

DDD Stakeholder Collective

Purpose: Foster open and clear communication by providing updates and facilitating feedback from DDD's stakeholders

Meeting Agreements:

- Mute microphone when not speaking
- One person talks at a time
- Be respectful of others' perspectives
- Listen to understand before providing solutions

People: Self-Advocates, Families/Guardians, Community Support Providers, CHOICES Case Management Providers, Family Support Coordinators, DD Council members, SD Supporting Families Community of Practice, and DDD staff

Date: April 21, 2021

Time: 3pm -4:30 pm CT

Location: Zoom

Agenda Item	Owner	I or D Info Decision	Desired Outcome	Come Prepared to...	Time Allotted
1. Welcome & Standing Items <ul style="list-style-type: none"> • Why a Stakeholder Collective? • Who is in the Collective? 	Joey Younie	I	We revise agenda to reflect our current priorities and we engage team member through roles.	Offer to assist with roles	5 mins
<ul style="list-style-type: none"> • Why: We have common goals, vested interest and shared knowledge. DDD places priority and value on clear communication. Sharing information is key to quality and improvement. • Who: SD Advocates for Change, DD Council, SD Supporting Families CoP, Community Support Providers (CHOICES and FS 360), CHOICES Case Management Providers, FS 360 Coordinators, DDD staff 					
2. Meeting Overview <ul style="list-style-type: none"> • Review of Agenda & Meeting Agreements • Navigating Zoom • Assigning Roles <i>Timekeeper: Julie Johnson-Dresbach</i> <i>Recorder: Dona Deal</i> <i>Chat Box Monitor: Tyler Evins</i> <i>Waiting Room: Jaze Sollars</i>	Julie Hand	I	All in attendance understand the purpose of the Stakeholder Collective quarterly sessions, which stakeholders are invited, and how often sessions will occur	Add your name, role and which group you are representing (if applicable) to the chat box	5 mins
<ul style="list-style-type: none"> • This Stakeholder Collective group will convene quarterly moved forward. 					
3. Continuum of Care Update <ul style="list-style-type: none"> • Brief background of DHS efforts to assess services • Align report • Legislative approval & next steps • DDD's Action Plan 	Joey	I	DDD reviews efforts started in 2020 to assess the continuum of services & supports, recommendations made, and actions taken thus far by DHS and DDD	Align Report: https://dhs.sd.gov/docs/South%20Dakota%20Continuum%20of%20Care%20Report%20by%20Align-%20Final.pdf	25 mins
<ul style="list-style-type: none"> • In November 2019, DHS initiated a review through Align of the continuum of care for people with I/DD living in SD. Gaps in services were identified and recommendations to eliminate them were provided in the areas of Community Services, Communication, Provider Capacity, and Transportation. Joey reviewed DDD's response to the recommendations in each of 					

these areas with the Collective group. This review included efforts DDD initiated in 2020 and have continued to date. Please refer to the Power Point for more detailed information.

<p>4. Small group discussion:</p> <ul style="list-style-type: none"> • What were you most excited to learn about? • What might be some potential obstacles to accomplish the goals? 	Julie H		Attendees have an opportunity to connect with and listen to other stakeholders' perspectives	Participate in conversation with other stakeholders in a small group	20 mins
<p>5. Summaries from small groups:</p>	Breakout leaders	I	We share highlights from small groups with all attendees	Share 2 things discussed in your breakout room	25 mins
<ul style="list-style-type: none"> • Most excited to learn about: Expansion of support services (companion, respite, personal), trainings offered by DDD for CSPs and stakeholders, improved communication efforts and listening sessions, transportation, adding expertise for consultations regarding behavioral challenges, crisis centers, creation of DDD training manager, two way and open communication, Charting the LifeCourse principles, more person centered and family centered, focus on gaps so they can be addressed, CSPs providing in-home supports, technology supports, BCBA certifications, putting more resources into community-based systems, and building capacity in rural areas. Many of these were mentioned in multiple small groups. • Potential obstacles: the length of time it takes to start receiving FS 360 and companion care, needing more information about the crisis centers and their role, workforce challenges, unclear on status of Shared Living services, there can be different definitions of crisis based on various stakeholders, confusion on ICF versus crisis centers, being overwhelmed with referrals for consultations regarding behavioral challenges, need to find ways to involve more families in Stakeholder Collective meetings so they are included in all aspects rather than just reacting to decisions made, co-pay for CHOICES services, the uniqueness of the different parts of our state (rural vs. urban, availability of resources and services), and transportation that operates outside typical 8-5 hours. Again, many of these were mentioned in multiple small groups. 					
<p>6. Other DDD Updates:</p> <ul style="list-style-type: none"> • Family & Self-Advocate Conversations 	Joey	I			5 mins
<ul style="list-style-type: none"> • Joey introduced the upcoming Family and Self-Advocate Conversations to be held May 19th and May 20th. She asked for assistance from the Stakeholder Collective Group to help spread the word. These will be held virtually. The plan is for these Conversation events to be held every other month. 					
<p>7. Wrap Up:</p> <ul style="list-style-type: none"> • Next meeting date – July 21, 2021 • Meeting recording shared on website • What's one thing you appreciated about our time together today – <i>use Chat</i> • Respond to poll questions to give feedback on today's meeting 	Julie H	I		<p>Mark your calendar!</p> <p>Share one thing you appreciated about today's meeting in the Chat</p> <p>Answer poll questions</p>	10 mins
<ul style="list-style-type: none"> • General comment: It would have been good to have the agenda and Power Point available ahead of time so that information and the Align report could have been reviewed prior to today's meeting. 					