

Family & Self-Advocate Conversations

Purpose: Foster open and clear communication by providing updates and facilitating feedback from those receiving supports and their families

Meeting Agreements:

- Mute microphone when not speaking
- One person talks at a time
- Be respectful of others' perspectives
- Listen to understand before providing solutions
- Be considerate of other attendees - keep comments brief to give others an opportunity to share

People: Self-Advocates, Families/Guardians, and DDD staff

Date & Time:

May 19th at 7 pm CT/6 pm MT

May 20th at 12:30 CT/11:30 MT

Location: Zoom

Agenda Item	Owner	I or D Info Decision	Desired Outcome	Come Prepared to...	Time Allotted
1. Welcome & Standing Items <ul style="list-style-type: none"> • Why Family & Self-Advocate Conversations? • Who is invited to these sessions? 	Joey Younie	I	All in attendance understand the purpose of the Stakeholder Collective quarterly sessions, which stakeholders are invited, and how often sessions will occur	Add your name and where you are from in the chat box	5 mins
2. Meeting Overview <ul style="list-style-type: none"> • Review of Agenda & Meeting Agreements • Navigating Zoom • Assigning Roles <i>Timekeeper:</i> <i>Recorder:</i> <i>Chat Box Monitor:</i> <i>Waiting Room:</i>	Julie Hand	I	We revise agenda to reflect our current priorities and engage team members through roles.		5 mins
3. Getting to know us: DDD's leadership team <ul style="list-style-type: none"> • Joey Younie, Director • Julie Hand, Assistant Director • Jaze Sollars, Waiver Administrator • Jamie Morris, Clinical Administrator 	Joey	I	All have a common understanding of DDD's mission and role within state and federal guidelines		10 mins
4. A brief overview of DDD <ul style="list-style-type: none"> • DDD's mission • Federal & state oversight of DDD • DDD authority & oversight responsibilities • HCBS waivers 	Joey	I	Attendees have an opportunity to connect with and listen to other stakeholders' perspectives	Participate in conversation with other stakeholders in a small group <i>Learn more at:</i> https://dhs.sd.gov/docs/DDD%20overview%202021.pdf	10 mins
5. Refining the Vision of Self-Advocates & Families in South Dakota	Julie H	D	Review of feedback received during 2017 Family & Self-Advocate listening sessions	Share your thoughts	5 mins

6. Are we still on target? What's changed? How can we use our time to meet your needs?	Joey	D	Opportunity to bring forward questions and topics to build agendas for future meetings	Participate in the conversation – offer suggestions, ask questions	20 mins
<p>Questions/Comments:</p> <ul style="list-style-type: none"> • Our adult son has been without day services since April. What, if anything, can you do to help him? <ul style="list-style-type: none"> ○ <i>DDD encourages you to contact us at 605-773-3438 so we can learn more about your specific situation and provided one on one assistance.</i> • What is the department's definition of respite care? <ul style="list-style-type: none"> ○ <i>Respite is defined as planned or emergency care provided to a child or adult with special needs in order to provide temporary relief to, or a short break for, family caregivers who are caring for that child or adult. DDD operates a Respite Care program – more information can be found at: https://dhs.sd.gov/developmentaldisabilities/respitecare.aspx</i> ○ <i>Respite is also provided as a service of the Family Support 360 (FS360) waiver for those who meet eligibility criteria. More information about FS360 is available at: https://dhs.sd.gov/developmentaldisabilities/familysupport360.aspx</i> ○ <i>If you have specific questions regarding how and when respite care can be used, please contact DDD by calling 605-773-3438</i> • Currently my family member is without a provider. At this time, there is no option for me to go back to being his provider as providers are not being onboarded <ul style="list-style-type: none"> ○ <i>DDD is aware of the challenges encountered by families as they try to recruit new providers and the frustration this has caused. DDD is committed to finding a solution to the challenges of the current Agency with Choice model. Unfortunately, there is no quick fix for this issue – but the Family Support 360 waiver is due for renewal in March 2022 so is under review, which gives us an opportunity to find other options for this model and your input along the way is very important!</i> • What is the best way to find caregivers? <ul style="list-style-type: none"> ○ <i>There are several options to assist families – Care.com was noted as a resource. In addition, the FS360 waiver can provide some funding for placing advertisements in newspapers, on Care.com and other platforms. Again, if there are specific concerns or you'd like to share more detail, please call DDD at 605-773-3438</i> • I have an adult child and am wondering when day services are going to be opened back up – I'm told that it's dependent on the Department of Human Services, the Department of Health and something about the Governor and funding. Can you clarify what that means? <ul style="list-style-type: none"> ○ <i>DDD has communicated that each provider should have a plan to unwind the changes made due to COVID-19. In addition, Governor Noem signed an Executive Order which allowed certain flexibilities in how services are delivered. If you would like to discuss your specific situation, please call Joey Younie at 605-773-3438.</i> • Please keep in mind the needs of families and ensure they know their rights – the vision described sounds great, but that is not always the experience of families. It seems that those financially responsible for providing services see people as a burden. <p>Suggestions for future meetings:</p> <ul style="list-style-type: none"> • Consider breakout sessions for small group discussion – a group for CHOICES waiver and another for FS 360 waiver • Address questions from the prior session and whether or not those questions were answered and/or followed up on. • I'd love for others to be able to share briefly • This vision aligns with many of my needs for my son. I would love to hear how the department has utilized the vision plan since 2017 and into the future • Please limit people's speaking time so others have the option to voice their opinions about what we are seeing from services 					
7. Wrap Up: <ul style="list-style-type: none"> • What's one thing you appreciated about our time together today – use Chat • Respond to poll questions to give feedback on today's meeting • Next meeting date – July 21 & July 22, 2021 	Julie H	I	Attendees provide feedback to DDD to assist in planning future sessions Date of next sessions & location of information provided today is shared	<ul style="list-style-type: none"> • Mark your calendar! • Look for notes & slides: https://dhs.sd.gov/developmentaldisabilities/providerresources.aspx 	5 mins

<ul style="list-style-type: none"> • Meeting summary shared on DDD website 				<ul style="list-style-type: none"> • Share one thing you appreciated about today's meeting in the Chat • Answer poll questions 	
<ul style="list-style-type: none"> • Thank you for creating an environment that provides an opportunity to talk about things that are not always positive • I appreciate being asked my/our input. • Thank you for offering this! • Thank you for your time and the information. It would be great to get more information about events directly from DDD. • I like the evening meeting time • Thank you and I look forward to the next opportunity 					