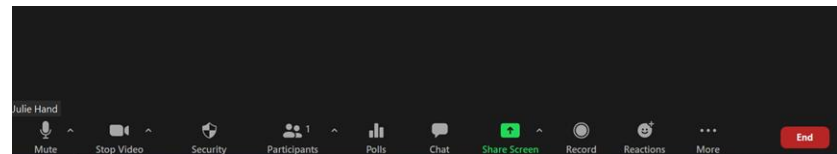
- Quarterly

What is the benefit for self-advocates and family members?

- Strengthen the voices of South Dakotans with disabilities and their families
 - Share your perspective and experience with DDD
 - Share feedback regarding current services
 - Identify needed services & supports
 - Get to know DDD staff and their roles

Meeting Agreements

- Be considerate of other attendees - keep comments brief to give others an opportunity to share
 - Individual-specific situations & questions are best addressed privately - please contact DDD directly after this session
- Mute microphone when not speaking
- One person talks at a time
 - Use the Chat to share questions or thoughts when others are speaking
- Be respectful of others' perspectives
- Listen to understand before providing solutions
- Change to Gallery view to see other attendees



September - Recap

- Overview of federal & state reporting structure for CHOICES and Family Support 360 services
- Explanation of the term “waiver” as it relates to Home and Community Based Services (HCBS) waivers
- Overview & comparison of services offered by CHOICES and Family Support 360

September - Follow up

- Questions regarding crisis services
 - DDD – Community Collaboration
 - Safety Care training by certified DDD staff
 - Safety Care for Families training
- Link to Open SD – Boards & Councils on DDD home page under “Division Highlights”
 - Better access to Family Support Council information
- Concerns about Agency with Choice (AWC) & limitations on hiring providers
 - Agency with Choice Workgroup to convene by end of November
 - Drafting options for AWC model revisions

Educational Video Series

- Family involvement
- Topics
 - #1 – Individual Support Plan
 - #2 – Eligibility for DDD services
 - #3 – Services available
 - #4 – What can I expect from my Case Manager or Family Support Coordinator?
 - #5 – Finding & Selecting a Provider
 - #6 – Self-Direction

Family Support 360 Waiver Renewal Activities

March 2021 Initiated Agency with Choice Workgroup led by DDD	May 2021 Kicked off Family & Self- Advocate Conversation Sessions	June 2021 Family Support Council Meeting
July 2021 Family & Self-Advocate Conversation Sessions •DDD Stakeholder Collective – feedback on FS 360 renewal	August 2021 Family Support Council Meeting	September 2021 Family & Self-Advocate Conversation Sessions
October 2021 Family Support Council Meeting •DDD Stakeholder Collective	November 2021 Survey to Family Support 360 participants & family members	November 2021 Family & Self-Advocate Conversations
December 2021 Family Support Council meeting	January - February 2022 Formal public comment period prior to submission to CMS	March 1, 2022 Submission of FS 360 waiver application to CMS

Family Support Waiver renewal

- Survey sent of people & families receiving Family Support 360 services
- As of November 15 – 300 responses
- Questions related to:
 - Services received
 - Services needed
 - Satisfaction with Agency with Choice Model
 - Impact of COVID-19 on services
 - Input on a potential name change for FS 360 waiver

Front Door to Supports

- 350+ contacts since April 2021
- 245 referrals fielded by DDD since July 2021 via Dakota at Home
- Next Steps:
 - Implement web-based tracking for calls/referrals
 - Conduct telephone interviews with families regarding experience in finding & applying for DDD services
 - Convene workgroup in 2022 to redesign process intake & referral for DDD services

SD Supporting Families Community of Practice

Focused on building capacity through a community of practice across and within States to create policies, practices and systems to better assist and support families that include a member with I/DD across the lifespan

- Current focus areas of SD Supporting Families CoP
 - Navigating Systems
 - Family Engagement

Open Comment

- Be considerate of other attendees - keep comments brief to give others an opportunity to share
 - Individual-specific situations & questions are best addressed privately - please contact DDD directly after this session

Wrap Up



What's one thing you appreciated about our time today?

Add your comments in the Chat

Wrap Up

- Next Family & Self-Advocate Conversation
 - Quarterly – February 2022
 - Daytime session ONLY
- Notes & slides will be shared on DDD's website under Resources

Contact Us

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Find more information at:

Division of Developmental Disabilities website

- Resources
- Family & Self-Advocate Conversations
- <https://dhs.sd.gov/developmentaldisabilities/providerresources.aspx>

THANK YOU