

Pricing

LanguageLine Solutions is offering the following pricing for South Dakota Division of Rehabilitation Services:

Pricing	
SOLUTION	PRICE
Phone Interpretation, 24/7/365	All Languages \$1.05 per minute.
Video Remote Interpretation	From any desktop, laptop, tablet or handheld device - <ul style="list-style-type: none"> American Sign Language \$2.25 p/m, 24/7/365 SPANISH \$1.50 p/m, 24/7/365 ALL OTHERS \$1.85 p/m, 8AM to 8PM daily
Document Translation	Chinese (Simplified), Chinese (Traditional), Spanish (US/Latin America) \$0.18/word Arabic, French, German, Italian, Portuguese (Brazil), Russian \$0.24/word Bosnian, Bulgarian, Croatian, Czech, Greek, Haitian Creole, Hungarian, Romanian, Serbian, Slovak, Slovenian, Turkish, Ukrainian \$0.26 word Burmese, Hmong, Japanese, Korean, Nepali, Somali, Tagalog, Thai, Vietnamese \$0.28 per word <i>All Other languages \$0.35/word</i>

Additional translation terms and delivery schedules

ADDITIONAL PRICING COMPONENTS	
Minimum charge per document translation order	\$99.00 – Spanish \$125.00 – all other languages
Proofreading (third linguistic step when required)	\$65.00/hour
Basic layout/Formatting/Desktop Publishing	\$55.00/hour
Graphic Design Services	\$55.00/hour
In-Language Recordings (includes 100 words of translated text)	Individual Quote
Transcription/Translation of Audio or Videos files	Individual Quote
Project Management	10% of overall project cost (0.50 hour minimum @\$55/hour)
No delivery charge for Fax, E-mail, or U.S. Mail. Additional charge for courier services only.	
Unless indicated otherwise, a one-hour minimum will apply to hourly services.	

DELIVERY GUIDELINES

Because the actual number of English words is not known until the source document has been translated, turn-around commitments are based on the estimated number of English words that will be delivered, as determined in LanguageLine’s best judgment before commencing work. Additional services could add extra days to a project timeline.

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|---------------------------|---------------------|
| ▪ Less than 1000 words | 1 – 3 business days |
| ▪ 1001 to 2500 words | 4 – 6 business days |
| ▪ 2501 to 7500 words | 6 – 8 business days |
| ▪ Greater than 7501 words | Individual quote |

RUSH FEES

A 50% rush charge will apply when an expedited delivery date is requested.

OTHER

- Business hours are Monday – Friday, 8 a.m. to 5 p.m. (Pacific Time)
- Requests received on weekends and holidays will be processed on the next business day.
- Holidays are New Year’s Day, President’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, day after Thanksgiving, Christmas Eve, and Christmas Day.
- Translation charges will appear in a single, monthly invoice.

Translation requests can be submitted to translation@languageline.com
